AGING & DISABILITY RESOURCE GUIDE FOR SOUTHERN ILLINOIS

Egyptian Area Agency on Aging, Inc.
Carterville: 1-888-895-3306
Website: www.EgyptianAAA.org

Shawnee Alliance Aging & Disability Resource Centers
Carbondale, Carterville, Mounds, & Herrin: 1-800-642-7773
Website: www.shsdc.org (use “Senior Services” link)

Southern Illinois Center for Independent Living
Carbondale: (618) 457-3318 (Voice/TTY)
Harrisburg: (618) 252-7233 (Voice/TTY)
Website: www.SICIL1.org

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Changes are continuously posted on our website at www.EgyptianAAA.org/IndexResourceGuides.html. This guide is intended to provide information without charge to senior adults, caregivers, people raising the children of their relatives, people with disabilities, and veterans. All commercial uses are prohibited (see copyright information on the back cover). Information gathered for this document was obtained from public sources.

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Aging Services

Egyptian Area Agency on Aging
Director: Becky Salazar
200 E. Plaza Dr.
Carterville, IL 62918
Phone: (618) 985-8311
Fax: (618) 985-8315
Toll-free: 1-888-895-3306
Website: www.egyptianaaa.org
E-mail: egyptianaaa@egyptianaaa.org

Services: The regional administrative agency for the Aging network; assists with employment, Medicare, RSVP of SI volunteering, and Veteran-Directed Home Care (a VIP service).

The following services are provided by local agencies to help senior adults, their caregivers, and people raising the children of their relatives. They can be obtained by calling the nutrition meal sites indicated as a “focal point.”

**Aging Services**

- **Adult Protective Services** – investigation and help for older adults and adults with disabilities when abuse is suspected
- **Choices for Care** – care managers assess for eligibility and coordinate care for frail senior adults
- **Congregate Meals** – meals provided in congregate settings, such as senior centers & restaurants
- **Evidence-Based Exercise Programs** – exercise program to improve balance and fitness
- **Gap-Filling** – help for caregivers of older people or raising the children of their relative buy needed items
- **Family Caregivers Support** – information and help to access services for caregivers of senior adults and people raising children of their relatives. Services include counseling, in-home respite care, and gap filling services
- **Friendly Visiting** – volunteers visit isolated seniors
- **Healthy Ideas counseling** is for senior adults, their caregivers, and grandparents raising grandchildren. Helps them cope with stress and depression
- **Home Delivered Meals** – meals delivered to homebound senior adults
- **Home Modifications** – adapting the structure of a home to meet the physical need of frail seniors
- **In-Home Services** – housekeeping and errands
- **In-Home Respite Care** – temporary, substitute care or supervision for frail senior adults in their home to give the caregiving spouse or family member a break
- **Information & Assistance** – Information about services and help to apply
- **Legal Assistance** – advice, education, and help with most legal matters
- **Money Management** – trained and certified assistance with bill paying
- **Outreach** – social service workers go to homes and community facilities to inform people about aging services
- **Ombudsman** – advocates for people in nursing homes and assisted living facilities
- **Take Charge of Your Health** – self-management workshops for people with chronic disease, such as or arthritis, heart disease, etc.
- **Telephone Reassurance** – volunteers call isolated seniors
- **The Savvy Caregiver** – self-help workshops for people with caring for older people
- **Transportation** is to and from community locations, usually in buses and vans
- **Veteran-Directed Home Care (a VIP service)** – helps veterans obtain and pay for housekeeping, errands, and personal care

*The following Aging services may not be available in every county:*

- **Adult Day Services** – care and supervision of frail senior adults in a community center for a portion of the day. Used as a break for caregiving spouses and family members
AGING SERVICE PROVIDERS – Main Offices

Franklin County Senior Services
Director: Zane Garner
225 East Poplar Street
West Frankfort: (618) 937-3511
Email: fcss225@yahoo.com
Service Area: Franklin County

Gold Plate Program of Perry County
Director: Tammy Asbury
P.O. Box 345
721 North Hickory Street
Du Quoin: (618) 542-3511, (618) 542-2566
Email: goldplateprogram@yahoo.com
Service Area: Perry County

Golden Circle Senior Citizens Council
Director: Gloria Stacy
129 IL Route 146 East
Elizabethtown: (618) 287-5590
Fax: (618) 287-5593
Email: pine1@shawneelink.net
Service Area: Gallatin, Hardin, Pope, and Saline Counties

Senior Adult Services
Director: Henry Long
409 North Springer Street
Carbondale: (618) 457-4151
Fax: (618) 457-4154
Email: senioradultservices@yahoo.com
Service Area: Jackson County

Southern Pride Senior Program
Director: Dea Ann Crown
P.O. Box 1372
60 State Route 37 North
Vienna: (618) 658-9669
Fax: (618) 658-8203
Email: southernprideseniorprogram@gmail.com
Service Area: Alexander, Johnson, Massac, Pulaski, and Union Counties

Williamson County Programs on Aging
Director: Robert Childers
1201 Weaver Road
Herrin: (618) 988-1585
Fax: (618) 942-6993
Email: www.wcpaherrin.net
Service Area: Williamson County

Shawnee Alliance
Director: Carol Aronson
6355 Brandhorst Drive
Carterville: (618) 985-8322, 800-642-7773
Fax: (618) 985-8048
Website: www.shsdc.org/sas.html
Service Area: area-wide
Services: Care Coordination, Choices for Care, Adult Protective Services, Money Management Program, Ombudsman, and Dementia support services
Eligibility assessment for In-Home Services, Adult Day Services, Automated Medication Dispenser, and Emergency Home Response Systems

Southern Illinois University Carbondale
Legal Services to Older Persons
Director: John Erbes
1205 Douglas Dr., Mail Code 6821
Carbondale: 800-673-6130
Domestic Violence: (618) 536-4423
Veterans Legal Assistance: (618) 453-8280 or vlap@siu.edu
Fax: (618) 453-8727
Website: www.law.siu.edu/academics/clinics/civil-practice-clinic/public-programs.html
Service Area: area-wide
Services: Legal Assistance for the elderly, Domestic Violence Clinic, and Veterans Legal Assistance Program
# Aging Services

## Alexander County

**Aging Services**

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<th>Description</th>
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<td>In-Home Respite</td>
<td>Family Caregiver Support</td>
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**Nutrition Sites**

Cairo Happy Days Senior Center (county focal point)
2728-B Martin Luther King Avenue
Cairo: (618) 734-1050
Monday-Friday at 11:30 am

Home delivered meals are available by calling (618) 734-1050 for information.

## Franklin County

**Aging Services**

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
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<tbody>
<tr>
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**Nutrition Site**

West Frankfort Senior Center (county focal point)
225 East Poplar Street
West Frankfort: (618) 937-3511
Monday-Friday at noon

Home delivered meals are available by calling (618) 937-3511 for information.
GALLATIN COUNTY

**Aging Services**
- Transportation
- Outreach
- Congregate Meals
- In-Home Respite
- Home Modifications
- Information & Asst.
- Home Delivered Meals
- Family Caregiver Support

**Nutrition Site**
- Ridgway Senior Center (county focal point)
  - Village Hall
  - 110 North Crawford Street
  - Ridgway: (618) 272-7570
  - Fax: (618) 272-7040
  - Monday-Friday at 11:30 am

Home delivered meals are available by calling (618) 272-7570 for information.

HARDIN COUNTY

**Aging Services**
- Transportation
- Outreach
- Congregate Meals
- In-Home Respite
- Home Modification
- Information & Asst.
- Home Delivered Meals
- Family Caregiver Support

**Nutrition Site**
- Elizabethtown Senior Center (county focal point)
  - 129 IL Route 146 East
  - Elizabethtown: (618) 287-2501
  - Fax: (618) 287-5593
  - Monday-Friday at 11:30 am
  - Note: This site is located 2 miles east of Elizabethtown on the left, near the Hardin County School

Home delivered meals are available by calling (618) 287-2501 for information.
AGING SERVICES

JACKSON COUNTY

Aging Services

Transportation   Home Modifications
Outreach           Information & Asst.
Congregate Meals  Home Delivered Meals
Adult Day Services Family Caregiver Support

Nutrition Sites

Carbondale Senior Center (county focal point)
409 North Springer Street
Carbondale: (618) 457-4151
Fax: (618) 457-4154
Monday-Friday at 11:30 am

Murphysboro Area Senior Citizens Center
17 North 14th Street
Murphysboro: (618) 687-1641
Monday-Friday at 11:30 am

Home delivered meals are available by calling
(618) 457-4151 for information.

Aging Resource Center

Shawnee Alliance
Inside the Memorial Hospital of Carbondale
405 West Jackson Street
Carbondale: 1-800-642-7773

JOHNSON COUNTY

Aging Services

Transportation   Home Modifications
Outreach           Information & Asst.
Congregate Meals  Home Delivered Meals
In-Home Respite   Family Caregiver Support

Nutrition Sites

West Vienna Senior Center (county focal point)
60 State Route 37 North
located at the crossroads of State Routes 37 & 146
P.O. Box 1372
Vienna: (618) 658-8140 or 658-9669
Fax: (618) 658-8203
Monday-Friday at 11:30 am

Goreville Senior Center
204 South Broadway Street
Goreville: (618) 658-8140
Monday-Friday at 11:30 am

Home delivered meals are available by calling
(618) 658-8140 for information.
## MASSAC COUNTY

**Aging Services**

- Transportation
- Outreach
- Congregate Meals
- In-Home Respite
- Home Modifications
- Information & Asst.
- Home Delivered Meals
- Family Caregiver Support

**Nutrition Site**

Happy Hearts Senior Center (county focal point)
701 Market Street
Metropolis: (618) 524-9755
Fax: (618) 524-7245
Monday-Friday at 11:30 am

Home delivered meals are available by calling (618) 524-9755 for information.

## PERRY COUNTY

**Aging Services**

- Transportation
- Outreach
- Congregate Meals
- In-Home Respite
- Home Modifications
- Information & Asst.
- Home Delivered Meals
- Family Caregiver Support
- Adult Day Services

**Nutrition Sites**

Gold Plate Program (county focal point)
721 North Hickory Street
P.O. Box 345
Du Quoin: (618) 542-3511
Fax: (618) 542-2566
Monday-Friday at 11:30 am

Willisville Public Library
803 Broadway Street
Willisville: (618) 542-3511
Tuesday & Thursday at 11:30 am

Cutler Senior Center
409 South Main Street
Cutler: (618) 542-3511
Tuesday & Thursday at 11:30 am

Home delivered meals are available by calling (618) 542-3511 for information.
POPE COUNTY

Aging Services
Transportation   Home Modifications
Outreach         Information & Asst.
Congregate Meals Home Delivered Meals
In-Home Respite  Family Caregiver Support

Nutrition Sites
Golconda Golden Circle (county focal point)
P.O. Box 246
217 Adams Street
Golconda:  (618) 683-7741
Fax:       (618) 683-6402
Monday-Friday at 11:30 am

Eddyville Golden Circle
1 High Street
Community Building
Eddyville:  (618) 683-7741
Tuesday at 11:30 am

Home delivered meals are available by calling
(618) 683-7741 for information.

PULASKI COUNTY

Aging Services
Transportation   Home Modifications
Outreach         Information & Asst.
Congregate Meals Home Delivered Meals
In-Home Respite  Family Caregiver Support

Nutrition Site
Smiles Senior Center (county focal point)
412 South Blanche Street
Mounds:  (618) 745-6149
Monday-Friday at 11:30 am

Home delivered meals are available by calling
(618) 745-6149 for information.
SALINE COUNTY

**Aging Services**

Transportation  Home Modifications
Outreach  Information & Asst.
Congregate Meals  Home Delivered Meals
In-Home Respite  Family Caregiver Support
Adult Day Services

**Nutrition Sites**

Harrisburg Golden Circle (county focal point)
15-A Veterans Drive
Harrisburg: (618) 252-7940
Fax: (618) 253-7885
Monday-Friday at 11:30 am

Community Center
921 Veterans Drive
Eldorado: (618) 273-5394
Fax: (618) 273-5394
Monday-Friday at 11:30 am

Bucketheads Restaurant
1125 Wilson St.
Stonefort: (618) 777-0707
Monday-Friday from 11:00 am to 1:00 am

Home delivered meals are available by calling (618) 252-7940 for information.

UNION COUNTY

**Aging Services**

Transportation  Home Modifications
Outreach  Information & Asst.
Congregate Meals  Home Delivered Meals
In-Home Respite  Family Caregiver Support

**Nutrition Site**

Sunshine Inn Senior Center (county focal point)
169 East Vienna Street
Anna: (618) 833-6734
Monday-Friday at 11:30 am

Home delivered meals are available by calling (618) 833-6734 for information.
AGING SERVICES

WILLIAMSON COUNTY

Aging Services

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Nutrition Sites

- **Herrin Senior Center** (county focal point)
  - 1201 Weaver Road
  - Herrin: (618) 988-1585
  - Fax: (618) 942-6993
  - Monday-Friday at 11:15 am

- **Sugar Creek Café**
  - 105 West Blue Avenue
  - Creal Springs: (618) 996-8289
  - Monday-Thursday from 11:00 am-2:00 pm

- **Cambria Senior Center**
  - 302 Richart Street
  - Cambria: (618) 988-1585
  - Monday-Friday at 11:00 am

- **Andresen’s Café**
  - 215 East Broadway Street
  - Johnston City: (618) 983-8497
  - Monday-Friday from 11:00 am-2:00 pm

Nutrition Sites, continued

- **Marion Senior Citizens Center**
  - 507 West Main Street
  - Marion: (618) 997-9019
  - Fax: (618) 993-0398
  - Monday-Friday at 11:15 am

- **Home delivered meals are available Monday through Friday by calling (618) 988-1585.**

Aging & Disability Resource Center

- **Shawnee Alliance**
  - 6355 Brandhorst Drive
  - Carterville: 1-800-642-7773

Aging Resource Center

- **Shawnee Alliance**
  - Inside the Herrin Hospital
  - 201 South 14th Street
  - Herrin: 1-800-642-7773
COMMUNITY CARE PROGRAM

Assessment & Eligibility

Shawnee Alliance
6355 Brandhorst Drive
Carterville: (618) 985-8322 & 1-800-642-7773

Note: Veterans may also apply for the
Veteran-Directed Home Care (a VIP service) and
Veteran’s Aides & Attendants, see Page 54.

Service Providers

Active Day
900 Skyline Drive, Suite 300
Marion: (618) 998-2032
Service Area: area-wide
Services: Adult Day Services
Service area: Franklin, Jackson, Johnson, Perry,
Saline, Union, Williamson

Addus Homecare
4503 W. DeYoung, Suite 200
P.O. Box 963
Marion: (618) 997-8008
Service Area: area-wide
Services: In-Home Services area-wide

Community Care Systems
3890 North Illinois
Swansea: (618) 277-3226
Service Area: Franklin, Gallatin, Jackson, Perry,
Saline, and Williamson counties
Services: In-Home Services

Emergency Home Response Services – if approved
for this service by Shawnee Alliance, a list of
service providers will be provided

Service Providers, continued

Gold Plate Program of Perry County
721 North Hickory Street
Du Quoin: (618) 542-3511
Service Area: Perry County
Services: Adult Day Services in Perry and
northern part of Jackson County. In-Home
Services in Perry County

Golden Circle Senior Citizens Council
RR #1 Box 191A
Elizabethtown: (618) 287-5590
Service Area: Gallatin, Hardin, Pope, and Saline
counties
Services: Adult Day Services in Saline County.
In-Home Services in all 4 counties

Help at Home
1350 East Mall Drive
Carbondale: (618) 457-6434
1000 North Carbon Street, Suite T
Metropolis: (618) 524-7452
Service Area: area-wide
Services: In-Home Services

River to River Corporation
1500 Sandbar Drive
P.O. Box 1759
Marion: (618) 993-7533
Service Area: area-wide
Services: Community Care in Residential Settings
(affordable assisted living)

Senior Adult Services
Elderwise Adult Day Services
409 North Springer Street
Carbondale: (618) 549-6441 or 457-4151
Service Area: Carbondale and Murphysboro.
Services: Adult Day Services
COMMUNITY CARE PROGRAM, continued

Service Providers, continued

Williamson County Programs on Aging
1201 Weaver Road
Herrin: (618) 988-1585
Service Area: Williamson and Franklin counties
Services: Adult Day Services in Williamson County. In-Home Services in Franklin & Williamson counties
AREA-WIDE COUNSELING

Abilities Behavioral Services  
Carbondale: (618) 713-3995  
Services: Assistance with dementia challenging behaviors.

ADAPT of Illinois  
Cobden: (618) 893-2810  
Services: Psychiatry in nursing homes.

Caring Counseling Ministries  
Marion: (618) 997-2129

Caritas Family Solutions  
Carterville: (618) 985-2000 or 1-800-997-9381  
Services: Counseling in schools, churches, and community.

Centerstone  
Marion: (618) 997-3647

Children’s Home & Aide  
Herrin: (618) 988-1330  
Services: Counseling for families who adopt children, adoption and subsidized guardianship.

Choate Mental Health & Development Center  
Anna: (618) 833-5161  
Services: Hospitalization of individuals (prescreening is required).

Creative Minds  
Marion: (618) 997-0900

DUI and Counseling Program  
Carbondale: (618) 457-4044  
Website: alcoholism.about.com  
Services: substance abuse, bipolar disorder, anxiety, ADHD, HIV / AIDS, gay and lesbian, older adults, pregnant & postpartum women, and criminal justice.

Family Counseling Center  
Vienna: (618) 658-2611  
Golconda: (618) 683-2461  
Includes dementia care

Fellowship House Alcoholism & Gambling  
Anna: (618) 833-4456, (618) 833-2194  
Services: For substance abuse.

Friendship Line  
Phone: 1-800-971-0016  
Services: suicide intervention, emotional support, elder abuse counseling, well-checks, grief, and referrals

Mulberry Center – Harrisburg Medical Center  
Harrisburg: (618) 252-0999  
Marion: (618) 998-0888  
Services: 30 bed unit for in-patient services.

Shawnee Alliance  
Carterville: (618) 985-8322, 1-800-642-7773  
Services: In-home counseling for senior adults, family caregivers, and grandparents.

SIUC Clinical Center  
Carbondale: (618) 453-2361  
Services: Speech difficulties, hearing, personality and psychological.

Serenity  
Roslincare: (618) 285-6626

Support Groups, see pages 51-53.

VA Suicide Prevention – Veterans, only  
Marion: 1-800-273-8255
COUNTY COUNSELING CENTERS

Alexander County
Delta Center for Alexander & Pulaski County
1401 Washington Ave
Cairo: (618) 734-2665
Services: Mental health counseling, substance abuse, provides assistive community training, supportive & supervised housing, adult substance abuse, and psychosocial rehabilitation.

Franklin County
Centerstone
902 West Main Street
West Frankfort: (618) 937-6483 or 997-5336
Services: Substance abuse counseling, adult counseling, psychologist, psychiatrist, day treatment center, and rehabilitation center. Sliding scale payments accepted.

Gallatin County
Egyptian Public & Mental Health
9525 Gold Hill Road
Shawneetown: (618) 269-3454
Services: 24-hour crisis intervention, outpatient counseling, death & dying support group, sexual abuse support group, psychiatric services, medication management, alcohol & drug treatment counseling, and alternative housing assistance.

Hardin County Family Counseling Center, Inc.
147 North Main Street
Elizabethtown: (618) 287-7010
Services: Counseling, adult substance & sexual abuse counseling, psychiatrist, psychologist, sustaining care, assertive community treatment, Alzheimer screening and referral, day treatment program, and sliding scale are accepted.

Jackson County
Centerstone
2311 South Illinois Ave
Carbondale: (618) 457-6703
Services: 24-hour emergency services, outpatient substance and alcohol abuse counseling, case management, nursing home consultations, support groups, day treatment, psychiatric services, medication management, home based support, Transitional Living Program, & hospice consultation.

Johnson County Family Counseling Center, Inc.
101 Oliver Street
P.O. Box 1328
Vienna: (618) 658-2611
Services: Mental health counseling, adult substance abuse & sexual abuse counseling, psychiatrist, psychologist, sustaining care, assertive community treatment, Alzheimer screening and referral, day treatment program, home based programs, crisis intervention and medication monitoring. Medicare, Medicaid, and sliding scale payments are accepted.

Massac County Mental Health & Family Counseling Center
206 West 5th Street
Metropolis: (618) 524-9368
Services: 24-hour crisis intervention, home visits, adult substance & sexual abuse counseling, marriage and family counseling, general counseling for depression & anxiety, day treatment, employee assistance program, assertive community treatment, psychosocial rehabilitation, psychiatrist available. Medicare, Medicaid, insurance, and sliding scale payments are accepted.
COMMUNITY COUNSELING CENTERS, continued

Perry County Counseling Center
1016 South Madison Street, Suite A
Du Quoin: (618) 542-4357
Services: 24-hour crisis intervention, substance abuse counseling, employee assistance program, day treatment, outpatient counseling, geriatric counseling, psychiatrist, psychologist services, home visits, and advocacy for social benefits. Medicare, Medicaid, insurance, and sliding scale accepted.

Pope County Family Counseling Center
125 North Market Street
Golconda: (618) 683-2461
Services: Counseling, adult substance & sexual abuse counseling, psychiatrist, psychologist, sustaining care, assertive community treatment, Alzheimer screening and referral, day treatment program, home based programs, crisis intervention & medication monitoring. Medicare, Medicaid, and sliding scale accepted.

Saline County
Egyptian Public & Mental Health
1412 U.S. Route 45 North
Eldorado: (618) 273-3326
Services: 24-hour crisis intervention, outpatient counseling, death & dying support group, sexual abuse support group, psychiatric services, medication management, alcohol & drug treatment counseling, and alternative housing assistance.

Union County
Union County Counseling Center
204 South Street
Anna: (618) 833-8551
Services: Adult outpatient counseling, day treatment programs, case management team, and mental illness program. Medicaid and sliding scale payments accepted.

Williamson County
Centerstone
902 West Main Street
West Frankfort: (618) 937-6483 or 997-5336
Services: Substance abuse counseling, adult counseling, psychologist, psychiatrist, day treatment center, and rehabilitation center. Sliding scale payments accepted.
LOCAL AGENCIES

Delta Center
Cairo: (618) 734-2665 ext. 257 or 1-800-471-7216

DHS Bureau of Blind Services
See page 48

DHS Office of Rehabilitation
See page 48

Illinois Tele-Relay Center
Voice: 800-526-0857 or 800-501-0865 Spanish
TTY: 800-526-0844 or 800-501-0864 TTY in Spanish
ASL: 877-526-6680 ASL

Southern Illinois Case Coordination
Centralia: 1-800-828-7422
Case management for people with disabilities

Southern Illinois Center for Independence Living (SICIL)
2135 West Ramada Lane
Carbondale: (618) 457-3318 (voice/TTY)
- and -
32 Veterans Drive
Harrisburg: (618) 252-7233 (voice/TTY)
- and -
Website: www.SICIL1.org

Southern Illinois Radio Information Service (or SIRIS)
Carbondale: (618) 453-2808
Website: www.wsiu.org/siris
Services: special radios that provide programs and reading sessions of books, newspapers, and other information

Talking Book Center
Phone: 800-426-0709
Services: talking books, magazines and religious materials for persons who are visually impaired or have a learning disability. Braille materials also available.

STATEWIDE AGENCIES

Illinois Network of Centers for Independent Living
One West Old State Capitol Plaza, Suite 501
Springfield: (800) 587-1227 or (217) 525-1308 (voice/TTY)
Website: www.incil.org

Statewide Independent Living Council of Illinois
1 West Old State Capital Plaza – Suite 716
Springfield: (217) 744-7777 (voice/TTY)
Website: www.silcofillinois.org

RECREATIONAL PROGRAMS

SIUC Touch of Nature Environmental Center
Makanda: (618) 453-1122
Website: www.ton.siu.edu
Services: outdoor residential summer camps

Special Olympics Illinois - Southern Area 15
Carbondale: (618) 457-2969
Website: www.soill.org
Services: year-round sports training and competition in a variety of Olympic-type sports for children and adults
SERVICES FOR PEOPLE WITH DISABILITIES

Abuse Referrals: Call 1-866-800-1409 or 1-800-642-7773.

Accessibility Surveys – Promotes accommodations or creates access to buildings, programs, and services in a cost-effective manner. Call (618) 457-3318.

Adult Protective Services – Investigates alleged abuse, such as physical, financial, sexual, and psychological abuse or neglect of care. Call 1-866-800-1409 or 1-800-642-7773

Advocacy – Helps people with disabilities gain rights and benefits that are being denied due to disability. Call (618) 457-3318.

Benefit Access Application – One set of automobile license plates at a reduced fee. Call (618) 457-3318.

Case Management – Assists with necessary paperwork and attainment of equipment, housing, and other aids that increase independence. Call (618) 457-3318.

Community Reintegration – Helps with the transition from a nursing home to a home or apartment in the community. Call (618) 457-3318.

Deaf Culture – Workshops and presentations about basic sign language skills or a better understanding of deaf culture. Call (618) 457-3318.

Employment Services – See the “Employment & Training” section.

Equip for Equality – Advocacy services to empower & strengthen abilities to advocate effectively on their own behalf, including some legal assistance. Call 1-800-758-0559 or TTY: 1-800-610-2779

Equipment Loans – Equipment and assistive devices available to consumers and communities on a temporary basis. Call (618) 457-3318.

Equipment Training & Acquisition – Acquiring and learning the use of TTY’s and other devices. Call (618) 457-3318.

Evaluation Services – See the “Employment & Training” section.


Information and Referral – Staff respond to requests for information concerning disability issues and make referral to appropriate resources. Call (618) 457-3318.

In-Home Services – Private pay home services, includes in-home workers, personal assistants, and social workers. Care Coordinators. Call (618) 457-3318.

ITAC Telephone Distribution – Free telephone for people who are deaf, hard of hearing, late deafened, speech impaired, or deaf/blind as verified by a physician. Call (618) 457-3318. Website: www.itactty.org/irc.htm
Disability Services

Services for People with Disabilities, continued

Job Training & Placement – See the “Employment & Training” section.

Medical Equipment – Loan of wheelchairs, walkers, crutches, raised toilet seats, shower seats etc. are loaned, and returned only if or when the equipment is obtained elsewhere. Call (618) 457-3318.

Mediation – Provides assistance in the negotiation and resolution of disputes between consumers and others. Call (618) 457-3318.

Medical website for the Deaf: www.DeafMD.org

On-the-Job Training – See the “Employment & Training” section.

One-Time Purchases – Financial assistance for necessary startup and initial maintenance of a residence. Call (618) 457-3318.

Peer Counseling – Provides individual or group support for role-modeling, sharing, coping, or problem-solving to help with self-sufficiency. Call (618) 457-3318.

Personal Assistant Management – Training how to develop and manage successful employer or employee relationships, techniques in hiring, negotiating, supervising, and terminations. Call (618) 457-3318.

Personal Assistant (PA) Referral & Training - Recruits and prescreens people seeking employment as personal assistants. Call (618) 457-3318.

Public Education and Outreach – Information is available about disabilities. Call (618) 457-3318.

Reader and Other Assistant Referral – is a list of readers, note takers, chore workers, and other assistants. Call (618) 457-3318.

Service Coordination – Assist, identify, & secure the services and resources needed to live successfully outside of an institution. Call (618) 457-3318.

SIT Service Dogs
Ava: (618) 426-5666
Website: www.sitservicedogs.com
Services: train and place service dogs with people with physical disabilities

Skills Training – Assists with learning how to cook, budget, find housing, fill out benefit forms, and use assistive technology. Call (618) 457-3318.

Special Needs Alliance
Website: www.specialneedsalliance.org
Services: Attorneys who assist persons with disabilities and their families with estate planning and special education issues.
SERVICES FOR PEOPLE WITH DISABILITIES, continued

Southern Illinois Radio Information Service (SIRIS) – Information for the blind and visually impaired is read over a special radio and station. Call (618) 453-2808.

Technical Assistance – Assists businesses to provide accommodations or create access to buildings and services in a cost effective manner. Call (618) 457-3318.

Training and Support – Staff help with developing the skills and confidence needed to maintain independence in the community. Call (618) 457-3318.

Transportation for People with Disabilities – See pages 59-61.

Your Choice Home Services – Private pay home services, includes in-home workers, personal assistants, and social work Care Coordinators. Call (618) 457-3318.

SPECIAL EDUCATIONAL OPPORTUNITIES

Illinois Head Start
Referrals: (618) 453-6448
Website: headstart.siuc.edu
Services: For children ages 3-5 and pregnant women or women with infants, and toddlers.

School for Hearing Impaired
Marion: (618) 997-2472 or TTY at 9972472
Website: www.wcsed.org/hearingimpaired
Services: K-8 school for students who are deaf and hard of hearing or have communication disorders.

TLC of Southern Illinois, Inc (The Therapy Center)
Carterville: (618) 985-2181
Services: Pre-school for children 15 months to 6 years old.

SPECIAL TREATMENT OPPORTUNITIES

Autism Program - Southern Illinois University
Carbondale: (618) 536-2122
Website: casd@siu.edu
Services: Didactic and experienced-based training, consulting, community services and support, and research and evaluation.

Gateway Foundation
Carbondale: (618) 529-1151
Website: www.recovergateway.org
Services: Counseling, residential in-patient treatment, outpatient services for substance abuse and mental illness.

Centerstone
Marion: (618) 997-3647
Website: www.buildingbettertomorrows.org

Choate Mental Health & Development Center
Anna: (618) 833-5161
Website: www.healthgrades.com/group-directory/illinois-il/anna/choate-mental-health-center-wrtxj
Services: Psychiatric, Psychological, medical, physical, social, educational, vocational, rehabilitation, recreational, speech, language and hearing, pharmacy, dental, and dietary services, and referrals and special consultations.
EMPLOYMENT SERVICES

CHILD CARE RESOURCE & REFERRAL

John A. Logan College
700 Logan College Road
Carterville: (618) 985-5975

EMPLOYMENT SERVICES FOR PEOPLE WITH DISABILITIES

Illinois Dept. of Employment Security
Mt. Vernon: (618) 244-1700
Services: Job training
Note: Call ahead to check hours of operation

Evaluation & Developmental Center
500C Lewis Lane
Carbondale: (618) 453-2331 or TTY at 453-2323
Services: Vocational, psychological, transitional, and driver education services.

MAP Training Center
504 East 7th Street
Karnak: (618) 634-9401
Services: Vocational evaluation, sheltered employment, job training and work activity for persons with disabilities.

Division of Rehabilitation Services
See page 48.

EMPLOYMENT SERVICES FOR PEOPLE WITH DISABILITIES, continued

Coleman Tri-County Vocational Services
P.O. Box 699
10155 Highway 13
Shawneetown: (618) 269-4211
Services: Vocational evaluation, job placement, sheltered employment and residential services. Residential services include the Community Integrated Living Arrangement and Family Supported Unit.

Rehabilitation and Vocational Education Program, Inc. (or RAVE)
214 West Davie Street
Anna: (618) 833-8525
Services: Developmental, vocational, educational training and support services to mentally or physically challenged individuals.

Southern Illinois Center for Independence Living
2135 West Ramada Lane
Carbondale: (618) 457-3318 (voice & TTY)
- and -
32 Veterans Drive
Harrisburg: (618) 252-7233 (voice & TTY)
Services: Evaluation Services through short-term work experiences. Job Development and Placements promote successful employment. On-the-Job Training is for people with limited or no previous work experience. Supported Employment Services are training and support, both on and off the job.

Specialized Training for Adult Rehabilitation (or START)
20 North 13th Street
Murphysboro: (618) 687-2378
Website: www.startinc.org
Services: Vocational evaluation, job placement, sheltered employment and residential services. Residential services include the Community Integrated Living Arrangement and Family Supported Unit.
ILLINOIS MIGRANT COUNCIL

Technical Learning Center
111 South Appleknocker Street
Cobden: (618) 893-1922
Services: Using English as a second language, technology, creating personal web pages, digital imaging, documenting family history, and resume writing.

JOB HOTLINE NUMBERS

Central Management Services (Information on testing for state jobs)
State Building
Marion: (618) 993-7005
TTY: 1-800-526-0844

Egyptian Area Agency on Aging
Carterville: 1-888-895-3306

HIRE LEVEL Employment Services
Marion: (618) 993-9675

IDES – Disabled Veterans Outreach Program
Marion: (618) 997-5311 ext. 59354

Illinois Work Net
Website: www.IllinoisWorkNet.com

Kelly Services Employment Agency
Cape Girardeau: (573) 332-8495

Manpower Employment Agency
Carterville: (618) 985-2006 or 457-0414

Priority Staffing Employment Services
Marion: (618) 969-8800

SICIL
Carbondale: (618) 457-3318

SIUC Civil Service
Carbondale: (618) 536-2116

Talent Force
Phone: (573) 334-9700

Work Incentive Planning and Assistance
Division of Rehab Services
Phone: 1-800-852-5110
Service: Assisted technology and planning and assistance for people with disabilities
EMPLOYMENT SERVICES

ONE STOP SHOPS – ILLINOIS WORK NET CENTERS

Man-Tra-Con
2001 West Main Street, Suite B
Carbondale: (618) 490-1141
3000 De Young Street, Suite 800-B (located in back of the Illinois Centre Mall)
Marion: (618) 998-0970 or 1-800-315-3986
701 North Commercial Street, Suite 6A
Harrisburg: (618) 252-6020
Service Area: Franklin, Jackson, Perry & Williamson counties

Goodwill
Call for an appointment
Phone: (618) 514-7782
Service Area: southernmost 13 counties

WORKFORCE INVESTMENT BOARDS

Man-Tra-Con
3000 De Young Street, Suite 800-B (located in back of the Illinois Centre Mall)
Marion: (618) 998-0970 or 1-800-315-3986
Service Area: Jackson, Franklin, Williamson and Perry counties

Mid-5 Employment & Training, Inc
Harrisburg: (618) 252-6020
Fax: (618) 252-6326
Service Area: Gallatin, Hamilton, Hardin, Pope and Saline counties.

Shawnee Development Council
Karnak: (618) 634-2201
Service Area: Alexander, Union, Johnson, Massac & Pulaski counties
Outreach Offices:
Cairo: (618) 734-0535
Anna: (618) 833-7431
Elizabethtown: (618) 287-7071
Metropolis: (618) 524-2941
Shawnee College: (618) 634-3293

Southern 14 - Workforce Investment Board
Carmi: (618) 382-5024
Fax: (618) 382-7038

SENIOR EMPLOYMENT PROGRAM

Egyptian Area Agency on Aging
Senior Employment Specialist
200 East Plaza Drive
Carterville: (618) 985-8311
Fax: (618) 985-8315
Toll-free: 1-888-895-3306
Website: www.EgyptianAAA.org
E-mail: egyptianaaa@egyptianaaa.org
Service Area: area-wide
Services: The Senior Employment Specialist is able to assist adults (aged 55+) locate employment, assist job seekers in polishing up their resume or their job interviewing skills, and has information about various programs designed to help people find work or to train for a new career. In addition, the Senior Employment Specialist works with potential employers encouraging them to consider the value of the older worker when a job becomes available.

TITLE V OLDER WORKERS PROGRAM

National Able Network
Newton: (217) 560-3065
Service Area: Johnson, Massac, and Pulaski counties
STATEWIDE AGENCIES

Illinois Hunger Coalition
Service: Screening for the Illinois LINK program and advocacy for people who have current problems, food pantries, and other services.
Phone: 1-800-359-2163
Website: www.tristatefoodbank.org

These are listed alphabetically by county and town. Please, only call the Food Pantry in your community.

FRANKLIN COUNTY

Benton Township
Benton: (618) 439-3181

Ministry for the Broken Hearted
Christopher: (618) 927-0202

Franklin County Food Pantry / Crosswalk
West Frankfort: (618) 937-3581

ALEXANDER COUNTY

Daystar Community Program
Cairo: (618) 734-0178
Services: Outreach, rent assistance, help with health care bills, food pantry.

The Kitchen Table (soup kitchen)
Cairo: (618) 734-0178

Ms. Flowers Outreach Center
Cairo: (618) 306-2151

GALLATIN COUNTY

Gallatin County Food Pantry
Phone: (618) 313-0269

HARDIN COUNTY

Shawnee Development Council
Elizabethtown: (618) 287-7071
**FOOD PANTRIES & SOUP**

**JACKSON COUNTY**

Bethel African Methodist Episcopal Church & Soup Kitchen  
Carbondale: (618) 529-5278

Good Samaritan Food Pantry / University Baptist Church  
Carbondale: (618) 457-5794

Good Samaritan House & Soup Kitchen  
Carbondale: (618) 457-5794

Women’s Center  
Carbondale: (618) 529-2324

Shalom Food Pantry  
Grand Tower: (618) 565-2275

Murphysboro / Jackson County Food Bank  
Murphysboro: (618) 684-8258

SPIN Soup Kitchen  
822 Industrial Park Road  
Murphysboro: (618) 201-7298 or 201-4859  
Open Saturdays

**JOHNSON COUNTY**

Goreville Ministerial Alliance  
Goreville: (618) 995-9360

First Baptist Church  
Vienna: (618) 658-3741

**MASSAC COUNTY**

C.O.P.E. Christian Outreach Program  
Metropolis: (618) 524-3635

Emmanuel Temple  
Metropolis: (618) 638-4071 or 638-7099

Lighthouse Assembly  
Metropolis: (618) 524-2256

Lords Pantry of Weaver Creek  
Metropolis: (618) 524-4863

**PERRY COUNTY**

Du Quoin Food Pantry  
Du Quoin: (618) 571-2527

Western Egyptian  
Du Quoin: (618) 542-4656

Least of the Brethren Food Pantry  
Pinckneyville: (618) 357-9530
POPE COUNTY

Shawnee Development Council
Golconda at Pope County Housing building
Phone: (618) 683-2107

PULASKI COUNTY

Bethel Temple
Phone: (618) 306-0074

Bibleway Church of God
Pulaski: (618) 306-4080

First Baptist Church
Karnak: (618) 634-9342

SALINE COUNTY

Landmark House of Praise
Carrier Mills: (618) 252-1502

Greater Galatia Food Pantry
Galatia: (618) 286-4052

Harvest Deliverance Center
Harrisburg: (618) 252-0009

Saline County Baptist Food Pantry
Harrisburg: (618) 252-2374

UNION COUNTY

Shawnee Development Council
Anna: (618) 833-7431

Bethany Village
Anna: (618) 833-1777

WILLIAMSON COUNTY

Cambria Food Pantry
Cambria: (618) 985-6861

Community Food Pantry
Carterville: (618) 985-3171

Crab Orchard Public Library Foodbank
Phone: (618) 982-2141 (ask for Erin)
Seniors, only

Herrin Community Pantry
Herrin: (618) 942-2080

House of Hope
Herrin: (618) 942-8500

Illinois Commodity Food Program - WCPA
Herrin: (618) 988-1585
Seniors, only

First United Methodist Church
Johnston City: (618) 983-5150

Marion Ministerial Alliance Soup Kitchen
Marion: (618) 993-8419

Salvation Army
Marion: (618) 993-5854
HEATH CARE SERVICES

AGING & MEMORY CLINICS

SIU Family Medical Center
305 West Jackson Street, Suite 200
Carbondale: (618) 536-6621
Services: Memory diagnosis and referral

Family Counseling Center – Memory Disorder Program
408 East Vine Street
Vienna: (618) 658-2611
Services: Memory diagnosis and referral

COMMUNITY HEALTH CENTERS
Listed alphabetically by town

Rural Health, Inc
513 North Main Street
Anna: (618) 833-4471

CHESI Cairo Mega Clinic
13245 Kessler Road
Health Clinic: (618) 734-4400

Cedar Court Clinic
1340 Cedar Court
Carbondale: (618) 457-7821

CHESI Cedar Clinic
1250 Cedar Court
Carbondale: (618) 457-7821 or 457-0450

Shawnee Health Care, Carbondale
400 South Lewis Lane
Same Day: (618) 519-9200
Dental Clinic: (618) 519-9200

Shawnee Health Care, OB/GYN
101 South Wall Street
Carbondale: (618) 519-9200

Shawnee Health Care, Behavioral Health
404 South Lewis Lane
Carbondale: (618) 519-9200

COMMUNITY HEALTH CENTERS, continued

Shawnee Health Care, Terrier Care
1301 E. Walnut Street
Carbondale: (618) 519-9200

Shawnee Health Care, Carterville
1006 South Division Street
Carterville: (618) 519-9200

Rea Clinic, Christopher
4241 Highway 14 West
Christopher: (618) 724-2401 or 1-800-408-7351
Dental Clinic: (618) 724-9290
Pharmacy: (618) 724-2136

Rea Clinic / Du Quoin
1564 South Washington Street
Du Quoin: (618) 542-8702

Eldorado Rural Health Clinic
1401 US Highway 45 North
Eldorado: (618) 273-2951 or 273-2360

Pope County Medical Clinic
217 South Adams Street
Golconda: (618) 683-3781

CHESI Harrisburg Community Health & Emergency Services / Dental Clinic
205 North Main Street
Harrisburg: (618) 253-8450

Johnston City Community Health Center
14410 Route 37
Johnston City: (618) 983-6911
Dental Clinic: (618) 893-4005, ext. 4
### Community Health Centers, continued

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Marion Phone</th>
<th>Dental Clinic Phone</th>
<th>Psychiatry Phone</th>
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</thead>
<tbody>
<tr>
<td>Shawnee Health Care, Marion</td>
<td>1506 North Sioux Drive</td>
<td></td>
<td>(618) 519-9200</td>
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</tr>
<tr>
<td>Shawnee Health Care, Marion Wellness</td>
<td>1700 Wildcat Road</td>
<td>Marion: (618) 519-9200</td>
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<tr>
<td>Shawnee Health Care, Murphysboro</td>
<td>7 Hospital Drive</td>
<td>Murphysboro: (618) 519-9200</td>
<td></td>
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<tr>
<td>CHESI Hardin County Dental Clinic</td>
<td>226 Main Street</td>
<td>Rosiclare: (618) 285-3930</td>
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<tr>
<td>Hardin County Medical Clinic</td>
<td>Highway 146, Building #2</td>
<td>Elizabethtown: (618) 285-6191</td>
<td>Dental Clinic: (618) 285-3930</td>
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<tr>
<td>Royalton Community Health Center</td>
<td>300 South Main Street</td>
<td>Royalton: (618) 984-2695</td>
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<tr>
<td>Sesser Community Health</td>
<td>6294 State Highway 154</td>
<td>Sesser: (618) 625-6979</td>
<td>Dental: (618) 625-6979</td>
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<tr>
<td>Shawneetown Health Care Clinic</td>
<td>9525 Gold Hill Road</td>
<td>Shawneetown: (618) 269-3815</td>
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<tr>
<td>CHESI Tamms Medical</td>
<td>290 Railroad Street</td>
<td>Tamms: (618) 747-2391</td>
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<tr>
<td>Rural Health, Inc</td>
<td>803 North 1st Street</td>
<td>Vienna: (618) 658-2811</td>
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### County Health Departments

<table>
<thead>
<tr>
<th>County</th>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Alexander County</td>
<td>Southern Seven Health Department</td>
<td>3014 Elm Street</td>
<td>(618) 734-4167</td>
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<tr>
<td>Franklin County</td>
<td>Franklin Williamson Bi-County</td>
<td>403 East Park Street</td>
<td>(618) 439-0951</td>
</tr>
<tr>
<td>Gallatin County</td>
<td>Egyptian Public &amp; Mental Health Department</td>
<td>9525 Gold Hill Road</td>
<td>Shawneetown: (618) 269-3454</td>
</tr>
<tr>
<td>Hardin / Pope County</td>
<td>Southern Seven Health Department</td>
<td>Route 146, Building #2</td>
<td>P.O. Box 177</td>
</tr>
<tr>
<td>Jackson County Health</td>
<td>Department</td>
<td>415 Health Department Road</td>
<td>Elizabethtown: (618) 285-6215</td>
</tr>
<tr>
<td>Johnson County</td>
<td>Southern Seven Health Department</td>
<td>513 ½ East Vine Street</td>
<td>Vienna: (618) 658-5011</td>
</tr>
<tr>
<td>Massac County</td>
<td>Southern Seven Health Department</td>
<td>1230 Commercial Park Drive</td>
<td>Metropolis: (618) 524-2657 or 524-2212</td>
</tr>
<tr>
<td>Perry County Health Department</td>
<td></td>
<td>907 South Main Street</td>
<td>Pinckneyville: (618) 357-5371</td>
</tr>
</tbody>
</table>
HEALTH CARE SERVICES

COUNTY HEALTH DEPARTMENTS, continued

Pulaski County
Southern Seven Health Department
Shawnee Campus Road
37 Rustic Campus Drive, Building B
Ullin: (618) 634-9405

Saline County
Egyptian Public & Mental Health
412 U.S. Route 45 North
Eldorado: (618) 273-3326

Union County
Southern Seven Health Department
260 Lick Creek Road
Anna: (618) 833-8561

Williamson County
Franklin Williamson Bi-County
Williamson County Airport
8160 Express Drive
Marion: (618) 833-8561

HOME HEALTH CARE
Listed alphabetically

Home health care is provided on doctors’ orders by skilled nurses and/or other health care professionals in the patient’s home. The following providers are reprinted from the Yellow Pages of the local telephone book. Their services may include any of the following:

Skilled nursing care, Speech therapy, Home health aide, Medical social work, Physical therapy, IV therapy, Occupational therapy, and Hospice

Advantage Nursing Services
Marion: (618) 993-4081, 1-800-825-3799

APRIA Health Care
Marion: (618) 997-6469, 1-888-492-7742

Baptist Home Health
Metropolis: (618) 524-3661

Egyptian Public and Mental Health Department
Harrisburg: (618) 294-8322

Franklin-Williamson Bi-County
Marion: (618) 998-0507

Interim Healthcare
Herrin: (618) 477-8500

Joyner Therapy Services
Marion: (618) 998-9894

LHC – Illinois Home Health Care
Marion: (618) 997-6565

Marion VA Medical Center (veterans, only)
Marion: (618) 997-5311 ext. 55051

Mederi Caretenders
Mt. Vernon: (618) 242-3516

Mercy Health – Lourdes Hospital
Metropolis: (270) 415-3600

EMERGENCY RESPONSE SYSTEMS
Listed alphabetically by town

Shawnee Alliance
Carterville: 1-800-642-7773
Has a list of State-approved companies

FAMILY HEALTH CLINICS

Little Egypt Breast & Cervical Cancer Program
Phone: 1-888-522-1282
HEATH CARE SERVICES

HOME HEALTH CARE, continued

Perry County Health Department
Pinckneyville: (618) 357-5371

Regional Home Care
Franklin / Perry Counties: (618) 244-9028
Marion: (618) 988-1840

Residential Health Care Group
Phone: 1-800-642-6099

HOSPICE

Hospice of Southern Illinois
Marion: (618) 997-3030, 1-800-233-1708

Mercy Health – Lourdes Hospital
Metropolis: 1-800-870-7460 or (270) 415-3636

Residential Health Care
Phone: 1-800-358-8227

HOSPITALS
Listed alphabetically by town

Union County Hospital
517 North Main Street
Anna: (618) 833-4511

Franklin Hospital
201 Bailey Lane
Benton: (618) 439-3161

St. Francis Medical Center
211 Saint Francis Drive
Cape Girardeau, MO: (573) 331-3000

Southeast Hospital
1701 Lacey Street
Cape Girardeau, MO: (573) 334-4822
Physical & Referral: 1-800-800-5123

Memorial Hospital of Carbondale
405 West Jackson Street
Carbondale: (618) 549-0721

Marshall Browning Hospital
900 North Washington Street
Du Quoin: (618) 542-2146
HEATH CARE SERVICES

HOSPITALS, continued

Ferrell Hospital
1201 Pine Street
Eldorado: (618) 273-3361

Harrisburg Medical Center
100 Dr. Warren Tuttle Drive
Harrisburg: (618) 253-7671

Herrin Hospital
201 South 14th Street
Herrin: (618) 942-2171

Heartland Regional Medical Center
3333 West De Young Street
Marion: (618) 998-7000

Veteran’s Administration Medical Center
2401 West Main Street
Marion: (618) 997-5311
American Legion Dept. (618) 998-5605
AmVets Dept. ext. 54743

Massac Memorial Hospital
28 Chick Street
Metropolis: (618) 524-2176

St. Joseph’s Hospital
2 Hospital Drive
Murphysboro: (618) 684-3156

Lourdes Hospital
1530 Lone Oak Road
Paducah, KY: (270) 444-2444

Baptist Health Hospital
2501 Kentucky Avenue
Paducah, KY: (270) 575-2100

Pinckneyville Community Hospital
5383 State Route 154
Pinckneyville: (618) 357-2187

Hardin County General Hospital
6 Ferrell Road
Rosedale: (618) 285-6634

HOSPITAL-BASED SENIOR ADULT PROGRAMS

See page 56.

MEDICAL EQUIPMENT & SUPPLIES
Listed alphabetically

ALPHA Home Health Care
Benton: (618) 438-0309
Herrin: (618) 998-9250

APRIA Health Care
Marion: (618) 997-6469

Beck’s Home Health Care
Eldorado: (618) 273-8111 ext. 3 or
1-800-851-6857

Herrin Drug
Herrin: (618) 942-5315 ext. 3

Family Home Health Care
Herrin: (618) 942-4807

Lincare Home Medical
Herrin: (618) 993-3020, 1-877-246-4548

Personal Medical Equipment
Anna: (618) 833-4444, 1-800-433-8280

Rotech of Mt. Vernon
Marion: (618) 993-1422

Sun Glitz (bandages, only)
Energy: (618) 942-5915 or 1-800-287-0911

TLC Childcare & The Therapy Center
Loans pediatric medical equipment, only
Carterville: (618) 985-2181
HEALTH CARE SERVICES

PRIVATE DUTY NURSING, SITTERS & CLEANING SERVICES  Listed alphabetically

Addus Healthcare
Area-wide:  (618) 997-8008
Services: Nurse Aides, In-Home Services, live-in service, and Adult Day Services

Advantage Nursing Services
Marion:  (618) 993-4081, 1-800-825-3799
Services: Nursing and CNA’s

Family Counseling Center
Cairo:  (618) 734-2665
Area served: Alexander, Hardin, Johnson, Massac, Pope, Pulaski, and Union counties
Services: Supervision
Notes: For developmentally disabled adults and youth/adults with disabilities

Gold Plate Program of Perry County
Du Quoin:  (618) 542-3511
Services: Home Delivered Meals, In-Home Services and Adult Day Services

Golden Circle Senior Citizens Council
Elizabethtown:  (618) 287-5590
Services: In-Home Respite Care, Adult Day Services, Home Delivered Meals for senior adults and the disabled

Liberty Village of Marion
Marion:  (618) 993-8600
Service: Respite, Alzheimer’s/Dementia, CME, Rehabilitation, Skilled Nursing, and Assisted Living

Senior Adult Services
Carbondale:  (618) 457-4151
Service: Adult Day Services

Williamson County Programs on Aging
Herrin:  (618) 988-1585
Services: In-Home Services and Adult Day Services

REHABILITATION & THERAPY
Services: Speech, Occupational, & Physical therapies, rehab & vocational rehabilitation.

Aperion Care
Cairo:  (618) 734-1700
Services: Respite Care, Physical Therapy, Occupational Therapy, Speech Therapy, & Restorative Therapy

Coleman Tri-County Services
Harrisburg: (618) 252-0275
Service: vocational rehab

Helia Active Recovery Center
Herrin:  (618) 942-2171
Services: Physical Therapy, Occupational Therapy, Speech Therapy, Restorative Therapy, rehab & long-term care

Herrin Hospital
Herrin:  (618) 942-2171
Services: Physical Therapy, Occupational Therapy, Speech Therapy, sports medicine, work health specialty services

Joyner Therapy Services
Harrisburg:  (618) 252-7171
Marion:  (618) 998-9894
Services: Physical, occupational, speech, and aqua therapies

Neuro-Restorative of Carbondale
Carbondale:  (618) 529-3060
Services: Physical Therapy, Occupational Therapy, Speech Therapy, vocational rehab, Counseling, & Psychiatry

Nova Care Rehabilitation
Benton:  (618) 439-3399
West Frankfort:  (618) 937-6200
Services: aquatic & physical therapies
HEALTH CARE SERVICES

REHABILITATION & THERAPY, continued

Parkway Manor Bounce Back
Marion: (618) 993-8600
Service: Physical, occupational, respiratory, and speech therapy

Rehab Unlimited
Anna: (618) 833-1506
Carbondale: (618) 529-0516
Carterville: (618) 985-3333 ext. 68345
Harrisburg: (618) 294-9326
Herrin: 988-6131
Logan Park: (618) 993-4024
Marion: (618) 993-6327
Murphysboro: (618) 684-8018
Services: Physical Therapy, Occupational Therapy, Speech Therapy, and Language Pathology

Synergy Therapeutic Group
Carbondale: (618) 529-4360
Du Quoin: (618) 542-8950
Services: Pain relief from a variety of medical issues.

TLC Childcare & Therapy Center
Carterville: (618) 985-2181
Services: Therapy and caring for children and adults with disabilities, preschool for children with disabilities, and loan of equipment.

RESPIRATORY DISEASE PROGRAM

Harrisburg Medical Center
Harrisburg: (618) 253-7671

Southern Illinois Respiratory Disease Program
Benton: 1-866-252-9732
Carbondale: (618) 457-8520 or 1-866-252-9732
Carterville: 1-866-252-9732
Harrisburg: 1-866-252-9732
Services: Includes counseling on Black Lung benefits

HEALTH & INSURANCE PROGRAMS (Online)

Website: www.getcoveredillinois.gov
HABITATION FOR HUMANITY

Franklin County
   Benton: (618) 663-0412

Jackson-Union Counties
   Carbondale: (618) 457-8480

Saline County
   Harrisburg: (618) 294-8337

Williamson County
   Marion: (618) 997-3134

HOUSING
   Listed by County

Housing Discrimination Hotline
   Phone: 1-800-669-9777

Public Housing & Subsidized Housing – Rental housing for low-income families of all ages but, some units have been specifically designed to meet the needs of senior adults. Rent is usually 30% of family income.

Assisted Living, Supportive Living, Independent Living, and Domiciliary Units Private and / or government subsidized rental apartments, which may provide some personal services (meals, housekeeping, etc.) within the facility.

Private Units – Privately owned, non-subsidized housing. These are units known to us and that have allowed us to list.

ALEXANDER COUNTY

Public Housing
   Alexander County Housing Authority
   Cairo: (618) 734-1910
   Units are in Cairo

Subsidized Housing
   Shawnee Enterprises
   Cairo: (618) 997-5365

Private Units
   Diamond Development
   Tamms I & II
   Tamms: (618) 665-4081

   The Garden at Aperion for Memory Care
   Cairo: (618) 734-1700

FRANKLIN COUNTY

Public Housing
   Franklin County Housing Authority
   West Frankfort: (618) 932-2124
   Units are in West Frankfort, Sesser, Zeigler, Benton, Royalton, West City, & Christopher

Subsidized Housing
   Shawnee Enterprises
   Benton: (618) 997-5365
   West Frankfort: (618) 997-5365

Assisted Living
   Fifth Season Residential Assisted Living
   Benton: (618) 439-6600

Supportive Living
   Heritage Woods of Benton
   Benton: (618) 439-9431

Private Units
   Benton Place Apartments
   Benton: (618) 439-7528
   (age 62 and older only)
HOUSING, continued

GALLATIN COUNTY

Public Housing
Housing Authority of Gallatin County
Shawneetown: (618) 269-3080
Units are in Ridgway, Equality, Omaha, & Shawneetown

Subsidized Housing
Housing Authority of Gallatin County
Shawneetown: (618) 269-3080
Shawneetown & Ridgeway Apartments
Phone: (618) 994-2480

HARDIN COUNTY

Public Housing
Housing Authority of Hardin County
Elizabethtown: (618) 287-2786
Units in Cave-in-Rock, Rosiclare & Elizabethtown

Subsidized Housing
Housing Authority of Hardin County
Elizabethtown: (618) 287-2786
- and -
Roscilare: (618) 287-2786
Hillside Street Apartments
Roscilare: (618) 994-2480

JACKSON COUNTY

Public Housing
Jackson County Housing Authority
Murphysboro: (618) 684-3183
Units are in Murphysboro, Elkville, De Soto, Ava, Carbondale, & Grand Tower

Jackson County Subsidized Housing
Ava Apartments
Ava: (618) 654-7033
Carbondale Towers & Mill Street Apartments
Carbondale: (618) 529-3371
Fields Apartments
Carbondale: (618) 549-7377
Jackson County Housing Authority
Murphysboro: (618) 684-3102

Assisted Living
Century Assisted Living
Carbondale: (618) 549-9898
Specializes in Memory Care
Chippewa House
Carbondale: (618) 534-7285
The Landing
Carbondale: (618) 519-9600
The Voyage
Murphysboro: (618) 684-5818

Supportive Living
Prairie Living at Chautauqua
Carbondale: (618) 351-7955

Private Units
Liberty Village & Estates of Carbondale
Carbondale: (618) 351-6557 or 529-8508
The Villas of Carbondale
Carbondale: (618) 549-3200
HOUSING, continued

JOHNSON COUNTY

Public Housing
Housing Authority of Johnson County
Vienna:  (618) 658-5811
Units are in Goreville, Buncombe, Vienna, & New Burnside

Subsidized Housing
Housing Authority of Johnson County
(Apartments in Goreville & Vienna)
Vienna:  (618) 658-5811
Country Village
Vienna:  (618) 993-0004

Supportive Living
Autumn Ridge
Vienna:  (618) 658-2775

MASSAC COUNTY

Public Housing
Massac County Housing Authority
Metropolis:  (618) 524-8411
Units are in Metropolis, Joppa, & Brookport

Subsidized Housing
Shawnee Enterprises
Massac Village
Metropolis:  (618) 993-0004

Country Village
Metropolis:  (618) 993-0004

Independent Living
Devondale Apartments
Metropolis:  (618) 524-7989

Misty Meadows Senior Living Center
Metropolis:  (618) 524-1818

Twin Oaks Estates
Metropolis:  (618) 524-6868

PERRY COUNTY

Public Housing
Perry County Housing Authority
Du Quoin:  (618) 542-5409 or 542-5666
Units are in Du Quoin, Cutler, Willisville, Tamaroa, & Pinckneyville

Subsidized Housing
Shawnee Enterprises
Du Quoin Village
Du Quoin:  (618) 997-5365

Independent Living
Marshall Browning Estates
Du Quoin:  (618) 542-1006

Supportive Living
The Manors at Mason Woods
Pinckneyville:  (618) 357-9770

POPE COUNTY

Public Housing
Pope County Housing Authority
Golconda:  (618) 683-4791
Units are in Golconda & Eddyville

Subsidized Housing
Shawnee Enterprises

Independent Living
Devondale Apartments
Metropolis:  (618) 524-7989

Misty Meadows Senior Living Center
Metropolis:  (618) 524-1818

Twin Oaks Estates
Metropolis:  (618) 524-6868
HOUSING, continued

PULASKI COUNTY

Public Housing
Housing Authority of Pulaski County
Mounds: (618) 745-6330
Units are in Mounds, Pulaski, Ullin, Olmsted, Karnak, Grand Chain, & Mound City

Assisted Living
None

Private Units
Diamond Development Corp.
Karnak: (618) 665-4081

SALINE COUNTY

Public Housing
Housing Authority of Saline County
Harrisburg: (618) 252-6381
Units are in Harrisburg, Galatia, Eldorado, Raleigh, & Carrier Mills

Subsidized Housing
Housing Authority of Saline County
Harrisburg: (618) 252-6381
Shawnee Enterprises
Harrisburg: (618) 997-5365

Private Units
McKinley Place Apartments
Stonefort: No phone number

Assisted Living
Harrisburg Villas of Holly Brook and Reflections
Memory Care
Harrisburg: 1-866-824-8174

Supportive Living
Brookstone Estates of Harrisburg
Harrisburg: (270) 506-4752
HOUSING, continued

UNION COUNTY

Public Housing
Housing Authority of the County of Union
Anna: (618) 833-5129
Units are in Anna, Cobden, Dongola, & Jonesboro

Subsidized Housing
Housing Authority of the County of Union
Anna: (618) 833-5129
Units are in Cobden, Dongola, Jonesboro, & Wolf Lake

Shawnee Enterprises
Anna: (618) 993-0004

Knollwood Apartments
Anna: (618) 833-7766

Domiciliary Units
Illinois Veteran’s Home
Anna: (618) 833-6302

Supportive Living
The Voyage
Phone: (618) 833-5495

WILLIAMSON COUNTY

Public Housing
Williamson County Housing Authority
Carterville: (618) 985-2422
Units are in Energy, Hurst, Herrin, Johnston City, Cambria, Crainville, Carterville, & Creal Springs

Housing Authority of the City of Marion
Marion: (618) 997-1258

Subsidized Housing
Shawnee Village
Marion & Energy: (618) 993-0004

Assisted Living
Reflections Memory Care – Dementia Unit
Carterville: (618) 988-2889

Villas of Holly Brook - Herrin
Carterville: (618) 993-1997

The Voyage
Herrin: (618) 988-9540

Angel Acres
Marion: (618) 998-8570

Fifth Season Residential on Radcliffe
Marion: (618) 993-2800

Hawthorn Inn of Liberty Village of Marion
Marion: (618) 993-8600
Includes Memory Care

The Voyage
Marion: (618) 993-3503

Sunshine Gardens
Marion: (618) 364-0482
HOUSING, continued

WILLIAMSON COUNTY, continued

Supportive Living
The Voyage
Marion: (618) 993-3503

Independent Living
The Villas of Holly Brook
Carterville: (618) 993-1997

Liberty Village of Marion
Parkway Estates
Marion: (618) 993-8600

Private Units
Countryside Village
Cambria: (618) 985-4783 or 544-8645

Ten Oaks Apartments
Carterville: (618) 985-3761

Cambridge Manor Apartments
Herrin: (618) 942-2869

Pineview Apartments
Herrin: (618) 988-2017

Chesapeake Apartments
Marion: (618) 997-2935
(Subsidized & private pay apartments)

ENA Properties
Marion: (618) 922-9316 or 922-7779

The Haven
Marion: (618) 218-3390
Note: subcontracts with VA
Housing

Nursing Homes
Listed alphabetically by county and town

Illinois Department of Health Care and Family Services – Nursing Home Central Complaint Registry
Phone: 1-800-252-4343
TTY: (217) 547-0466

Ombudsman (resident’s rights)
Shawnee Alliance
Phone: 1-800-642-7773.

Franklin County

Benton Rehab
1409 North Main Street
Benton: (618) 435-2712

Franklin Hospital
201 Bailey Lane
Benton: (618) 439-3161
Skilled Care

Helia Healthcare of Benton
1310 Mark Franklin Dr
Benton: (618) 439-3500

Stonebridge Senior Living Center
902 South McLeansboro Street
Benton: (618) 439-4501

West Side Care Center
601 North Columbus Street
West Frankfort: (618) 932-2109

Frankfort Healthcare & Rehab Center
2500 East St. Louis Street
West Frankfort: (618) 932-3236

Homestead House
905 North Jefferson Street
West Frankfort: (618) 932-2725
Beds for Dev. Disabled

Alexander County

Aperion Care Center
2001 Cedar Street
Cairo: (618) 734-1700
GALLATIN COUNTY

Gallatin Manor
900 West Race Street
Ridgway:  (618) 272-8831
Includes an Alzheimer’s disease and dementia specialty

HARDIN COUNTY

Rosiclare Rehab & Health Care Center
55 Ferrell Road
P.O. Box 220
Rosiclare:  (618) 285-3655

Whispering Oaks
201 Spring Street
Rosiclare:  (618) 285-6974
Beds for Dev. Disabled

GALLATIN COUNTY

Gallatin Manor
900 West Race Street
Ridgway:  (618) 272-8831
Includes an Alzheimer’s disease and dementia specialty

JACKSON COUNTY

Integrity Healthcare of Carbondale
120 North Tower Road
Carbondale:  (618) 549-3355

Manor Court of Carbondale
2940 West Westridge Place
Carbondale:  (618) 457-1010
NURSING HOMES, continued

JOHNSON COUNTY

Glen Brook
801 North 1st Street
Vienna: (618) 658-2005
Beds for Dev. Disabled

Hillview Health Care Center
512 North 11th Street
Vienna: (618) 658-2951

MASSAC COUNTY

Metropolis Nursing & Rehab Center
2299 Metropolis Street
Metropolis: (618) 524-2634

Krypton
502 West 8th Street
Metropolis: (618) 524-8996
Beds for Dev. Disabled

Southgate Health Care Center
900 East 9th Street
Metropolis: (618) 524-2683

PERRY COUNTY

Du Quoin Nursing & Rehab
514 East Jackson Street
Du Quoin: (618) 542-4731

Fairview Nursing Center
602 East Jackson Street
Du Quoin: (618) 542-3441

Pinckneyville Health Care Center
708 Virginia Court
Pinckneyville: (618) 357-2493

POPE COUNTY

None
PULASKI COUNTY

None

SALINE COUNTY

Carrier Mills Nursing Home
6789 Route 45 East
Carrier Mills: (618) 994-2323

Brooke Hill
2207 Upchurch Street
Eldorado: (618) 273-2212
Beds for Dev. Disabled

Eldorado Rehab & Healthcare
1001 Jefferson Street
Eldorado: (618) 273-3353

Magnolia Manor Sheltercare
1100 Grant Street
Eldorado: (618) 273-5261

Shawnee Rose Center
1000 West Sloan Street
Harrisburg: (618) 252-0351

Saline Care Center
120 South Land Street
Harrisburg: (618) 252-7405

Shawnee House, Inc.
309 Seright Street
Harrisburg: (618) 252-0518
Beds for Dev. Disabled

UNION COUNTY

Clyde L. Choate Mental Health & Dev. Center
1000 North Main Street
Anna: (618) 833-5161
Beds for Dev. Disabled

Integrity Healthcare of Anna
315 Brady Mill Road
Anna: (618) 833-6343

CIL #2
203 West La Fayette Street
Anna: (618) 833-3322
Beds for Dev. Disabled

Illinois Veteran’s Home
792 North Main Street
Anna: (618) 833-6302
Also, have 12 domiciliary units

Mulberry Manor
612 East Davie Street
Anna: (618) 833-6012

CIL #7
80 Knupp School Lane
Anna: (618) 833-2299
Beds for Dev. Disabled

Spanish Oaks Center
223 West Vienna Street
Anna: (618) 833-8013

Union County Hospital
517 North Main Street
Anna: (618) 833-4511
Skilled Care

Integrity Health of Cobden
430 South Front Street
Cobden: (618) 893-4214
**HOUSING**

**NURSING HOMES, continued**

**UNION COUNTY, continued**

Hidden Valley Care Center  
204 South Pecan Street  
P.O. Box G  
Jonesboro: (618) 833-5740

Jonesboro Rehab & Health Care Center  
995 State Route 127 South  
Jonesboro: (618) 833-7093

Lincoln Square  
202 South Main Street  
Jonesboro: (618) 833-2063  
Beds for Dev. Disabled

Peachtree Estates  
1370 State Route 127 South  
Jonesboro: (618) 833-3235  
Beds for Dev. Disabled

**WILLIAMSON COUNTY**

Helia Healthcare of Energy  
210 East College Street  
Energy: (618) 942-7014

Integrity Healthcare of Herrin  
1900 North Park Avenue  
Herrin: (618) 942-2525

Shawnee Christian Nursing Center  
1901 North 13th Street  
Herrin: (618) 942-7391

Liberty House  
1304 West Mack Avenue  
Marion: (618) 997-9336  
Beds for Dev. Disabled

Integrity Healthcare of Marion  
1301 East De Young Street  
Marion: (618) 997-1365

Franklin-Williamson Human Services  
1507 West Rendleman Street  
Marion: (618) 993-6030, (618) 997-5336

Parkway Manor  
3116 Williamson County Parkway  
Marion: (618) 993-8600  
Includes Memory Care
SHELTERS & ASSISTANCE FOR THE HOMELESS & WOMEN
Listed alphabetically by county and town

Southern Illinois Coalition for the Homeless
1009 W. Cherry
Marion:  (618) 993-0094

ALEXANDER COUNTY

Cairo Women’s Shelter
911 Cedar Street
Cairo:  (618) 734-4357

FRANKLIN COUNTY

Women’s Center Legal Advocacy
Courthouse
Benton:  (618) 438-4118

The Roan Center – The Night Shield Program for Children
301 East Garland Street
West Frankfort:  (618) 932-6400

MASSAC COUNTY

Guardian Family Service Center
117 West 10th Street
Metropolis:  (618) 524-9922
Crisis Line:  (618) 524-4357

SALINE COUNTY

Women’s Center
540 N. Commercial Dr, Suite 320
Harrisburg:  (618) 294-8641

Wabash Area Development
14 Veterans Drive
Harrisburg:  (618) 252-2680 or 963-2387

JACKSON COUNTY

Good Samaritan House
701 South Marion Street
Carbondale:  (618) 457-5794

Shelter Program
Carbondale:  (618) 549-4807 ext. 221

Wabash Area Development
14 Veterans Drive
Harrisburg:  (618) 252-2680 or 963-2387

Bethany Village
414 East Davie Street
Anna:  (618) 833-1777
Services:  For men & women, includes transitional housing, food pantry, supportive services

UNION COUNTY

Women’s Center
Abused Women’s Program
610 South Thompson Street
Carbondale:  (618) 529-2324, 997-0949, or 1-800-334-2094
WILLIAMSON COUNTY

The Lighthouse Shelter
1101 North Madison Street
Marion: (618) 993-8180

The Women’s Center
1111 Anker Drive
Marion:
Domestic Violence Program: (618) 529-2324
Rape Crisis Services: (618) 993-0803
24/7 Hotline: 1-800-334-2094
OTHER SERVICES

COUNTY SHERIFF OFFICES

Alexander: (618) 734-2141
Franklin: (618) 438-8211
Gallatin: (618) 269-3137
Hardin: (618) 287-2271
Jackson: (618) 687-3822
Johnson: (618) 658-8264
Massac: (618) 524-2912
Perry: (618) 357-5215
Pope: (618) 683-4321
Pulaski: (618) 748-9374
Saline: (618) 252-8661
Union: (618) 833-5500
Williamson: (618) 997-6541

For the “Drug Take Back Program”, call your local Sheriff’s department

DEPARTMENT OF HUMAN SERVICES

County Offices, continued

Gallatin County
320 East Raymond Street
Harrisburg: (618) 253-7161

Hardin County
2301 Metropolis Street
Metropolis: (618) 524-2631

Jackson County
342 North Street
Murphysboro: (618) 687-1705

Johnson County
1000 North Main Street, Suite B
Anna: (618) 833-2118

Massac County
2301 Metropolis Street
Metropolis: (618) 524-2631

Perry County
342 North Street
Murphysboro: (618) 687-1705

Pope County
320 East Raymond Street
Harrisburg: (618) 253-7161

Pulaski County
422 South Blanche Street
Mounds: (618) 745-9411

Saline County
320 East Raymond Street
Harrisburg: (618) 253-7161

Union County
1000 North Main Street
Anna: (618) 833-2118

Williamson County
1107 West De Young Street, Suite 20
Marion: (618) 997-6591

DEPARTMENT OF HUMAN SERVICES

(Division of Transitional Services and Community Operations)

Appeals Line: 1-800-435-0774
Illinois Dept. of Health Care and Family Services - Nursing Home Central Complaint Registry
Phone: 1-800-252-4343
TTY: 1-800-547-0466
Office of the Ombudsman Helpline
Phone: 1-800-843-6154
TTY: 1-800-252-8903

County Offices

Alexander County
422 S. Blanche
Cairo: (618) 745-9411

Franklin County
1602 North Main Street
Benton: (618) 439-4351
OTHER SERVICES

DEPARTMENT OF HUMAN SERVICES
(Division of Rehabilitation Services)

DHS Bureau of Blind Services
342 North Street
Murphysboro: (618) 244-0331

Regional Offices

Services: Vocational counseling, career guidance, transportation, and financial assistance for an education and/or work skills & job placement. Home Services provide personal care attendants, emergency home response, meals, and other services.

Willow Hall, Suite A
1000 North Main Street
P.O. Box 585
Anna: (618) 833-5115 or TTY at 888-460-5140
Counties: Alexander, Johnson, Massac, Pulaski, and Union counties.

1602 North Main Street
P.O. Box 848
Benton: (618) 439-4334 or TTY at 866-324-5553
Counties: Franklin and Williamson counties.

342 North Street, Suite D
P.O. Box 348
Murphysboro: (618) 565-2835 or TTY at 888-460-5124
Counties: Jackson and Perry counties.

323 South Maple Street
Harrisburg: (618) 253-7681 or TTY at 888-460-5123
Counties: Gallatin, Hamilton, Hardin, Pope, Saline, and White counties.

ENERGY ASSISTANCE AND WEATHERIZATION PROGRAMS

Energy Assistance is help with heating bills, reconnection & prevention of disconnection of utility service, and purchase of fans.

Weatherization is help with insulation and other weather related home improvements.

Crosswalk Community Action Agency
410 West Main Street
West Frankfort: (618) 937-3581

Man-Tra-Con
3000 De Young Street, Suite 800-B (located in back of the Illinois Centre Mall)
Marion: (618) 937-3581
Service Area: Franklin & Williamson Counties

Shawnee Development Council
530 West Washington Street
Karnak: (618) 634-2201
Service Area: Alexander, Hardin, Johnson, Massac, Pope, Pulaski, & Union Counties

Wabash Area Development, Inc.
14 Veterans Drive
Harrisburg: (618) 252-2680
Service Area: Gallatin & Saline Counties

Western Egyptian Economic Opportunity Council
342-A North Street
Murphysboro: (618) 684-3341 or 965-3458
Service Area: Jackson County
- or -
317 South Washington Street
Du Quoin: (618) 542-4656
Service Area: Perry County
**OTHER SERVICES**

**LEGISLATORS - FEDERAL**

*The President*
1600 Pennsylvania Avenue  
Washington, D.C. 20500  
Phone: (202) 456-1111  
TTY: (202) 456-6213  
Website: www.whitehouse.gov  
E-mail: www.whitehouse.gov/contact/whitehouse.gov

U.S. Senator Dick Durbin (D-IL)  
711 Hart Senate Office Building  
Washington, D.C. 20510  
Phone: (618) 351-1122 or (202) 224-2152

U.S. Senator Tammy Duckworth (D-IL)  
G12 Dirksen Senate Office Building  
Washington, D.C. 20510  
Phone: (618) 677-7000 or (202) 224-2854

U.S. Congressman Mike Bost (R-12th)  
1440 Longworth House Office Building  
Washington, D.C. 20515  
Phone: (618) 457-5787 or (202) 225-5661

U.S. Congressman John Shimkus (R-15th)  
2217 Rayburn House Office Building  
Washington, D.C. 20510  
Phone: (618) 252-8271 or (202) 225-5271

**LEGISLATORS - STATE**

*The Governor*
207 State House  
Springfield, IL 62706  
Phone: (217) 782-0244  
Website: www.illinois.gov  
E-mail: governor@illinois.gov

State Senator Paul Schimpf (R-58th)  
105-D State House  
Springfield, IL 62706  
Phone: (618) 684-1100 or (217) 782-8137

State Senator Dale Fowler (R-59th)  
2 N. Vine, 6th Floor  
Harrisburg, IL 62946  
Phone: (618) 294-8951 or (217) 782-5509

State Representative Terri Bryant (R-115th)  
207-N Stratton Office Building  
Springfield, IL 62706  
Phone: (618) 684-1100 or (217) 782-0387

State Representative Dave Severin (R-117th)  
208-N Stratton Office Building  
Springfield, IL 62706  
Phone: (618) 440-5090 or (217) 782-1051

State Representative Patrick Windhorst (R-118th)  
214-N Stratton Office Building  
Springfield, IL 62706  
Phone: (618) 294-8703 or (217) 782-5131
OTHER SERVICES

RURAL DEVELOPMENT CORPORATION

USDA Building
502 Comfort Drive, Suite B
Marion: (618) 993-5396 ext. 4
Fax: (618) 993-3014
Website: www.rurdev.usda.gov/il/index.html

SOCIAL SECURITY

Social Security Voice Menu: 1-800-772-1213
(TTY: 1-800-325-0778)
Operates 24-hours a day
If you have a touch-tone phone, you can obtain recorded information and some services 24-hours per day, including weekends and holidays.
Website: www.socialsecurity.gov
Fraud Hotline: 1-800-269-0271

Local Social Security Offices

Federal Building
250 West Cherry Street, Room 104
Carbondale: 1-800-772-1213,
1-877-714-0377
Service Area:  Alexander, Jackson, Perry, Pulaski, and Union counties

18 Veterans Drive
Harrisburg: 1-800-772-1213, 1-866-366-3980
Service Area:  Gallatin, Hardin, Johnson, Massac, Pope, Saline & White counties

1005 Factory Outlet Drive
West Frankfort: 1-800-772-1213,
1-888-223-8869
Service Area:  Franklin and Williamson counties
SUPPORT GROUPS
Times and dates of meetings are subject to change. Listed alphabetically by town

*Alcoholics Anonymous*

AA meeting dates, times, & places:
www.southernillinoisaa.org/meetings2.htm

*Alzheimer Disease*

24-hour help line: 1-800-272-3900

Alzheimer’s Association Greater Illinois Chapter
320 East Walnut Street, Suite A
Carbondale: (618) 985-1095

Active Day Club
Marion: (618) 998-2032

Liberty Village
Marion: (618) 993-8600

*Arthritis*

Williamson County Programs on Aging
Herrin: (618) 988-1585
Chair exercises, only

Accelerated Therapy Center
Harrisburg: (618) 253-0253
(Rehab Dept)

*Bereavement*

See “Counseling” or “Grief” support groups.

*Blind*

American Council for the Blind: 1-800-424-8666

*Breast Cancer*

Breast Center
Carbondale: (618) 457-2281 ext. 68059

*Cancer*

Cancer Information & Counseling: 1-800-422-6237

SIH Cancer Support
Carterville: (618) 985-3333 ext. 68299

American Cancer Society
Marion: 1-800-227-2345

Look Good, Feel Better
Harrisburg: 1-800-395-5665
SUPPORT GROUPS, continued

*Counseling (Individual & Groups)*

Choate Mental Health Center
Anna: (618) 833-5161

Fellowship House Alcoholism Prevention and Treatment Center
Anna: (618) 833-4456 & (618) 833-2194

Union County Counseling Center
Anna: (618) 833-8551

Family Counseling Center
Cairo: (618) 734-2665

Centerstone
Carbondale: (618) 457-6703

Depression / Bi-Polar
Carbondale: (618) 457-3318

Perry County Counseling Center
Du Quoin: (618) 542-4357

Family Counseling Center
Golconda: (618) 683-2461

Massac Mental Health
Metropolis: (618) 524-9368

Centerstone
West Frankfort: (618) 937-6483

*Depression*

See “Counseling” or “Grief” support groups.

*Diabetics*

American Diabetes Assistance
Phone: 1-800-342-2383

*Divorce*

Locator in Illinois: www.divorcecare.org (enter zip code)

*Grandparents Raising Grandchildren Support Groups & Resource Centers*

Adolescent Health Center
Carbondale: (618) 529-2621
(Provides information about children’s services)

Caritas Family Solutions
Carterville: (618) 985-2000
(Provides information about children’s services)

Lutheran Social Services
Marion: (618) 997-9196
(Provides information about children’s services)

Websites that can help:
www.grandparenting.org
www.aarp.org

*Grief*

Warm Line Peer and Family Support by Telephone
Phone: 1-866-359-7953

Christian Covenant Fellowship
Carterville: (618) 985-4011
SUPPORT GROUPS, continued

**Head Injury**

See “Stroke & Head Injuries” support groups

**Heart**

Heartland Regional Medical Center
Marion: (618) 998-7000

Cardiac Rehab
Carbondale: (618) 549-0721, ext. 65215

**Lung - Breathing**

American Lung Association
Springfield: 1-800-586-4872

Go2Foundation
Phone: 1-800-298-2436
Website: www.go2foundation.org

**Lupus**

Lupus Foundation of America
Phone: 1-800-258-7872

**Multiple Sclerosis**

National Multiple Sclerosis Society
Website: www.nationalmssociety.org

**Ostomy**

United Ostomy Association of America
Phone: 1-800-826-0826

**Parkinson’s disease**

Parkinson’s Institute
Phone: 1-800-655-2273
Website: www.parkinsonsinstitute.org

**Parolees**

Lutheran Social Services Prison & Family Ministry
Marion: (618) 997-9076

**Smoking Cessation**

Illinois Tobacco Quit Line: 1-866-784-8937

**Stroke & Head Injuries**

Herrin Hospital
Herrin: (618) 942-2171 ext. 35312
Call for information

**Wandering**

See “Alzheimer’s Disease” support groups

**Widowed Persons**

See “Counseling” or “Grief” support groups
OTHER SERVICES

UNIVERSITY OF ILLINOIS EXTENSION
OFFICES

Anna: (618) 833-6363
Benton: (618) 439-3178
Harrisburg: (618) 252-8391
Marion: (618) 993-3304
Metropolis: (618) 524-2270
Mounds: (618) 745-5200
Murphysboro: (618) 687-1727
Pinckneyville: (618) 357-2126
Ridgway: (618) 272-3022
Simpson: (618) 695-6060
Vienna: (618) 658-5321

VETERAN SERVICES

Marion VA Medical Center
1301 West Enterprise Way
Marion: (618) 997-5311 ext. 54582
Determines eligibility for Veteran-Directed Home Care (a VIP service) and Veteran’s Aides & Attendants

Marion VA Community-Based Outpatient Clinics
1301 West Enterprise Way, Suite 68
Marion: (618) 993-1008
- or -
3404 Heartland Street
Marion: (618) 993-7734
- or -
608 Rollie Moore Drive
Harrisburg: (618) 252-6150
- or -
1130 East Walnut Street
Carbondale: (618) 351-1031

VETERAN SERVICES, continued

Federal Medical Centers:
Marion Veteran’s Administration Medical Center
2401 West Main Street
Marion: (618) 997-5311
(American Legion Dept. 998-5605 or AmVets Dept. ext. 54743)
See page 61 for transportation to Marion VA

Chicago VA Medical Center
Phone: (312) 569-8387
TTY: 1-888-569-5282
Medical Benefits Line: 1-800-827-1000

State Office of Veterans Affairs:
833 South Spring Street
Springfield: 1-800-437-9824
TTY: (217) 524-4645

In-Home Services
Veteran-Directed Home Care (a VIP service)
Free veteran-directed help in the home
Carterville: 1-888-895-3306 ext. 102

Veteran’s Aides & Attendants
A grant for veterans to help pay for in-home services
Marion: (618) 997-5311
OTHER SERVICES

MISCELLANEOUS

AARP
State Office: 1-866-448-3613
55-Alive Classes: 1-888-227-7669
Tax Aide Service (free help filing income taxes): 1-888-227-7669
AARP members receive free initial hour consultation.
Website: www.aarp.org

Abuse of People with Disabilities: 1-866-800-1409 or 1-800-642-7773

Adult Protective Service Referrals: 1-800-642-7773

All Kids & Family Care Health Insurance: 1-866-255-5437

Alzheimer’s Association: (618) 985-1095
Fax: (618) 549-2362
Call for information on support groups.
24-hour help line: 1-800-272-3900

American Cancer Society: (618) 998-9898 or 1-800-642-7792
Website: www.illinoiscancerhelp.org

American Council for the Blind: 1-800-424-8666 (call between 2-5 pm.)

American Diabetes Association: 1-800-342-2383

American Heart Association: 1-800-242-8721

American Kidney Fund: 1-800-638-8299

American Lung Association: 1-800-586-4872

American Red Cross: (217) 787-7602

Attorney General’s Office: (618) 529-6400
TTY: (618) 529-6403
Consumer Hotline: 1-800-243-0607

Benefit Access Application: 1-800-252-8966
Lower fee for license plates & Rides Free card for metropolitan areas

Benefits Checkup Website (determines an individual’s benefits): www.benefitscheckup.org

Cancer Information & Counseling: 1-800-422-6237

Care Trak: 1-800-842-4537
Tracking equipment used by local officials to help find wandering people with dementia and other related conditions
Website: www.caretrak.com

Caritas Family Solutions: (618) 985-2000

Center for Independent Living & ITAC: (618) 457-3318 or 252-7233
TTY distribution, free CapTel phones, information for disabled, vision, and hearing impaired

CTS Creative Vision - Visually Impaired Program: (618) 252-4201

Create a Smile Thrift Shop: (618) 534-5347

Delta Center: (618) 734-2665
TTY: (618) 734-1350

Healthy Southern Illinois Delta Network: www.HSIDN.org

Department of Insurance
Springfield: (217) 782-4515
TTY: (217) 524-4872

Do Not Call Registry: 1-888-382-1222

Easter Seals Society: www.easterseals.com
MISCELLANEOUS, continued

Eldercare Locator: 1-800-677-1116 (M-F)
National information on aging
Website: www.eldercare.gov

Epilepsy Foundation: 1-800-332-1000
Website: www.EpilepsyFoundation.org

 Equip for Equality: 1-800-758-0559
TTY: 1-800-610-2779

Eye Care America: 1-800-272-3937
Website: www.eyecareamerica.org

Governor’s Office of Citizens Assistance:
1-800-642-3112

Guardianship & Advocacy: (618) 833-4897

Illinois Assistive Technology Program:
(217) 522-7985
Fax: (217) 522-8067
Voice & TTY: 1-800-852-5110 (Illinois only)

Illinois Network of Centers for Independent Living:
1-800-587-1227 or (217) 525-1308
(Voice & TTY)
Website: www.incil.org

Illinois Secretary of State: 1-800-252-8980

Illinois Senior HelpLine: 1-800-252-8966
Information about senior services in Illinois

Land of Lincoln Legal Assistance:
(618) 457-7800 or 1-800-642-5335
1-877-342-7891 (state in-take & referral)

Legal Information Self Help Legal Center
Email: selfhelp@siu.edu
Website: www.law.siu.edu

Lions of Illinois Foundation: (815) 756-5633 or 1-800-955-5466
Assists low-income individuals with eye exams and glasses, sometimes with hearing aids

Literacy - Illinois Adult Learning Hotline:
1-800-321-9511

Lutheran Social Services of Illinois:
(618) 997-9196

Medicare claims & general information
Part A or B claims: 1-800-633-4227
(1-800-Medicare)
Medical Equipment: 1-800-633-4227
Medicare Appeals: 1-800-633-4227
(1-800-Medicare)
Medicare Fraud and Abuse: 1-800-447-8477 or 1-888-895-3306
Medicare Railroad Retirement: 1-800-833-4455
TTY: 1-800-820-1202

Salvation Army: (618) 993-5854

Senior Health Insurance Program – SHIP:
1-800-548-9034
See pages 3 & 5-11 for local assistance at senior centers

www.SIFamilies.org

Senior Programs, Hospital-Based
• New Beginnings Program (Massac Memorial Hospital): (618) 524-7370 ext. 171
• Second Act (Southern Illinois Healthcare):
1-877-480-4040
• Senior Care (Franklin Hospital):
(618) 435-4731
• Our Healthy Circle (Heartland Regional Medical Center): (618) 998-7333
• Our Healthy Circle (Union County Hospital):
(618) 833-4511 ext. 4359
• Senior Life Solutions (Pinckneyville Community Hospital): (618) 357-8811
• Senior Renewal (St. Joseph Memorial Hospital): (618) 684-3156 ext. 55130

Southern Illinois Center for Independent Living
(SICIL): (618) 457-3318
Website: www.SICIL1.org


Southern Illinois Learning in Retirement:
(618) 536-7751
MISCELLANEOUS, continued

Southern Illinois Radio Information Service (SIRIS is for the blind and visually impaired):
(618) 453-2808

Specialized Care for Children: (618) 997-4396 or 1-800-322-3722
TTY: (217) 785-4728
Website: dscc.uic.edu

Statewide Independent Living Council of Illinois
1 Old State Capitol Plaza, Suite 716
Springfield: (217) 744-7777 (voice/TTY)
Website: www.silcofillinois.org

Tax-Aide Service (AARP’s free help filing income taxes): 1-888-227-7669

Veteran-Directed Home Care (a VIP service): See page 54
Program Eligibility Guidelines

For up-to-date amounts go to
www.egyptianaa.org/EligibilityGuidelines.html

Limits change in January for these programs:

Medicare, Part A - Hospital deductible for first 60 days is $1,364, days 61-90 is $341 per day, and days 91-150 is $682 per day. Skilled nursing facility deductible for first 20 days is $0 and days 21-100 is $170.50 per day.

Medicare, Part B – Premium is $135.50 per month and deductible is $185 per year.

Medicare Part D - Deductible is $415, beneficiary pays all costs when drugs costs exceed $3,820. Catastrophic coverage begins when drug costs exceed $8,920.

Social Security - under age 65, $1 of benefits withheld for each $2 of wages earned over $17,640. No limit after reaching full retirement age.

Limits change in February for these programs:

Medicaid - Medical card - monthly income limit is $1,041 for 1 person ($2,000 assets) and $1,409 for 2 ($3,000 assets). Apply at Dept. of Human Services.

SSI - Supplements income – monthly income limit is up to $771 for 1 person ($2,000 assets) and $1,157 for 2 ($3,000 assets). Apply at Social Security.

Prevention of Spousal Impoverishment - spouse at home keeps up to $2,739 income per month and $109,560 of assets. Spouse in nursing home or on Community Care Program keeps up to $30 of income per month and $2,000 of assets. Apply at Dept. of Human Services.

QMB - Pays Medicare premiums, deductible, and co-pay. Monthly income limit is up to $1,041 for 1 person or up to $1,409 for 2. Apply at Dept. of Human Services.

SLIB / SLMB - Pays Medicare Part B premium - monthly income from $1,041 up to $1,249 for 1 person and $1,409 up to $1,691 for 2. Apply at Dept. of Human Services.

Q1 - Pays a small portion of the Medicare Part B premium. Monthly income is between $1,249 up to $1,406 for 1 person and $1,691 up to $1,903 for 2. Apply at Dept. of Human Services.

Limits change in summer for these programs:

Illinois Farmers Market Coupons - coupons to buy fresh food and vegetables at area Farmers Markets for people age 60+. Monthly income limit is $1,926 for 1 person and $2,607 for 2 people.

SNAP - Assistance buying food. Monthly income limit is $2,082 for 1 person and $2,818 for 2. Asset limit is $3,000 if age 60 or older ($2,000 otherwise.) Apply at Dept of Human Services.

Energy Assistance (LIHEAP) - Helps with heating. Monthly income limit is $1,561 for 1 person and $2,114 for 2 people.

Weatherization Program - winterizes the home. Monthly income limit is $1,561 for 1 person and $2,114 for 2 people.

Limits rarely change except as noted:

Benefits Access Application - Lower fee for license plates & Rides Free card in metropolitan areas - annual income limit is $27,610 for 1 person, $36,635 for 2 people and $45,657 for 3 or more people.

Community Care Program – In-Home Services & Adult Day Services - asset limit is $17,500. Apply with Dept. on Aging.

General Homestead Exemption a reduction in a home owner’s property assessed value. Usually granted automatically, but if not, apply at the county assessor’s office.

Senior Citizen Homestead Exemption – a reduction of your home’s assessed value. Applicant must be aged 65 or older and live on the property. Apply at the county assessor’s office.

Senior Citizens Assessment Freeze Exemption - Freezes the assessed value of home. Income limit is $65,000 per year. Owner must be age 65 or older, live in the home, and pay taxes on the property. Apply and renew annually at county assessor’s office.

Homestead Exemptions for Veterans and the Disabled – Additional exemptions may available for these individuals.

Use this link to find out more:
www.revenue.state.il.us/LocalGovernment/PropertyTax/taxrelief.htm
PUBLIC TRANSPORATION

Airports
- Benton Municipal Airport: (618) 435-3526
- Harrisburg / Raleigh Airport: (618) 253-7806
- Metropolis Airport: (618) 524-9976
- Southern Illinois Airport (Carbondale): (618) 529-1721
- Veterans Airport of Southern Illinois (Marion-Herrin): (618) 993-3353

American Cancer Society
Phone: 1-800-227-2345
Routes: Road to Recovery Program in Illinois or within 100 miles of the state line. Volunteers can provide transportation to and from cancer treatment centers with an American College of Surgeons approved cancer program. Three days advanced notice is required.
Cost: None

Amtrak
401 South Illinois
Carbondale: 1-800-872-7245
- and -
20 North Chestnut Street
Du Quoin: 1-800-872-7245

BART Transportation
Phone: 1-800-284-2278
Website: www.bartshuttle.com
Routes:
1. Transportation to these locations in St. Louis: airport, train & bus stations, hospitals, and doctors.
2. Call 3 days in advance,
3. Pickup points are in Carbondale and Marion.
Cost: Depends on pickup point and destination. There are discounts for additional travelers in the family.

Cab Companies – Listed by County
- Jackson County
  Ace Taxi (Carbondale): (618) 549-8294
  Crosstown Cab (Murphysboro): (618) 684-3506

- Perry County
  Johnson Transportation (Du Quoin): (618) 542-4222

- Williamson County
  AB’s City Cab (Herrin): (618) 942-5287
  Red Top Cab (Marion): (618) 997-1098

Department of Human Services
Requests handled by First Transit
Phone: 1-877-725-0569
1. Rider must be on the state medical program and need transportation.
2. Transportation must be preapproved by First Transit.
3. Requests for transportation are scrutinized carefully.
4. Approved provider of transportation must be used.
5. Provider must make an application to the Department of Human Services to become approved.
Cost: None for eligible people

Greyhound Bus Lines
401 South Illinois Avenue
Carbondale: 1-800-231-2222
- or -
2100 West Main Street
Marion: (618) 997-6158

Hospital and Health-related Transportation Providers
Care-A-Van (Herrin): (618) 942-5900. It serves a 15 mile radius of Herrin Hospital. They will take patients to and from hospital and hospital-related doctor appointments. Curb-to-curb service with assistance from family is appreciated. Monday-Friday from 8am to 3:30pm. No cost, but donations are accepted.
PUBLIC TRANSPORTATION, continued

Jackson County Mass Transit District
Phone: (618) 549-0304, 1-866-884-7433
M-F from 7am to 5:30pm
Fax: (618) 457-0171
Routes: Routes by appointment in Jackson County.

Lifeline Pilots
Phone: 1-800-822-7972
Service: Facilitate free transportation for diagnosis, on-going medical care, and follow-up treatments.

Pilots for Christ
Phone: (616) 884-6241

Rides Mass Transit District
Gallatin, Hardin, and Pope Counties:
1-877-667-6119
Saline: (618) 252-4662,
Williamson: (618) 993-1900
Saturdays call (618) 252-4662
Website: www.ridesmtd.com
Routes: Call for information on routes.
Cost: Senior passes available from Golden Circle senior centers. For all others, a small fare may be charged. Advanced tickets with discounts are available for purchase.

Rides Plus Call Center
Phone: 1-844-220-1243 or (618) 215-3761
Times: Monday-Friday, 8am to 5pm
Services: If patients have any problems scheduling a ride, this free service assists the patient to find affordable transportation. 24-hour reservation is requested.

Saluki Express – Rides
Southern Illinois University-Carbondale
Phone: (618) 993-1900 (M-F from 8am to 4:30pm)
Routes: Carbondale. Call for information.
Routes and hours vary when SIUC is not in session. The public may ride buses
Cost: A small fare is charged to non-students

Shawnee Mass Transit District (formerly SMART Transportation)
Phone: (618) 658-8380, 1-866-577-6278
Routes: By appointment in Alexander, Johnson, Massac, Pulaski, and Union counties. Routes to Marion, Carbondale, Paducah, and Cape Girardeau available.
Cost: The fare depends on travel distance and group affiliation.

South Central Mass Transit District
Phone: 1-800-660-7433, option #6 for Franklin County, option #5 for Perry County
Routes: Franklin & Perry Counties
Hours: M-F, 8:30am to 5pm
Cost: The fare depends on travel distance and group affiliation
TRANSPORTATION

SENIOR TRANSPORTATION

For senior centers in Alexander, Johnson, Massac, Pulaski, and Union counties look under “Southern Most Area Rural Transportation”

For senior centers in Gallatin, Hardin, Pope, Saline, and Williamson look under “Rides Mass Transit District.”

Franklin County Senior Services
West Frankfort: (618) 937-3511
Routes: Franklin County.

Gold Plate Program of Perry County
Phone: (618) 542-3511
Routes: Perry County.

Murphysboro Senior Center
Phone: (618) 687-1641
Routes: Murphysboro area.

Senior Adult Services
Phone: (618) 457-4151
Routes: Jackson County.

Sunshine Inn
Phone: (618) 833-6734 (to the nutrition site, only)
Routes: Anna / Jonesboro.

Williamson County Programs on Aging
Phone: (618) 988-1585
Routes: Williamson County.

TRANSPORTATION FOR PEOPLE WITH DISABILITIES

Southern Illinois Center for Independent Living (SICIL) – On case-by-case basis after communication with the case worker, SICIL is able to provide wheelchair accessible transit necessary for consumers to meet their goals to participate in community activities.

VA HEALTH CARE SYSTEMS

Volunteer Transportation Van Program through the DAV
Phone: (618) 993-4179
Routes: Transportation to Marion, Evansville, and St. Louis VA Centers.
Cost: No cost for eligible veterans

Assisted Transportation
Phone: (618) 993-9074
Routes: To the Marion VA & Tri-State area
Contact your local Outpatient Clinic.
Alphabetized by issue.

ABUSE & NEGLECT

Attorney General’s Office: Page 55 consumer fraud, crime victim assistance, and public information
Adult Protective Services: Page 4 under “Shawnee Alliance” Care Coordinators work with victims to resolve abuse, exploitation, or neglect of older people and adults with disabilities
Also, look under … “Shelters”

ADULT DAY SERVICES

Adult Day Services: Page 12, & 32, supervision, activities, and meals for frail older individuals

ADVANCE DIRECTIVES

Durable Power of Attorney for Property in Illinois allows you to authorize another person to make decisions about your personal and business property in the event you are unable to do so
Durable Power of Attorney for Health Care in Illinois allows you to authorize another person to make decisions about your health care when you are unable to, due to illness or disability. The Power of Attorney for Health Care is more flexible and more powerful than a Living Will
Illinois Senior HelpLine: Page 56 obtain free copies of the Power of Attorney forms and or the Living Will form
Living Will in Illinois enables you to legally authorize, in advance, the withholding of life-sustaining procedures should you become terminally ill or injured. The Living Will is prepared while you are able to make independent decisions
SIUC Legal Services for the Elderly: Page 4 general legal services including Wills, Guardianship, Powers of Attorney, and other legal problems

AREA AGENCIES ON AGING IN ILLINOIS

Northwestern Illinois Area Agency on Aging
1111 South Alpine Road, Suite 600
Rockford, IL 61108
815-226-4901; FAX: 815-226-8984
Web: www.nwilaaa.org

Northeastern Illinois Area Agency on Aging
P. O. Box 809
Kankakee, IL 60901-0809
815-939-0727; FAX: 815-939-0022
1-800-528-2000
Web: www.ageguide.org

Western Illinois Area Agency on Aging
729 - 34th Avenue
Rock Island, IL 61201-5950
309-793-6800; FAX: 309-793-6807
Web: www.wiaaa.org

Central Illinois Agency on Aging, Inc.
700 Hamilton Boulevard
Peoria, IL 61603-3617
309-674-2071; FAX: 309-674-3639;
309-674-1831 (TTY)
Web: www.ciaoa.net

East Central Illinois Area Agency on Aging, Inc.
1003 Maple Hill Road
Bloomington, IL 61704-9327
309-829-2065; FAX: 309-829-6021;
Web: www.eciaaa.org

West Central Illinois Area Agency on Aging
P. O. Box 428, Quincy, IL 62306-0428
217-223-7904; FAX: 217-222-1220
Web: www.wciagingnetwork.org

Area Agency on Aging for Lincolnland, Inc.
3100 Montvale Drive, Springfield, IL 62704-4278
217-787-9234 (Voice & TTY); FAX: 217-787-6290
Web: www.aginglinc.org

AgeSmart Community Resources
801 W State St
O’Fallon, IL 62269
618-222-2561; FAX: 618-222-2567
Web: www.AgeSmart.org

Midland Area Agency on Aging
434 South Poplar
Centralia, IL 62801-1420
618-532-1853; FAX: 618-532-5259
Web: www.midlandaaa.org
Southeastern Illinois Agency on Aging, Inc.
Shana Holmes, Executive Director
516 Market Street
Mt. Carmel, IL 62863-1558
618-262-2306; FAX: 618-262-4967
Web: www.seiaoa.com

Senior Services Area Agency on Aging
1615 West Chicago Avenue, 3rd Floor
Chicago, IL 60622
312-744-4016; FAX: 312-744-8168;
312-744-6777 (TTY)
Web: www.cityofchicago.org/aging

AgeOptions, Inc.
1048 Lake Street, Suite 300
Oak Park, IL 60301
708-383-0258; FAX: 708-524-0870;
708-524-1653 (TTY)
Web: www.ageoptions.org

ALZHEIMER DISEASE & DEMENTIA

Adult Day Services: Pages 12 & 32, supervision, activities, and meals for frail older individuals
Aging & Memory Clinics: page 27
Alzheimer’s Association: Page 55 information on dementia and support groups
SIU Family Medicine – Memory & Aging Clinic:
Information and assessment for dementia. Call: (618) 536-6621 ext. 267 for information or for an appointment.
Family Counseling Center – Memory Disorder Program: Information and assessment for dementia. Call: Vienna: (618) 658-2611
Golconda: (618) 683-2461
Elizabethtown: (618) 287-7010
Support Groups: Pages 51-53

ASSISTIVE DEVICES

Look under “Blind & Disabled”

ASSISTED LIVING

Assisted Living & Supportive Living: Pages 12 & 34-39, listed by county

BENEFIT ACCESS APPLICATION

Pages 55 & 58 lower fee for license plates & Rides Free pass for metropolitan areas

BLACK LUNG

Respiratory Disease Clinics – Page 33

BLIND & DISABLED

Adult Day Services: Pages 12 & 32, supervision, activities, and meals for frail older individuals
Associations: Pages 55-57, associations for AARP, Alzheimer, Arthritis, the Blind, Cancer, Diabetes, Heart, Kidney, etc
Centers for Independent Living: Pages 17 & 56-57, services for people with disabilities
Disability Services: See “Disabilities” below
Easter Seals Society: Page 56
Guardianship & Advocacy: Page 56 State guardian of last resort
Home Modifications: Pages 5-11 senior centers have limited funds for minor changes to homes to make them accessible (bath rails, raised toilet seats, ramps, etc.)
Illinois Assistive Technology Program: Page 56, information about assistive devices for disabled and older people
Illinois Relay Center: Pages 17 & 20, relays voice & video messages for the hearing impaired for no charge
Office of Rehabilitation: Page 48, State agency for the blind & disabled
Talking Book Center: Page 17, books & magazines on audio tape

CASE MANAGEMENT

Case Management: Page 4, under “Shawnee Alliance” Works with frail older people to determine eligibility for various programs, develops care plans, and makes referrals
Egyptian Area Agency on Aging: Page 3 general information and referrals
Eldercare Locator: Page 56, locates senior services anywhere in the USA at www.eldercare.gov
Illinois Senior HelpLine: Page 56, locates senior services anywhere in Illinois
Senior Centers: Pages 5-11, provide information & assistance and make referrals
Southern Illinois Case Coordination: Page 17, case management for people with disabled persons under age 60
CHILDREN’S SERVICES

Look under “Grandparents Raising Grandchildren”

COMMUNITY CARE PROGRAM

Community Care Program: Pages 4 & 12-13, is for frail older people who are in danger of nursing home placement. The older person is assessed and, if found eligible, may receive in-home services and/or adult care services. This program does not provide care 24-hours a day.

Assessment and Case Management: Page 12, a Care Coordinator determines eligibility and develops a care plan to fit the older individual’s need.

Choices for Care: Page 12, everyone applying for admission to a nursing home must be informed of all care options in the community by Care Coordinators.

Adult Day Services: Pages 12 & 32, supervision, activities, and meals for frail older individuals.

Assisted Living & Supportive Living: Pages 12 & 34-39

In-Home Services: Pages 4-13, 32 & 58, housekeeping, errands, transportation, personal care, and health monitoring.

Veteran-Directed Home Care (a VIP service): Page 54, veteran-direct in-home care.

Veteran’s Aides & Attendants: Page 54, a grant for veterans to help pay for in-home services.

CONSUMER PROTECTION

Look under “Disputes & Legal Assistance”

COUNSELING

Cancer Information and Counseling: Pages 51 & 55

Counseling Centers: Pages 14-16, counseling, alcohol and substance abuse, and support groups.

Friendship Line: 1-800-971-0016 (suicide intervention, emotional support, elder abuse counseling, well-checks, grief, and referrals).

Gerontology & Caregivers Counseling: Page 4 under “Shawnee Alliance” Individual counseling, usually in the home.


Support Groups: Pages 51-53

DEMENTIA

Look under “Alzheimer’s Disease & Dementia”

DENTAL CARE

Affordable Dentures: 1-800-336-8873

Cobden Dental Clinic: general dentistry accepts medical cards, insurance and has a sliding fee scale, call (618) 893-4005.


Community Health and Emergency Services Clinics: Cairo (618) 734-4400, Harrisburg (618) 253-8450, Tamms (618) 747-2391, Rosiclare (618) 285-3930. Sliding fee scale based on income.

All procedures except dentures and root canals.

Create A Smile: (618) 534-5347.

Illinois Centre Healthcare – Dental: Sliding fee scale based on family size and income. Some procedures discounted, but not all, call (618) 519-9200.

Marion VA Hospital: Must have been 100% disabled or had trauma to mouth while in service, or former POW. Call (618) 997-5311 ext. 54109 or 993-4109.

Shawnee Dental Center: Sliding fee scale based on family size and income. Some procedures discounted, but not all, call (618) 684-2321, 519-9901, or 969-8600.

SIUC Community Dental Center: Medicaid patients, only, call (618) 453-2353.

SIUC Dental Hygiene Clinic: Cleaning and x-rays, only, call (618) 453-8826.

DISABILITIES

Equip for Equality: Pages 18 & 56, legal assistance for persons with disabilities.

Services for People with Disabilities: Pages 17-21 & 61.

Southern Illinois Case Coordination: Page 17, case management for people with disabled persons under age 60.
**DRIVER’S LICENSE**

Illinois Driver’s License Examining Station:
- driving tests, photo identification cards, discount on license plate fee, and special license plates and parking permits; call 1-800-252-2904

Senior Centers: Pages 5-11, information on Rules of the Road Review Courses and application for Benefit Access Application (lower fee license plates)

**DRUGS**

Look under “Income Assistance”

**EDUCATION**

Community Colleges: call (217) 785-0123 for colleges which offer continuing education classes with some discounts for seniors

Southern Illinois Learning in Retirement: Page 56, adults share interests and expertise

**ELDER ABUSE AND NEGLECT PROGRAM**

Look under “Abuse and Neglect”

**ELECTED OFFICIALS**

Federal and State: Page 49, for Southern Illinois

**EMPLOYMENT AND JOB TRAINING**

Community Colleges: Job training. Call (217) 785-0123

Employment & Job Training: Pages 3 & 21-23 employment and job training opportunities

Senior Employment Program: Pages 3 & 23, help with resume, job interviewing skills, job training, and help finding employment

**EPILEPSY FOUNDATION**

www.Epilepsy Foundation.com
1-800-332-1000

**EYE GLASSES**

Look under “Vision Aids”
FOOD & MEALS

Food Pantries: Pages 24-26
Food Stamps: (SNAP) - Pages 47 & 58 apply at the county office of the Department of Human Services
Illinois Hunger Hotline: Page 24
Senior Citizen Centers: Pages 5-11, hot meals for older people at congregate sites and home delivered meals

GRANDPARENTS RAISING CHILDREN

Child Care Resource & Referral: Page 21
Counseling: Pages 14-16
Income Assistance: Pages 47 & 58, assists low-income individuals’ pay for medical bills. Apply at your local Dept. of Human Services office
Specialized Care for Children: 800-322-3722, helps grandparents raising grandchildren with special needs.
Support Groups: Pages 51-53
Gap-Filling: Pages 5-11, help at senior centers making purchases for children that are not allowed by other programs

HEALTH CARE & MONITORING

Also, see “Income Assistance” for help to pay for health care costs and drugs.
Adult Day Services: Pages 12 & 32 supervision, social activities, and light recreation for frail older individuals.
County Health Departments: Page 27
Emergency Response Systems (Lifeline): Pages 4, 12, 29 & 48, useful for shut-ins or older people living alone. The emergency response equipment is attached to the phone line and activated by a push of a button
Home Health Care Agencies: Pages 29-30, in-home nursing & therapy for homebound patients
Hospice: Page 30, nursing, medications, and pain control for terminally ill for support and practical help for patient and family
Hospitals: Pages 30-31
Hospital Senior Programs: Page 57
Medical Assistance: Page 47 county offices of Department of Human Services assist low-income individuals pay for medical bills
Medicare Coverage & Claims: Page 56
Medical Equipment and Supplies: Page 30
Medical Transportation: Page 59
Private Duty Nursing: Page 32
Rehabilitation & Therapy: Pages 32-33
Respiratory Disease Program: Page 33
Rural Health Clinics: Pages 27-28
Senior Health Insurance Program (SHIP): Page 56, helps people with Medicare and other health insurance understand claims

HEARING AIDS

Illinois Relay Center: Pages 17 & 20, telephone & video assistance for the hearing impaired and others wanting to phone the hearing impaired
Lions of Illinois Foundation: Page 56
Talking Book Center: Page 17, books recorded on audio tape
Help America Hear: 1-888-580-8886
The Starkey Hearing Foundation: Hearing Now Program: 1-800-328-8602 or apply at http://starkeyhearingfoundation.org/programs#hearnow

HOMELESS SHELTERS

Look under “Shelters”

HOMEMAKER

Look under “Community Care Program” and “Respite Care”

HOUSING & MAINTENANCE

Assisted Living, Independent Living, & Domiciliary Units: Pages 12 & 34-39, check availability by county
Energy Assistance & Weatherization Programs: Pages 48 & 58, assistance paying for utility bills and insulation and other weather related improvements to homes of low-income individuals
Habitat for Humanity: Page 34, homes built by volunteers for low-income individuals.
Homeless Shelters: Look under “Shelters”
Housing: Pages 34-46 by county
Low Interest Loans: Page 50, Rural Development Corporation (formerly the FmHA) provides low interest loans for improving, renovating, or building homes for low-income individuals
Nursing Homes: Pages 40-44 by county
Public Housing: Pages 34-39 by county
Renovations & Modifications: Pages 5-11 senior centers have limited funds for minor changes to homes to help make them accessible (bath rails, raised toilet seats)
Southern Illinois Coalition for the Homeless: Look under “Shelters”
Subsidized Housing: Pages 34-39 by county

INCOME ASSISTANCE

Case Management: Page 4 under “Shawnee Alliance” Care Coordinators assist frail older people determine eligibility for various programs, develop a care plan, and make referrals
Benefits Access Application: Pages 55 & 58 lower fee on license plates & Rides Free pass in metropolitan areas
Energy Assistance: Pages 48 & 58 assistance paying for utility bills
Food Pantries: Pages 24-26

Food Stamps (SNAP): Pages 47 & 58, apply at the county offices of Department of Human Services
Medicaid (Medical Assistance): Pages 47 & 58, assists low-income individuals’ pay for medical bills. Apply at your local Dept. of Human Services office
Public Aid: Page 47, apply at the local Dept. of Human Services office
QI-1: Pages 47 & 58, pays the premium on Medicare, apply at the local Dept. of Human Services office
QMB: Pages 47 & 58, pays the premium, deductible, and co-insurance on Medicare for low-income individuals. Apply at the local Dept. of Human Services office
Reverse Mortgages: Get help from “Case Management” or “Senior Centers”
Senior Centers: Pages 5-11, outreach workers provide information and assistance and make referrals

SLMB or SLIB: Pages 47 & 58, pays the monthly Part B Medicare premium for low-income individuals, apply at the local Dept. of Human Services office
Social Security Offices: Page 50 assistance with retirement, disability, and low-income supplemental income benefits
Supplemental Security Income: Page 50 Social Security offices assist low-income individuals with supplemental income
Weatherization Program: Pages 48 & 58, insulation and other related improvements to homes of low-income individuals

INFORMATION ON SERVICES

Look under “Case Management”
Benefits Checkup - Page 55
Egyptian Area Agency on Aging - Page 3 general information and referrals
Eldercare Locator - Page 56 locates senior services anywhere in the USA: www.eldercare.gov
Illinois Senior HelpLine - Page 56 locates senior services anywhere in Illinois
Senior Centers - Pages 5-11 provide information & assistance and make referrals

IN-HOME SERVICES

Look under “Community Care Program”, “Disabilities”, or “Respite Care”
Veteran-Directed Home Care (a VIP service): Page 54, veteran-directed in-home care
Veteran’s Aides & Attendants: Page 54, a grant for veterans to help pay for in-home services

INSURANCE

Get help from agencies listed under “Case Management” and “Senior Centers”
Senior Health Insurance Program (SHIP): Page 56, helps people with Medicare and other health insurance understand claims

LEGAL ASSISTANCE

Look under “Disputes and Legal Assistance”
LEGISLATORS
Federal and State: Page 49

LIVING WILLS
Look under “Advance Directives”

JOB TRAINING
Look under “Employment”

MEALS
Look under “Food & Meals”

MEDICAL
Look under “Health Care & Monitoring”

MEDICARE
Medicare Coverage and Claims: Page 56
Medicare Fraud and Abuse: Page 56, Medicare fraud and abuse hotline.
QI: Pages 47 & 58, pays the premium on Medicare, apply at the local Dept. of Human Services office
QMB: Pages 47 & 58, pays the premium, deductible, and co-insurance on Medicare for low-income individuals, apply at the local Dept. of Human Services office
SLMB or SLIB: Pages 47 & 58, pays the monthly Part B Medicare premiums for low-income individuals, apply at the local Dept. of Human Services office
Senior Health Insurance Program (SHIP): Page 56, helps people with Medicare and other health insurance understand claims

MEMORY DISORDERS
Look under “Alzheimer’s Disease”

MENTAL HEALTH
Look under “Counseling”

MONEY MANAGEMENT
Money Management Program: Page 4 under “Shawnee Alliance”. Volunteers help older people who need help with paying bills and writing checks

NURSING HOMES
Choices for Care & Money Follows the Person: Page 4, under “Shawnee Alliance” helps anyone applying for admission to a nursing home or already in a nursing home to become informed of all care options in the community by Care Coordinators
Medicaid and Spousal Impoverishment: Pages 47 & 58, assists with the cost of nursing homes, spousal Impoverishment helps couples keep more income & assets when one enters a nursing home, apply at county offices of the Dept. of Human Services, also see “Shawnee Alliance” on Page 4
Nursing Homes: Pages 40-44 by county
Ombudsman: Page 4, under “Shawnee Alliance” helps residents of assisted living and nursing homes and their families, provides information on how to choose a nursing home
Ombudsman HelpLine: page 47
Psychiatry in nursing homes: Page 14

OUTREACH
Senior Centers: Pages 5-11, provide information and assistance and make referrals

PAYING BILLS
Look under “Income Assistance”
Look under “Money Management”

POWERS OF ATTORNEY
Look under “Advance Directives”

PRESCRIPTION DRUGS
Look under “Income Assistance”

PROPERTY TAX RELIEF
Look under “Case Management” and “Taxpayer Assistance”
Property Tax Deferment: Call your county treasurer’s office for assistance
Senior Homestead Exemption & Senior Citizen
Property Tax Assessment Freeze: Page 58, call your county supervisor of assessments for assistance.
Taxpayer Assistance: Call AARP at 1-888-227-7669

PUBLIC AID

Look under “Income Assistance”

RECREATION

National Park Visits: Golden Age Passport is available for a small fee. Check with the nearest national park or recreation area. Senior Centers: Pages 5-11, recreational and social activities for older adults

REFERRAL AGENCIES

Look under “Case Management” or “Senior Centers”

RESPITE CARE

Look under “Community Care Program”
Adult Day Services: Pages 12 & 32, supervision, social activities, meals, and light recreation for frail older individuals.
Assisted Living & Supportive Living: Pages 12 & 34-39 by county
In-Home Services: Pages 4-13, 32 & 58, housekeeping, errands, transportation, personal care, and health monitoring
In-Home Care as Respite: Pages 5-11 respite from care in the home
Private Pay Sitters: Pages 30-31
Senior Centers: Pages 5-11, offer limited in-home respite care for family caregivers of seniors and grandparents raising grandchildren
Veteran-Directed Home Care (a VIP service):
Page 54, veteran-directed in-home care
Veteran’s Aides & Attendants: Page 54, a grant for veterans to help for in-home services

SENIOR CENTERS

Senior Centers: Pages 5-11, services include information, assistance, referrals, congregate & home delivered meals, and transportation for seniors, family caregivers, and grandparents raising grandchildren

SHELTERS

Shelters & Assistance for the Homeless & Women: Pages 45-46
Southern Illinois Coalition for the Homeless: Page 45

SOCIAL SECURITY

Look under “Income Assistance”
Social Security Office: Page 50, assistance with retirement, disability, and low-income supplemental income benefits

SUPPORT GROUPS

Associations: Pages 55-57, associations for AARP, Alzheimer, Arthritis, Blind, Cancer, Diabetes, Heart, Kidney, Lung, etc. often have their own support groups
Counseling Centers: Pages 14-16, support groups, outpatient assistance with mental illness, and alcohol and substance abuse
Support Groups: Pages 51-53, support groups with varied interests and goals; times, dates, and locations of meetings are subject to change

TAXPAYER ASSISTANCE

Look under “Property Tax Relief”
Free Tax Aide: help filing taxes through AARP at 1-888-227-7669
Problems Resolution Office: Call the IRS at 1-800-829-1040 for assistance
Special Tax Credit: deductions for qualified individuals who care for aged adults and aged individuals on disability, call the Internal Revenue Service at 1-800-829-3676 for assistance
Taxpayer Assistance: Call AARP at 1-888-227-7669
TELEPHONE

Illinois Tele-Relay Center: Page 17
Lifeline and Linkup Assistance: Page 57
Southern Illinois Center for Independent Living: Pages 17 & 58

THERAPY

Rehabilitation & Therapy: Pages 32-33

TRAINING

Look under “Education” or “Employment & Training”

TRANSPORTATION

Community Care Program: Pages 4 & 12-13, in-home workers of the Community Care Program transport eligible older people
Medical Transportation: Page 60
Senior and Public Transportation: Pages 59-61, transportation in Southern Illinois

UTILITY BILLS

Energy Assistance: Pages 48 & 58, low-income individuals can receive assistance with their utility bills
Low Interest Loans: Page 50, the Rural Development Corporation provides low interest loans for improving, renovating, or building homes for low-income individuals
Weatherization Program: Pages 48 & 58 insulation and related improvements to homes of low-income individuals

VETERAN SERVICES

Illinois Armed Forces Legal Aid Network: 855-452-3526, free statewide legal aid hotline
Federal and State Offices of Veteran’s Affairs: Page 54 assistance with income, medical, and other benefits for veterans
SIUC Veterans Legal Assistance Program: Page 4, free legal assistance to veterans
Veteran-Directed Home Care (a VIP service): Page 54, free veteran-directed in-home care
Veteran’s Aides & Attendants: Page 54, a grant for veterans to help pay for in-home services

VISION AIDS

Lions of Illinois Foundation: Page 56, assists low-income individuals with eye exams & glasses and with hearing aids

VOLUNTEER OPPORTUNITIES

Senior Health Insurance Program (SHIP): Page 56, helps people with Medicare and other health insurance understand claims
Money Management Program: Page 4 under “Shawnee Alliance”. Volunteers help people who need help with paying bills and writing checks
Ombudsman: Page 4, under “Shawnee Alliance”, trained staff and volunteers visit and help residents in assisted living facilities and nursing homes
RSVP of SI: page 3, under "Egyptian Area Agency on Aging", offers volunteers personalized and rewarding experiences.
Senior Centers: Pages 5-11, a variety of opportunities to help older people, such as delivering meals, assisting in the dining room, and transporting older people

WOMEN’S SHELTERS

Look under “Shelters”
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