AGING & DISABILITY RESOURCE GUIDE FOR SOUTHERN ILLINOIS

Egyptian Area Agency on Aging, Inc.
Carterville: 1-888-895-3306
Website: www.EgyptianAAA.org

Shawnee Alliance Aging & Disability Resource Centers
Carbondale, Carterville, Mounds, & Herrin: 1-800-642-7773
Website: www.shsdc.org (use “Senior Services” link)

Southern Illinois Center for Independent Living
Carbondale: (618) 457-3318 (Voice/TTY)
Harrisburg: (618) 252-7233 (Voice/TTY)
Website: www.SICIL1.org

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April 30, 2019
Changes are posted on our website www.EgyptianAAA.org. This guide is intended to provide information without charge to senior adults, caregivers, people raising the children of their relatives, people with disabilities, and veterans. All commercial uses are prohibited (see copyright information on the back cover). Information gathered for this document was obtained from public sources.

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Egyptian Area Agency on Aging
Director: John M. Smith
200 East Plaza Drive
Carterville, IL 62918
Phone: (618) 985-8311
Fax: (618) 985-8315
Toll-free: 1-888-895-3306
Website: www.egyptianaaa.org
E-mail: egyptianaaa@egyptianaaa.org
Services: The regional administrative agency for the Aging network; assistance with employment, Medicare, Community-Based Options, RSVP of SI volunteering, and Veteran-Directed Home Care (a VIP service).

The following services are provided by local agencies for senior adults, their caregivers, and people raising the children of their relatives. They can be obtained by calling the nutrition meal sites indicated as a “focal point.”

Adult Protective Services – investigation and help for older adults and adults with disabilities when abuse is suspected

Choices for Care – care managers assess for eligibility and coordinate care for frail senior adults

Community-Based Options – housekeeping, errands, and much more

Congregate Meals – meals provided in congregate settings, such as senior centers & restaurants

Evidence-Based Exercise Programs – exercise program to improve balance and fitness

Family Caregivers Support – information and help to access services for caregivers of senior adults and people raising children of their relatives. Services include counseling, in-home respite care, and gap filling services

Healthy Ideas counseling is for senior adults, their caregivers, and grandparents raising grandchildren. Helps them cope with stress and depression

Home Delivered Meals – meals delivered to homebound senior adults

Home Modifications – adapting the structure of a home to meet the physical need of frail seniors

In-Home Services – housekeeping and errands

In-Home Respite Care – temporary, substitute care or supervision for frail senior adults in their home to give the caregiving spouse or family member a break

Information & Assistance – Information about services and help to apply

Legal Assistance – advice, education, and help with most legal matters

Money Management – trained and certified assistance with bill paying

Outreach – social service workers go to homes and community facilities to inform people about aging services

Ombudsman – advocates for people in nursing homes and assisted living facilities

Take Charge of Your Health – self-management workshops for people with chronic disease, such as or arthritis, heart disease, etc.

The Savvy Caregiver – self-help workshops for people with caring for older people

Transportation is to and from community locations, usually in buses and vans

Veteran-Directed Home Care (a VIP service) – helps veterans obtain and pay for housekeeping, errands, and personal care

The following Aging services may not be available in every county:

All Day Club – care and supervision of frail senior adults in a community center for a portion of the day. Used as a break for caregiving spouses and family members

Community Care in Residential Settings – affordable housekeeping, meals, and personal care of frail senior adults in assisted living facilities with 24-hour staffing
## AGING SERVICE PROVIDERS – Main Offices

### Franklin County Senior Services
**Director:** Zane Garner  
225 East Poplar Street  
West Frankfort: (618) 937-3511  
Email: fcss225@yahoo.com  
Service Area: Franklin County

### Gold Plate Program of Perry County
**Director:** Tammy Asbury  
P.O. Box 345  
721 North Hickory Street  
Du Quoin: (618) 542-3511, (618) 542-2566  
Email: goldplateprogram@yahoo.com  
Service Area: Perry County

### Golden Circle Senior Citizens Council
**Director:** Gloria Stacy  
129 IL Route 146 East  
Elizabethtown: (618) 287-5590  
Fax: (618) 287-5593  
Email: pine1@shawneelink.net  
Service Area: Gallatin, Hardin, Pope, and Saline Counties

### Senior Adult Services
**Director:** Henry Long  
409 North Springer Street  
Carbondale: (618) 457-4151  
Fax: (618) 457-4154  
Email: senioradultservices@yahoo.com  
Service Area: Jackson County

### Southern Pride Senior Program
**Director:** Dea Ann Crown  
P.O. Box 1372  
60 State Route 37 North  
Vienna: (618) 658-9669  
Fax: (618) 658-8203  
Email: southernprideseniorsprogram@gmail.com  
Service Area: Alexander, Johnson, Massac, Pulaski, and Union Counties

### Williamson County Programs on Aging
**Director:** Robert Childers  
1201 Weaver Road  
Herrin: (618) 988-1585  
Fax: (618) 942-6993  
Email: www.wcpaherrin.net  
Service Area: Williamson County

### Shawnee Alliance
**Director:** Carol Aronson  
6355 Brandhorst Drive  
Carterville: (618) 985-8322, 800-642-7773  
Fax: (618) 985-8048  
Website: www.shsdc.org/sas.html  
Service Area: area-wide  
Services: Care Coordination, Choices for Care, Adult Protective Services, Money Management Program, and Ombudsman  
Eligibility assessment for In-Home Services, Adult Day Services, Automated Medication Dispenser, and Emergency Home Response Systems

### Southern Illinois University Carbondale
**Legal Services to Older Persons**  
**Director:** John Erbes  
Lesar Law Building, 1150 Douglas Drive, Mail Code 6821  
Carbondale: 800-673-6130  
Domestic Violence: (618) 536-4423  
Veterans Legal Assistance: (618) 453-8280 or vlap@siu.edu  
Fax: (618) 453-8727  
Website: http://www.law.siu.edu/academics/clinics/civil-practice-clinic/public-programs.html  
Service Area: area-wide  
Services: Legal Assistance for the elderly, Domestic Violence Clinic, and Veterans Legal Assistance Program
ALEXANDER COUNTY

Aging Services
Transportation            Outreach            Home Modifications
Congregate Meals          Home Delivered Meals
In-Home Respite           Family Caregiver Support
Strong for Life

Nutrition Sites
Cairo Happy Days Senior Center (county focal point)
2728-B Martin Luther King Avenue
Cairo: (618) 734-1050
Monday-Friday at 11:30 am

Home delivered meals are available by calling (618) 734-1050 for information.

FRANKLIN COUNTY

Aging Services
Transportation            Home Modification
Outreach                  Information & Asst.
Congregate Meals          Home Delivered Meals
In-Home Respite           Family Caregiver Support

Nutrition Site
West Frankfort Senior Center (county focal point)
225 East Poplar Street
West Frankfort: (618) 937-3511
Monday-Friday at noon

Home delivered meals are available by calling (618) 937-3511 for information.
GALLATIN COUNTY

Aging Services

Transportation
Outreach
Congregate Meals
In-Home Respite
Strong for Life

Home Modifications
Information & Asst.
Home Delivered Meals
Family Caregiver Support

Nutrition Site

Ridgway Senior Center (county focal point)
Village Hall
110 North Crawford Street
Ridgway: (618) 272-7570
Fax: (618) 272-7040
Monday-Friday at 11:30 am

Home delivered meals are available by calling (618) 272-7570 for information.

HARDIN COUNTY

Aging Services

Transportation
Outreach
Congregate Meals
In-Home Respite
Strong for Life

Home Modification
Information & Asst.
Home Delivered Meals
Family Caregiver Support

Nutrition Site

Elizabethtown Senior Center (county focal point)
129 IL Route 146 East
Elizabethtown: (618) 287-2501
Fax: (618) 287-5593
Monday-Friday at 11:30 am

Note: This site is located 2 miles east of Elizabethtown on the left, near the Hardin County School

Home delivered meals are available by calling (618) 287-2501 for information.
### Jackson County

#### Aging Services

- Transportation
- Outreach
- Congregate Meals
- All Day Club
- Strong for Life
- Home Modifications
- Information & Asst.
- Home Delivered Meals
- Family Caregiver Support
- Nutrition Sites

#### Carbondale Senior Center (county focal point)

- 409 North Springer Street
- Carbondale: (618) 457-4151
- Fax: (618) 457-4154
- Monday-Friday at 11:30 am

#### Murphysboro Area Senior Citizens Center

- 17 North 14th Street
- Murphysboro: (618) 687-1641
- Monday-Friday at 11:30 am

Home delivered meals are available by calling (618) 457-4151 for information.

#### Aging Resource Center

Shawnee Alliance
- Inside the Memorial Hospital of Carbondale
- 405 West Jackson Street
- Carbondale: 1-800-642-7773

### Johnson County

#### Aging Services

- Transportation
- Outreach
- Congregate Meals
- In-Home Respite
- Strong for Life
- Home Modifications
- Information & Asst.
- Home Delivered Meals
- Family Caregiver Support
- Nutrition Sites

#### West Vienna Senior Center (county focal point)

- 60 State Route 37 North
- At crossroads of State Route 37 and Rt. 146
- P.O. Box 1372
- Vienna: (618) 658-8140 or 658-9669
- Fax: (618) 658-8203
- Monday-Friday at 11:30 am

#### Goreville Senior Center

- 204 South Broadway Street
- Goreville: (618) 658-8140
- Monday-Friday at 11:30 am

Home delivered meals are available by calling (618) 658-8140 for information.
MASSAC COUNTY

Aging Services
Transportation  Home Modifications
Outreach       Information & Asst.
Congregate Meals Home Delivered Meals
In-Home Respite     Family Caregiver Support
Strong for Life

Nutrition Site
Happy Hearts Senior Center (county focal point)
701 Market Street
Metropolis: (618) 524-9755
Fax: (618) 524-7245
Monday-Friday at 11:30 am

Home delivered meals are available by calling (618) 524-9755 for information.

PERRY COUNTY

Aging Services
Transportation  Home Modifications
Outreach       Information & Asst.
Congregate Meals Home Delivered Meals
In-Home Respite     Family Caregiver Support
Strong for Life

Nutrition Sites
Gold Plate Program (county focal point)
721 North Hickory Street
P.O. Box 345
Du Quoin: (618) 542-3511
Fax: (618) 542-2566
Monday-Friday at 11:30 am

Willisville Public Library
803 Broadway Street
Willisville: (618) 542-3511
Tuesday & Thursday at 11:30 am

Cutler Senior Center
409 South Main Street
Cutler: (618) 542-3511
Tuesday & Thursday at 11:30 am

Home delivered meals are available by calling (618) 542-3511 for information.
POPE COUNTY

Aging Services

- Transportation
- Outreach
- Congregate Meals
- In-Home Respite
- Strong for Life
- Home Modifications
- Information & Asst.
- Home Delivered Meals
- Family Caregiver Support

Nutrition Sites

Golconda Golden Circle (county focal point)
- P.O. Box 246
- 217 Adams Street
- Golconda: (618) 683-7741
- Fax: (618) 683-6402
- Monday-Friday at 11:30 am

Eddyville Golden Circle
- 1 High Street
- Community Building
- Eddyville: (618) 683-7741
- Tuesday at 11:30 am

Home delivered meals are available by calling (618) 683-7741 for information.

PULASKI COUNTY

Aging Services

- Transportation
- Outreach
- Congregate Meals
- In-Home Respite
- Strong for Life
- Home Modifications
- Information & Asst.
- Home Delivered Meals
- Family Caregiver Support

Nutrition Site

Smiles Senior Center (county focal point)
- 412 South Blanche Street
- Mounds: (618) 745-6149
- Monday-Friday at 11:30 am

Home delivered meals are available by calling (618) 745-6149 for information.
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<td>Harrisburg Golden Circle (county focal point)</td>
<td>Sunshine Inn Senior Center (county focal point)</td>
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<td>15-A Veterans Drive     169 East Vienna Street</td>
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<td>Harrisburg: (618) 252-7940</td>
<td>Anna: (618) 833-6734</td>
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<td>Fax: (618) 253-7885</td>
<td>Fax: (618) 273-5394</td>
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<td>921 Veterans Drive       169 East Vienna Street</td>
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<td>Eldorado: (618) 273-5394</td>
<td>Anna: (618) 833-6734</td>
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**AGING SERVICES**

**WILLIAMSON COUNTY**

**Aging Services**

- Transportation
- Home Modifications
- Outreach
- Information & Asst.
- Congregate Meals
- Home Delivered Meals
- In-Home Respite
- Family Caregiver Support
- Arthritis Foundation
- Exercise Program
- All Day Club

**Nutrition Sites**

Herrin Senior Center (county focal point)
1201 Weaver Road
Herrin:  (618) 988-1585
Fax: (618) 942-6993
Monday-Friday at 11:15 am

Sugar Creek Café
105 West Blue Avenue
Creal Springs:  (618) 996-8289
Monday-Thursday from 11:00 am-2:00 pm

Cambria Senior Center
302 Richart Street
Cambria:  (618) 988-1585
Monday-Friday at 11:00 am

Andresen’s Café
215 East Broadway Street
Johnston City:  (618) 983-8497
Monday-Friday from 11:00 am-2:00 pm

**Nutrition Sites, continued**

Marion Senior Citizens Center
507 West Main Street
Marion:  (618) 997-9019
Fax:  (618) 993-0398
Monday-Friday at 11:15 am

Home delivered meals are available Monday through Friday by calling (618) 988-1585.

**Aging & Disability Resource Centers**

Egyptian Area Agency on Aging
200 East Plaza Drive
Carterville: 1-888-895-3306

Shawnee Alliance
6355 Brandhorst Drive
Carterville: 1-800-642-7773

**Aging Resource Center**

Shawnee Alliance
Inside the Herrin Hospital
201 South 14th Street
Herrin:  1-800-642-7773
COMMUNITY CARE PROGRAM

Assessment & Eligibility

Shawnee Alliance
6355 Brandhorst Drive
Carterville: (618) 985-8322 & 1-800-642-7773

Note: Veterans may also apply for the Veteran-Directed Home Care (a VIP service) and Veteran’s Aides & Attendants, see Page 54.

Service Providers

Active Day
900 Skyline Drive, Suite 300
Marion: (618) 998-2032
Service Area: area-wide
Services: Adult Day Services
Service area: Franklin, Jackson, Johnson, Perry, Saline, Union, Williamson

Addus Homecare
812 North Skyline Drive, Suite 100
P.O. Box 963
Marion: (618) 997-8008
Service Area: area-wide
Services: In-Home Services area-wide

Community Care Systems
3890 North Illinois
Swansea: (618) 277-3226, 548-1613, or 842-9654
Service Area: Franklin, Gallatin, Jackson, Perry, Saline, and Williamson counties
Services: In-Home Services

Emergency Home Response Services – if approved for this service by Shawnee Alliance, a list of service providers will be provided

Service Providers, continued

Gold Plate Program of Perry County
721 North Hickory Street
Du Quoin: (618) 542-3511
Service Area: Perry County
Services: Adult Day Services in Perry and northern part of Jackson County. In-Home Services in Perry County

Golden Circle Senior Citizens Council
RR #1 Box 191A
Elizabethtown: (618) 287-5590
Service Area: Gallatin, Hardin, Pope, and Saline counties
Services: Adult Day Services in Saline County. In-Home Services in all 4 counties

Help at Home
1350 East Mall Drive
Carbondale: (618) 457-6434
1000 North Carbon Street, Suite T
Metropolis: (618) 524-7452
Service Area: area-wide
Services: In-Home Services

River to River Corporation
1500 Sandbar Drive
P.O. Box 1759
Marion: (618) 993-7533
Service Area: area-wide
Services: Community Care in Residential Settings (affordable assisted living)

Senior Adult Services
Elderwise Adult Day Services
409 North Springer Street
Carbondale: (618) 549-6441 or 457-4151
Service Area: Carbondale and Murphysboro.
Services: Adult Day Services
COMMUNITY CARE PROGRAM, continued

Service Providers, continued

Williamson County Programs on Aging
1201 Weaver Road
Herrin: (618) 988-1585
Service Area: Williamson and Franklin counties
Services: Adult Day Services in Williamson County. In-Home Services in Franklin & Williamson counties
AREA-WIDE COUNSELING

Abilities Behavioral Services  
Carbondale: (618) 713-3995  
Services: Assistance with dementia challenging behaviors.

ADAPT of Illinois  
Cobden: (618) 893-2810  
Services: Psychiatry in nursing homes.

Caring Counseling Ministries  
Marion: (618) 997-2129

Caritas Family Solutions  
Carterville: (618) 985-2000 or 1-800-997-9381  
Services: Counseling in schools, churches, and community.

Centerstone  
Marion: (618) 997-3647

Children’s Home & Aide  
Herrin: (618) 988-1330  
Services: Counseling for families who adopt children, adoption and subsidized guardianship.

Choate Mental Health & Development Center  
Anna: (618) 833-5161  
Services: Hospitalization of individuals (prescreening is required).

Creative Minds  
Marion: (618) 997-0900

DUI and Counseling Program  
Carbondale: (618) 457-4044  
Website: alcoholism.about.com  
Services: substance abuse, bipolar disorder, anxiety, ADHD, HIV / AIDS, gay and lesbian, older adults, pregnant & postpartum women, and criminal justice.

Family Counseling Center  
Vienna: (618) 658-2611  
Golconda: (618) 683-2461  
Includes dementia care

Fellowship House Alcoholism & Gambling  
Anna: (618) 833-4456, (618) 833-2194  
Services: For substance abuse.

Friendship Line  
Phone: 1-800-971-0016  
Services: suicide intervention, emotional support, elder abuse counseling, well-checks, grief, and referrals

Mulberry Center – Harrisburg Medical Center  
Harrisburg: (618) 252-0999  
Marion: (618) 998-0888  
Services: 30 bed unit for in-patient services.

Schloemann, Colleen, LCSW  
Phone: (618) 889-1014  
Website: www.colleenschloemannlcswn.com

Serenity  
Rosiclare: (618) 285-6626

Shawnee Alliance  
Carterville: (618) 985-8322, 1-800-642-7773  
Services: In-home counseling for senior adults, family caregivers, and grandparents.

SIUC Clinical Center  
Carbondale: (618) 453-2361  
Services: Speech difficulties, hearing, personality and psychological.

Support Groups, see pages 51-53.

VA Suicide Prevention – Veterans, only  
Marion: 1-800-273-8255
COUNSELING SERVICES

COUNTY COUNSELING CENTERS

Alexander County
Delta Center for Alexander & Pulaski County
1401 Washington Ave
Cairo: (618) 734-2665
Services: Mental health counseling, substance abuse, provides assistive community training, supportive & supervised housing, adult substance abuse, and psychosocial rehabilitation.

Jackson County
Centerstone
2311 South Illinois Ave
Carbondale: (618) 457-6703
Services: 24-hour emergency services, outpatient substance and alcohol abuse counseling, case management, nursing home consultations, support groups, day treatment, psychiatric services, medication management, home based support, & hospice consultation.

Franklin County
Centerstone
902 West Main Street
West Frankfort: (618) 937-6483 or 997-5336
Services: Substance abuse counseling, adult counseling, psychologist, psychiatrist, day treatment center, and rehabilitation center. Sliding scale payments accepted.

Johnson County Family Counseling Center, Inc.
101 Oliver Street
P.O. Box 1328
Vienna: (618) 658-2611
Services: Mental health counseling, adult substance abuse & sexual abuse counseling, psychiatrist, psychologist, sustaining care, assertive community treatment, Alzheimer screening and referral, day treatment program, home based programs, crisis intervention and medication monitoring. Medicare, Medicaid, and sliding scale payments are accepted.

Gallatin County
Egyptian Public & Mental Health
9525 Gold Hill Road
Shawneetown: (618) 269-3454
Services: 24-hour crisis intervention, outpatient counseling, death & dying support group, sexual abuse support group, psychiatric services, medication management, alcohol & drug treatment counseling, and alternative housing assistance.

Massac County Mental Health & Family Counseling Center
206 West 5th Street
Metropolis: (618) 524-9368
Services: 24-hour crisis intervention, home visits, adult substance & sexual abuse counseling, marriage and family counseling, general counseling for depression & anxiety, day treatment, employee assistance program, assertive community treatment, psychosocial rehabilitation, psychiatrist available. Medicare, Medicaid, insurance, and sliding scale payments are accepted.
COMMUNITY COUNSELING CENTERS, continued

Perry County Counseling Center
1016 South Madison Street, Suite A
Du Quoin: (618) 542-4357
Services: 24-hour crisis intervention, substance abuse counseling, employee assistance program, day treatment, outpatient counseling, geriatric counseling, psychiatrist, psychologist services, home visits, and advocacy for social benefits. Medicare, Medicaid, insurance, and sliding scale accepted.

Pope County Family Counseling Center
125 North Market Street
Golconda: (618) 683-2461
Services: Counseling, adult substance & sexual abuse counseling, psychiatrist, psychologist, sustaining care, assertive community treatment, Alzheimer screening and referral, day treatment program, home based programs, crisis intervention & medication monitoring. Medicare, Medicaid, and sliding scale accepted.

Saline County
Egyptian Public & Mental Health
1412 U.S. Route 45 North
Eldorado: (618) 273-3326
Services: 24-hour crisis intervention, outpatient counseling, death & dying support group, sexual abuse support group, psychiatric services, medication management, alcohol & drug treatment counseling, and alternative housing assistance.

Union County
Union County Counseling Center
204 South Street
Anna: (618) 833-8551
Services: Adult outpatient counseling, day treatment programs, case management team, and mental illness program. Medicaid and sliding scale payments accepted.

Williamson County
Centerstone
902 West Main Street
West Frankfort: (618) 937-6483 or 997-5336
Services: Substance abuse counseling, adult counseling, psychologist, psychiatrist, day treatment center, and rehabilitation center. Sliding scale payments accepted.
**LOCAL AGENCIES**

Delta Center  
Cairo:  (618) 734-2665 ext. 257 or 1-800-471-7216  

DHS Bureau of Blind Services  
See page 48  

DHS Office of Rehabilitation  
See page 48  

Illinois Tele-Relay Center  
Voice:  800-526-0857 or 800-501-0865  
TTY:  800-526-0844 or 800-501-0864  
Spanish  
ASL:  877-526-6680 ASL  

Southern Illinois Case Coordination  
Centralia:  1-800-828-7422  
Case management for people with disabilities  

Southern Illinois Center for Independence Living (SICIL)  
2135 West Ramada Lane  
Carbondale:  (618) 457-3318 (voice/TTY)  
32 Veterans Drive  
Harrisburg:  (618) 252-7233 (voice/TTY)  
Website: www.SICIL1.org  

Southern Illinois Radio Information Service (or SIRIS)  
Carbondale:  (618) 453-2808  
Website: www.wsiu.org/siris  
Services:  special radios that provide programs and reading sessions of books, newspapers, and other information  

Talking Book Center  
Phone:  800-426-0709  
Services:  talking books, magazines and religious materials for persons who are visually impaired or have a learning disability. Braille materials also available.  

**STATEWIDE AGENCIES**

Coalition of Citizens with Disabilities in Illinois  
3 West Old State Capitol Plaza, Suite 1  
Springfield:  (800) 433-8848 or (217) 522-7016 (voice/TTY)  
Website: www.ccdionline.org  

Illinois Network of Centers for Independent Living  
One West Old State Capitol Plaza, Suite 501  
Springfield:  (800) 587-1227 or (217) 525-1308 (voice/TTY)  
Website: www.incil.org  

Statewide Independent Living Council of Illinois  
1 West Old State Capital Plaza – Suite 716  
Springfield:  (217) 744-7777 (voice/TTY)  
Website: www.silcofillinois.org  

**RECREATIONAL PROGRAMS**

SIUC Touch of Nature Environmental Center  
Makanda:  (618) 453-1122  
Website: www.ton.siu.edu  
Services:  outdoor residential summer camps  

Special Olympics Illinois - Southern Area 15  
Carbondale:  (618) 457-2969  
Website: www.soill.org  
Services:  year-round sports training and competition in a variety of Olympic-type sports for children and adults
Abuse Referrals: Call 1-866-800-1409 or 1-800-642-7773.

Accessibility Surveys – Promotes accommodations or creates access to buildings, programs, and services in a cost-effective manner. Call (618) 457-3318.

Adult Protective Services – Investigates alleged abuse, such as physical, financial, sexual, and psychological abuse or neglect of care. Call 1-866-800-1409 or 1-800-642-7773.

Advocacy – Helps people with disabilities gain rights and benefits that are being denied due to disability. Call (618) 457-3318.

Benefit Access Application – One set of automobile license plates at a reduced fee. Call (618) 457-3318.

Case Management – Assists with necessary paperwork and attainment of equipment, housing, and other aids that increase independence. Call (618) 457-3318.

Community Reintegration – Helps with the transition from a nursing home to a home or apartment in the community. Call (618) 457-3318.

Deaf Culture – Workshops and presentations about basic sign language skills or a better understanding of deaf culture. Call (618) 457-3318.

Employment Services – See the “Employment & Training” section.

Equip for Equality – Advocacy services to empower & strengthen abilities to advocate effectively on their own behalf, including some legal assistance. Call 1-800-758-0559 or TTY: 1-800-610-2779.

Equipment Loans – Equipment and assistive devices available to consumers and communities on a temporary basis. Call (618) 457-3318.

Equipment Training & Acquisition – Acquiring and learning the use of TTY’s and other devices. Call (618) 457-3318.

Evaluation Services – See the “Employment & Training” section.


Information and Referral – Staff respond to requests for information concerning disability issues and make referral to appropriate resources. Call (618) 457-3318.

In-Home Services – Private pay home services, includes in-home workers, personal assistants, and social work Care Coordinators. Call (618) 457-3318.

ITAC Telephone Distribution – Free telephone for people who are deaf, hard of hearing, late deafened, speech impaired, or deaf/blind as verified by a physician. Call (618) 457-3318. Website: www.itactty.org/irc.htm
SERVICES FOR PEOPLE WITH DISABILITIES, continued

Job Training & Placement – See the “Employment & Training” section.

Medical Equipment – Loan of wheelchairs, walkers, crutches, raised toilet seats, shower seats etc. are loaned, and returned only if or when the equipment is obtained elsewhere. Call (618) 457-3318.

Mediation – Provides assistance in the negotiation and resolution of disputes between consumers and others. Call (618) 457-3318.

Medical website for the Deaf:  www.DeafMD.org

On-the-Job Training – See the “Employment & Training” section.

One-Time Purchases – Financial assistance for necessary startup and initial maintenance of a residence. Call (618) 457-3318.

Peer Counseling – Provides individual or group support for role-modeling, sharing, coping, or problem-solving to help with self-sufficiency. Call (618) 457-3318

Personal Assistant Management – Training how to develop and manage successful employer or employee relationships, techniques in hiring, negotiating, supervising, and terminations. Call (618) 457-3318.

Personal Assistant (PA) Referral & Training - Recruits and prescreens people seeking employment as personal assistants. Call (618) 457-3318.

Public Education and Outreach – Information is available about disabilities. Call (618) 457-3318.

Reader and Other Assistant Referral – is a list of readers, note takers, chore workers, and other assistants. Call (618) 457-3318.

Service Coordination – Assist, identify, & secure the services and resources needed to live successfully outside of an institution. Call (618) 457-3318.

SIT Service Dogs
Ava:  (618) 426- 5666
Website:www.sitservicedogs.com
Services:  train and place service dogs with people with physical disabilities

Skills Training – Assists with learning how to cook, budget, find housing, fill out benefit forms, and use assistive technology. Call (618) 457-3318.

Special Needs Alliance
Website:www.specialneedsalliance.org
Services:  Attorneys who assist persons with disabilities and their families with estate planning and special education issues.
DISABILITY SERVICES

SERVICES FOR PEOPLE WITH DISABILITIES, continued

Sorrenson Video Relay for Deaf People – A sign language interpreter helps people who use sign language communicate with the non-hearing impaired. Call (618) 457-3318.

Southern Illinois Radio Information Service (SIRIS) – Information for the blind and visually impaired is read over a special radio and station. Call (618) 453-2808.

Technical Assistance – Assists businesses to provide accommodations or create access to buildings and services in a cost effective manner. Call (618) 457-3318.

Training and Support – Staff help with developing the skills and confidence needed to maintain independence in the community. Call (618) 457-3318.

Transportation for People with Disabilities – See pages 59-61.

Your Choice Home Services – Private pay home services, includes in-home workers, personal assistants, and social work Care Coordinators. Call (618) 457-3318.

TLC of Southern Illinois, Inc (The Therapy Center)
Carterville: (618) 985-2181
Services: Pre-school for children 15 months to 6 years old.

SPECIAL EDUCATIONAL OPPORTUNITIES

Illinois Head Start
Referrals: (618) 453-6448
Website: headstart.siuc.edu
Services: For children ages 3-5 and pregnant women or women with infants, and toddlers.

School for Hearing Impaired
Marion: (618) 997-2472 or TTY at 9972472
Website: www.wcsed.org/hearingimpaired
Services: K-8 school for students who are deaf and hard of hearing or have communication disorders.

Autism Program - Southern Illinois University Carbondale: (618) 536-2122
Website: casd@siu.edu
Services: Didactic and experienced-based training, consulting, community services and support, and research and evaluation.

Gateway Foundation
Carbondale: (618) 529-1151
Website: www.recovergateway.org
Services: Counseling, residential in-patient treatment, outpatient services for substance abuse and mental illness.

Centerstone
Marion: (618) 997-3647
Website: www.buildingbettermorrows.org

Choate Mental Health & Development Center
Anna: (618) 833-5161
Website: www.healthgrades.com/group-directory/illinois-il/anna/choate-mental-health-center-wrtxj
Services: Psychiatric, Psychological, medical, physical, social, educational, vocational, rehabilitation, recreational, speech, language and hearing, pharmacy, dental, and dietary services, and referrals and special consultations.
EMPLOYMENT SERVICES

CHILD CARE RESOURCE & REFERRAL

John A. Logan College
700 Logan College Road
Carterville: (618) 985-5975

EMPLOYMENT SERVICES FOR PEOPLE WITH DISABILITIES

Illinois Dept. of Employment Security
Mt. Vernon: (618) 244-1700
Services: Job training
Note: Call ahead to check hours of operation

Evaluation & Developmental Center
500C Lewis Lane
Carbondale: (618) 453-2331 or TTY at 453-2323
Services: Vocational, psychological, transitional, and driver education services.

MAP Training Center
504 East 7th Street
Karnak: (618) 634-9401
Services: Vocational evaluation, sheltered employment, job training and work activity for persons with disabilities.

Division of Rehabilitation Services
See page 48.

EMPLOYMENT SERVICES FOR PEOPLE WITH DISABILITIES, continued

Coleman Tri-County Vocational Services
P.O. Box 699
10155 Highway 13
Shawneetown: (618) 269-4211
Services: Vocational evaluation, job placement, sheltered employment and residential services. Residential services include the Community Integrated Living Arrangement and Family Supported Unit.

Rehabilitation and Vocational Education Program, Inc. (or RAVE)
214 West Davie Street
Anna: (618) 833-8525
Services: Developmental, vocational, educational training and support services to mentally or physically challenged individuals.

Southern Illinois Center for Independence Living
2135 West Ramada Lane
Carbondale: (618) 457-3318 (voice & TTY)
- and -
32 Veterans Drive
Harrisburg: (618) 252-7233 (voice & TTY)
Services: Evaluation Services through short-term work experiences. Job Development and Placements promote successful employment. On-the-Job Training is for people with limited or no previous work experience. Supported Employment Services are training and support, both on and off the job.

Specialized Training for Adult Rehabilitation (or START)
20 North 13th Street
Murphysboro: (618) 687-2378
Website: www.startinc.org
Services: Vocational evaluation, job placement, sheltered employment and residential services. Residential services include the Community Integrated Living Arrangement and Family Supported Unit.
ILLINOIS MIGRANT COUNCIL

Technical Learning Center
111 South Appleknocker Street
Cobden: (618) 893-1922
Services: Using English as a second language, technology, creating personal web pages, digital imaging, documenting family history, and resume writing.

JOB HOTLINE NUMBERS

Central Management Services (Information on testing for state jobs)
State Building
Marion: (618) 993-7005
TTY: 1-800-526-0844

Egyptian Area Agency on Aging
Carterville: 1-888-895-3306

IDES – Disabled Veterans Outreach Program
Marion: (618) 997-5311 ext. 59354

Illinois Work Net
Website: www.IllinoisWorkNet.com

Kelly Services Employment Agency
Cape Girardeau: (573) 332-8495

Manpower Employment Agency
Carterville: (618) 985-2006 or 457-0414

Priority Staffing Employment Services
Marion: (618) 969-8800

SICIL
Carbondale: (618) 457-3318

SIUC Civil Service
Carbondale: (618) 536-2116

Talent Force
Phone: (573) 334-9700

Work Incentive Planning and Assistance
Division of Rehab Services
Phone: 1-800-852-5110
Service: Assisted technology and planning and assistance for people with disabilities
**EMPLEYMENT SERVICES**

**ONE STOP SHOPS – ILLINOIS WORK NET CENTERS**

Man-Tra-Con  
2001 West Main Street, Suite B  
Carbondale: (618) 490-1141  
3000 De Young Street, Suite 800-B (located in back of the Illinois Centre Mall)  
Marion: (618) 998-0970 or 1-800-315-3986  
701 North Commercial Street, Suite 6A  
Harrisburg: (618) 252-6020  
Service Area: Franklin, Jackson, Perry & Williamson counties

**SENIOR EMPLOYMENT PROGRAM**

Egyptian Area Agency on Aging  
Senior Employment Specialist  
200 East Plaza Drive  
Carterville: (618) 985-8311  
Fax: (618) 985-8315  
Toll-free: 1-888-895-3306  
Website: www.EgyptianAAA.org  
E-mail: egyptianaaa@egyptianaaa.org  
Service Area: area-wide  
Services: The Senior Employment Specialist is able to assist adults (aged 55+) locate employment, assist job seekers in polishing up their resume or their job interviewing skills, and has information about various programs designed to help people find work or to train for a new career. In addition, the Senior Employment Specialist works with potential employers encouraging them to consider the value of the older worker when a job becomes available.

**TITLE V OLDER WORKERS PROGRAM, continued**

Goodwill  
Call for an appointment  
Phone: (618) 514-7782  
Service Area: southernmost 13 counties

**WORKFORCE INVESTMENT BOARDS**

Man-Tra-Con  
3000 De Young Street, Suite 800-B (located in back of the Illinois Centre Mall)  
Marion: (618) 998-0970 or 1-800-315-3986  
Service Area: Jackson, Franklin, Williamson and Perry counties

Mid-5 Employment & Training, Inc  
Harrisburg: (618) 252-6020  
Fax: (618) 252-6326  
Service Area: Gallatin, Hamilton, Hardin, Pope and Saline counties.  
Outreach Office:  
Harrisburg: (618) 252-0331

Shawnee Development Council  
Karnak: (618) 634-2201  
Service Area: Alexander, Union, Johnson, Massac & Pulaski counties  
Outreach Offices:  
Cairo: (618) 734-0535  
Anna: (618) 833-7431  
Elizabethtown: (618) 287-7071  
Metropolis: (618) 524-2941  
Shawnee College: (618) 634-3293

Southern 14 - Workforce Investment Board  
Carmi: (618) 382-5024  
Fax: (618) 382-7038
STATEWIDE AGENCIES

Illinois Hunger Coalition
Service: Screening for the Illinois LINK program and advocacy for people who have current problems, food pantries, and other services.
Phone: 1-800-359-2163
Website: www.tristatefoodbank.org

These are listed alphabetically by county and town. Please, only call the Food Pantry in your community.

FRANKLIN COUNTY

Benton Township
Benton: (618) 439-3181

Ministry for the Broken Hearted
Christopher: (618) 927-0202

Franklin County Food Pantry / Crosswalk
West Frankfort: (618) 937-3581

GALLATIN COUNTY

Gallatin County Food Pantry
Shawneetown: (618) 269-3349

HARDIN COUNTY

Shawnee Development Council
Elizabethtown: (618) 287-7071

ALEXANDER COUNTY

Daystar Community Program
Cairo: (618) 734-0178
Services: Outreach, rent assistance, help with health care bills, food pantry.

The Kitchen Table (soup kitchen)
Cairo: (618) 734-0178
FOOD PANTRIES & SOUP KITCHENS

JACKSON COUNTY

Bethel African Methodist Episcopal Church & Soup Kitchen
Carbondale: (618) 529-5278

Good Samaritan Food Pantry / University Baptist Church
Carbondale: (618) 457-5794

Good Samaritan House & Soup Kitchen
Carbondale: (618) 457-5794

Women’s Center
Carbondale: (618) 529-2324
Meals are for women and their children, only.

Shalom Food Pantry
Grand Tower: (618) 565-2275 or 684-2800

Murphysboro / Jackson County Food Bank
Murphysboro: (618) 684-8258

SPIN Soup Kitchen
822 Industrial Park Road
Murphysboro: (618) 201-7298
Open Saturdays

JOHNSON COUNTY

Goreville Ministerial Alliance
Goreville: (618) 995-9360

First Baptist Church
Vienna: (618) 658-3741

MASSAC COUNTY

C.O.P.E. Christian Outreach Program
Metropolis: (618) 524-3635

Lords Pantry of Weaver Creek
Metropolis: (618) 524-4863

PERRY COUNTY

Du Quoin Food Pantry
Du Quoin: (618) 571-2527

Western Egyptian
Du Quoin: (618) 542-4656

Least of the Brethren Food Pantry
Pinckneyville: (618) 357-9530
# Food Pantries & Soup Kitchens

## Pope County

Shawnee Development Council  
Golconda at Pope County Housing building

## Pulaski County

First Baptist Church  
Karnak: (618) 634-9342

## Saline County

Landmark House of Praise  
Carrier Mills: (618) 252-1502

Greater Galatia Food Pantry  
Galatia: (618) 286-4052

Harvest Deliverance Center  
Harrisburg: (618) 252-0009

Saline County Baptist Food Pantry  
Harrisburg: (618) 252-2374

## Union County

Shawnee Development Council  
Anna: (618) 833-7431

Bethany Village  
Anna: (618) 833-1777

## Williamson County

Cambria Food Pantry  
Cambria: (618) 985-6861

Community Food Pantry  
Carterville: (618) 985-3171

Herrin Community Pantry  
Herrin: (618) 942-2080

House of Hope  
Herrin: (618) 942-8500

WCPA Commodities Program  
Herrin: (618) 988-1585

First United Methodist Church  
Johnston City: (618) 983-5150

Marion Ministerial Alliance Soup Kitchen  
Marion: (618) 993-8419

Salvation Army  
Marion: (618) 993-5854
HEALTH CARE SERVICES

AGING & MEMORY CLINICS

SIU Family Medical Center
305 West Jackson Street, Suite 200
Carbondale: (618) 536-6621
Services: Memory diagnosis and referral

Family Counseling Center – Memory Disorder Program
408 East Vine Street
Vienna: (618) 658-2611
Services: Memory diagnosis and referral

COMMUNITY HEALTH CENTERS
Listed alphabetically by town

Rural Health, Inc
513 North Main Street
Anna: (618) 833-4471

CHESI Cairo Mega Clinic
13245 Kessler Road
Health Clinic: (618) 734-4400

Cedar Court Clinic
1340 Cedar Court
Carbondale: (618) 457-7821

CHESI Cedar Clinic
1250 Cedar Court
Carbondale: (618) 457-7821 or 457-0450

Shawnee Health Care, Carbondale
400 South Lewis Lane
Same Day: (618) 519-9200
Dental Clinic: (618) 519-9200

Shawnee Health Care, OB/GYN
101 South Wall Street
Carbondale: (618) 519-9200

Shawnee Health Care, Behavioral Health
404 South Lewis Lane
Carbondale: (618) 519-9200

Shawnee Health Care, Terrier Care
1301 E. Walnut Street
Carbondale: (618) 519-9200

Shawnee Health Care, Carterville
1006 South Division Street
Carterville: (618) 519-9200

Rea Clinic, Christopher
4241 Highway 14 West
Christopher: (618) 724-2401 or 1-800-408-7351
Dental Clinic: (618) 724-9290
Pharmacy: (618) 724-2136

Rural Health, Inc
318 North Old Highway 51
Dongola: (618) 827-3545

Rea Clinic / Du Quoin
1564 South Washington Street
Du Quoin: (618) 542-8702

Eldorado Rural Health Clinic
1401 US Highway 45 North
Eldorado: (618) 273-2951 or 273-2360

Pope County Medical Clinic
217 South Adams Street
Golconda: (618) 683-3781

CHESI Harrisburg Community Health & Emergency Services / Dental Clinic
205 North Main Street
Harrisburg: (618) 253-8450

Johnston City Community Health Center
14410 Route 37
Johnston City: (618) 983-6911
Dental Clinic: (618) 893-4005
## Community Health Centers, continued

<table>
<thead>
<tr>
<th>Center Name</th>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shawnee Health Care, Marion</td>
<td>1506 North Sioux Drive, Marion</td>
<td>(618) 519-9200, Dental Clinic: (618) 519-9200, Psychiatry: (618) 519-9200</td>
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<tr>
<td>Shawnee Health Care, Marion Wellness</td>
<td>1700 Wildcat Road, Marion</td>
<td>(618) 519-9200</td>
</tr>
<tr>
<td>Shawnee Health Care, Murphysboro</td>
<td>7 Hospital Drive, Murphysboro</td>
<td>(618) 519-9200</td>
</tr>
<tr>
<td>CHESI Hardin County Dental Clinic</td>
<td>226 Main Street, Rosiclare</td>
<td>(618) 285-3930</td>
</tr>
<tr>
<td>Hardin County Medical Clinic</td>
<td>Highway 146, Building #2, Elizabethtown</td>
<td>(618) 285-6191, Dental Clinic: (618) 285-3930</td>
</tr>
<tr>
<td>Royalton Community Health Center</td>
<td>300 South Main Street, Royalton</td>
<td>(618) 984-2695</td>
</tr>
<tr>
<td>Sesser Community Health</td>
<td>6294 State Highway 154, Sesser</td>
<td>(618) 625-6979, Dental: (618) 625-6979</td>
</tr>
<tr>
<td>Shawneetown Health Care Clinic</td>
<td>9525 Gold Hill Road, Shawneetown</td>
<td>(618) 269-3815</td>
</tr>
<tr>
<td>CHESI Tamms Medical</td>
<td>290 Railroad Street, Tamms</td>
<td>(618) 747-2391</td>
</tr>
<tr>
<td>Rural Health, Inc</td>
<td>803 North 1st Street, Vienna</td>
<td>(618) 658-2811</td>
</tr>
</tbody>
</table>

## County Health Departments

<table>
<thead>
<tr>
<th>County</th>
<th>Department Name</th>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alexander County</td>
<td>Southern Seven Health Department</td>
<td>Cairo: 3014 Elm Street</td>
<td>(618) 734-4167</td>
</tr>
<tr>
<td>Franklin County</td>
<td>Franklin Williamson Bi-County</td>
<td>Benton: 403 East Park Street</td>
<td>(618) 439-0951</td>
</tr>
<tr>
<td>Gallatin County</td>
<td>Egyptian Public &amp; Mental Health Department</td>
<td>Ridgway: 9525 Gold Hill Road</td>
<td>(618) 272-4691, Shawneetown: (618) 269-3454</td>
</tr>
<tr>
<td>Hardin / Pope County</td>
<td>Southern Seven Health Department</td>
<td>Murphysboro: 9525 Gold Hill Road</td>
<td>(618) 272-4691, Shawneetown: (618) 269-3454</td>
</tr>
<tr>
<td>Jackson County</td>
<td>Southern Seven Health Department</td>
<td>Vienna: 415 Health Department Road</td>
<td>(618) 687-4357</td>
</tr>
<tr>
<td>Massac County</td>
<td>Southern Seven Health Department</td>
<td>Metropolis: 1230 Commercial Park Drive</td>
<td>(618) 524-2657 or 524-2212</td>
</tr>
<tr>
<td>Perry County Health Department</td>
<td>907 South Main Street</td>
<td>Pinckneyville: (618) 357-5371</td>
<td></td>
</tr>
</tbody>
</table>
Pulaski County
### Southern Seven Health Department
- Shawnee College Road
- 37 Rustic Campus Drive, Building B
- Ullin: (618) 634-9405

Saline County
### Egyptian Public & Mental Health
- 412 U.S. Route 45 North
- Eldorado: (618) 273-3326

Union County
### Southern Seven Health Department
- 260 Lick Creek Road
- Anna: (618) 833-8561

Williamson County
### Franklin Williamson Bi-County
- Williamson County Airport
- 8160 Express Drive
- Marion: (618) 993-8111

**EMERGENCY RESPONSE SYSTEMS**
Listed alphabetically by town

**Shawnee Alliance**
- Carterville: 1-800-642-7773
- Has a list of State-approved companies

**FAMILY HEALTH CLINICS**

**Little Egypt Breast & Cervical Cancer Program**
- Phone: 1-888-522-1282

**HOME HEALTH CARE**
Listed alphabetically

Home health care is provided on doctors’ orders by skilled nurses and/or other health care professionals in the patient’s home. The following providers are reprinted from the Yellow Pages of the local telephone book. Their services may include any of the following:

- Skilled nursing care
- Speech therapy
- Home aide
- Medical social work
- Physical therapy
- IV therapy
- Occupational therapy
- Hospice

**Advantage Nursing Services**
- Marion: (618) 993-4081, 1-800-825-3799

**APRIA Health Care**
- Marion: (618) 997-6469, 1-888-492-7742

**Baptist Home Health**
- Metropolis: (618) 524-3661

**Deaconess Visiting Nurse Asst Plus**
- Phone: 1-888-878-9295

**Egyptian Public and Mental Health Department**
- Harrisburg: (618) 294-8322

**Franklin-Williamson Bi-County**
- Marion: (618) 998-0507

**Harrisburg Medical Center**
- Harrisburg: (618) 253-7671 ext. 10489

**Interim Healthcare**
- Herrin: (618) 477-8500

**Joyner Therapy Services**
- Marion: (618) 998-9894

**LHC – Illinois Home Health Care**
- Marion: (618) 997-6565

**Marion VA Medical Center (veterans, only)**
- Marion: (618) 997-5311 ext. 55051
HEALTH CARE SERVICES

HOME HEALTH CARE, continued

Mederi Caretenders
Mt. Vernon: (618) 242-3516

Mercy Health – Lourdes Hospital
Metropolis: (270) 415-3600

Perry County Health Department
Pinckneyville: (618) 357-5371

Regional Home Care (1-866-998-8533)
Franklin / Perry Counties: (618) 244-9028
Marion: (618) 988-1840

Residential Health Care Group
Phone: 1-800-642-6099

HOSPICE

Hospice of Southern Illinois
Marion: (618) 997-3030, 1-800-233-1708

Mercy Health – Lourdes Hospital
Metropolis: 1-800-870-7460 or (270) 415-3636

Residential Health Care
Phone: 1-800-358-8227

HOSPITALS

Listed alphabetically by town

Union County Hospital
517 North Main Street
Anna: (618) 833-4511

Franklin Hospital
201 Bailey Lane
Benton: (618) 439-3161

St. Francis Medical Center
211 Saint Francis Drive
Cape Girardeau, MO: (573) 331-3000

Southeast Hospital
1701 Lacey Street
Cape Girardeau, MO: (573) 334-4822
Physical & Referral: 1-800-800-5123

Memorial Hospital of Carbondale
405 West Jackson Street
Carbondale: (618) 549-0721

Marshall Browning Hospital
900 North Washington Street
Du Quoin: (618) 542-2146
HEATH CARE SERVICES

HOSPITALS, continued

Ferrell Hospital
1201 Pine Street
Eldorado: (618) 273-3361

Harrisburg Medical Center
100 Dr. Warren Tuttle Drive
Harrisburg: (618) 253-7671

Herrin Hospital
201 South 14th Street
Herrin: (618) 942-2171

Heartland Regional Medical Center
3333 West De Young Street
Marion: (618) 998-7000

Veteran’s Administration Medical Center
2401 West Main Street
Marion: (618) 997-5311
American Legion Dept. (618) 998-5605
AmVets Dept. ext. 54743

Massac Memorial Hospital
28 Chick Street
Metropolis: (618) 524-2176

St. Joseph’s Hospital
2 Hospital Drive
Murphysboro: (618) 684-3156

Lourdes Hospital
1530 Lone Oak Road
Paducah, KY: (270) 444-2444

Baptist Health Hospital
2501 Kentucky Avenue
Paducah, KY: (270) 575-2100

Pinckneyville Community Hospital
5383 State Route 154
Pinckneyville: (618) 357-2187

Hardin County General Hospital
6 Ferrell Road
Rosiclare: (618) 285-6634

HOSPITAL-BASED SENIOR ADULT PROGRAMS

See page 57.

MEDICAL EQUIPMENT & SUPPLIES
Listed alphabetically

ALPHA Home Health Care
Benton: (618) 438-0309
Herrin: (618) 998-9250

APRIA Health Care
Marion: (618) 997-6469, 1-800-267-8808

Beck’s Home Health Care
Eldorado: (618) 273-8111 ext. 3 or 1-800-851-6857

Herrin Drug
Herrin: (618) 942-5315 ext. 3

Family Home Health Care
Herrin: (618) 942-4807, 1-800-325-7696

Holland Medical Equipment
Marion: (618) 993-1422, 1-877-993-1422

Lincare Home Medical
Herrin: (618) 993-3020, 1-877-246-4548

Personal Medical Equipment
Anna: (618) 833-4444, 1-800-433-8280

Sun Glitz (bandages, only)
Energy: (618) 942-5915 or 1-800-287-0911

TLC Childcare & The Therapy Center
Loans pediatric medical equipment, only
Carterville: (618) 985-2181
PRIVATE DUTY NURSING, SITTERS & CLEANING SERVICES Listed alphabetically

Addus Healthcare
Area-wide: (618) 997-8008 or 1-866-687-9639
Services: Nurse Aides, In-Home Services, live-in service, and Adult Day Services

Advantage Nursing Services
Marion: (618) 993-4081, 1-800-825-3799
Services: Nursing and CNA’s

Family Counseling Center
Cairo: (618) 734-2665
Area served: Alexander, Hardin, Johnson, Massac, Pope, Pulaski, and Union counties
Services: Supervision
Notes: For developmentally disabled adults and youth/adults with disabilities

Gold Plate Program of Perry County
Du Quoin: (618) 542-3511
Services: Home Delivered Meals, In-Home Services and Adult Day Services

Golden Circle Senior Citizens Council
Elizabethtown: (618) 287-5590
Services: In-Home Respite Care, Adult Day Services, Home Delivered Meals for senior adults and the disabled

Liberty Village of Marion
Marion: (618) 993-8600
Service: Respite, Alzheimer’s/Dementia, CME, Rehabilitation, Skilled Nursing, and Assisted Living

Residential Health Care Group
Phone: 1-800-358-8227
Services: Home Health Care & Palliative Care (1-866-902-5854)

Senior Adult Services
Carbondale: (618) 457-4151
Service: Adult Day Services

PRIVATE DUTY NURSING, SITTERS & CLEANING SERVICE, continued

TLC
Phone: (210) 857-5802
Services: Light housekeeping and caregiving services

Williamson County Programs on Aging
Herrin: (618) 988-1585
Services: In-Home Services and Adult Day Services

REHABILITATION & THERAPY
Services: Speech, Occupational, & Physical therapies, rehab & vocational rehabilitation.

Aperion Care
Cairo: (618) 734-1700
Services: Respite Care, Physical Therapy, Occupational Therapy, Speech Therapy, & Restorative Therapy

Coleman Tri-County Services
Harrisburg: (618) 252-0275
Service: vocational rehab

Helia Active Recovery Center
Energy: (618) 988-1097
Service: private rooms, 24-hour RN care, dining, and Physical Therapy, Occupational Therapy, Speech Therapy, Restorative Therapy, rehab & long-term care

Herrin Hospital
Herrin: (618) 942-2171
Services: Physical Therapy, Occupational Therapy, Speech Therapy, sports medicine, work health specialty services

Joyner Therapy Services
Harrisburg: (618) 252-7171
Marion: (618) 998-9894
Services: Physical, occupational, speech, and aqua therapies
REHABILITATION & THERAPY, continued

Neuro-Restorative of Carbondale
Carbondale: (618) 529-3060
Services: Physical Therapy, Occupational Therapy, Speech Therapy, vocational rehab, Counseling, & Psychiatry

Nova Care Rehabilitation
Benton: (618) 439-3399
West Frankfort: (618) 937-6200
Services: aquatic, physical, & occupational, therapies

Parkway Manor Bounce Back
Marion: (618) 993-8600
Service: Physical, occupational, respiratory, & speech therapy

Rehab Unlimited
Phone: 1-866-744-2468
Anna: (618) 833-1506
Carbondale: (618) 529-0516
Carterville: (618) 985-3333 ext. 68345
Harrisburg: (618) 294-9326
Herrin: 942-2171 ext. 35433
Logan Park: (618) 993-4024
Marion: (618) 993-6237
Murphysboro: (618) 684-8018
Services: Physical Therapy, Occupational Therapy, Speech Therapy, & Language Pathology

Synergy Therapeutic Group
Carbondale: (618) 529-4360
Du Quoin: (618) 542-8950
Services: Pain relief from a variety of medical issues.

TLC Childcare & Therapy Center
Carterville: (618) 985-2181
Services: Therapy and caring for children and adults with disabilities, preschool for children with disabilities, and loan of equipment.

RESPIRATORY DISEASE PROGRAM

Harrisburg Medical Center
Harrisburg: (618) 253-7671

Southern Illinois Respiratory Disease Program
Benton: 1-866-252-9732
Carbondale: (618) 457-8520 or 1-866-252-9732
Carterville: 1-866-252-9732
Harrisburg: 1-866-252-9732
Services: Includes counseling on Black Lung benefits

HEALTH & INSURANCE PROGRAMS (Online)

Website: www.getcoveredillinois.gov
HABITAT FOR HUMANITY

Franklin County
Benton: (618) 663-0412

Jackson-Union Counties
Carbondale: (618) 457-8480

Saline County
Harrisburg: (618) 294-8337

Williamson County
Marion: (618) 713-2296

HOUSING
Listed by County

Housing Discrimination Hotline
Phone: 1-800-669-9777

Public Housing & Subsidized Housing – Rental housing for low-income families of all ages but, some units have been specifically designed to meet the needs of senior adults. Rent is usually 30% of family income.

Assisted Living, Supportive Living, Independent Living, and Domiciliary Units Private and / or government subsidized rental apartments, which may provide some personal services (meals, housekeeping, etc.) within the facility.

Private Units – Privately owned, non-subsidized housing. These are units known to us and that have allowed us to list.

ALEXANDER COUNTY

Public Housing
Alexander County Housing Authority
Cairo: (618) 734-1910
Units are in Cairo & Thebes

Subsidized Housing
Shawnee Enterprises
Cairo: (618) 997-5365

Private Units
Diamond Development
Tamms I & II
Tamms: (618) 665-4081

The Garden at Aperion for Memory Care
Cairo: (618) 734-1700

FRANKLIN COUNTY

Public Housing
Franklin County Housing Authority
West Frankfort: (618) 932-2124
Units are in West Frankfort, Sesser, Zeigler, Benton, Royalton, West City, & Christopher

Subsidized Housing
Shawnee Enterprises
Benton: (618) 997-5365
West Frankfort: (618) 997-5365

Assisted Living
Fifth Season Residential Assisted Living
Benton: (618) 439-6600

Supportive Living
Heritage Woods of Benton
Benton: (618) 439-9431

Private Units
Benton Place Apartments
Benton: (618) 439-7528
(age 62 and older only)
HOUSING, continued

GALLATIN COUNTY

Public Housing
Housing Authority of Gallatin County
Shawneetown: (618) 269-3080
Units are in Ridgway, Equality, Omaha, & Shawneetown

Subsidized Housing
Housing Authority of Gallatin County
Shawneetown: (618) 269-3080
Shawneetown & Ridgway Apartments
Phone: (618) 994-2480

HARDIN COUNTY

Public Housing
Housing Authority of Hardin County
Elizabethtown: (618) 287-2786
Units in Cave-in-Rock, Rosiclare & Elizabethtown

Subsidized Housing
Housing Authority of Hardin County
Meadow View Apartments & Rose Hill Manor
Elizabethtown: (618) 287-2786
- and -
River Side Homes - McAnally Addition
Rlisclare: (618) 287-2786

Hillside Street Apartments
Rlisclare: (618) 994-2480

JACKSON COUNTY

Public Housing
Jackson County Housing Authority
Murphysboro: (618) 684-3183
Units are in Murphysboro, Elkville, De Soto, Ava, Carbondale, & Grand Tower

Jackson County Subsidized Housing
Ava Apartments
Ava: (618) 654-7033

Carbondale Towers & Mill Street Apartments
Carbondale: (618) 529-3371

Fields Apartments
Carbondale: (618) 549-7377

Jackson County Housing Authority
Murphysboro: (618) 684-3102

Assisted Living
Century Assisted Living
Carbondale: (618) 549-9898
Specializes in Memory Care

Chippewa House
Carbondale: (618) 534-7285

River to River Community of Murphysboro
Murphysboro: (618) 684-5818

The Landing
Carbondale: (618) 519-9600

Violet Lane
Carbondale: (618) 830-5836

Supportive Living
Prairie Living at Chautauqua
Carbondale: (618) 351-7955

Private Units
Liberty Village & Estates of Carbondale
Carbondale: (618) 351-6557 or 529-8508

Brookside Manor
Carbondale: (618) 549-3600

The Villas of Carbondale
Carbondale: (618) 549-3200
HOUSING, continued

JOHNSON COUNTY

Public Housing
Housing Authority of Johnson County
Vienna: (618) 658-5811
Units are in Goreville, Buncombe, Vienna, & New Burnside

Subsidized Housing
Housing Authority of Johnson County
(Apartments in Goreville & Vienna)
Vienna: (618) 658-5811
Country Village
Vienna: (618) 993-0004

Supportive Living
Autumn Ridge
Vienna: (618) 658-2775

Massac County Housing Authority
Du Quoin: (618) 542-5666
Units are in Du Quoin, Cutler, Willisville, Tamaroa, & Pinckneyville

Subsidized Housing
Shawnee Enterprises
Du Quoin Village
Du Quoin: (618) 997-5365

Independent Living
Marshall Browning Estates
Du Quoin: (618) 542-1006

Supportive Living
The Manors at Mason Woods
Pinckneyville: (618) 357-9770

Massac County

Public Housing
Massac County Housing Authority
Metropolis: (618) 524-8411
Units are in Metropolis, Joppa, & Brookport

Subsidized Housing
Shawnee Enterprises
Massac Village
Metropolis: (618) 993-0004

Country Village
Metropolis: (618) 993-0004

Independent Living
Twin Oaks Estates
Metropolis: (618) 524-6868

Misty Meadows Senior Living Center
Metropolis: (618) 524-1818

PERRY COUNTY

Public Housing
Perry County Housing Authority
Du Quoin: (618) 542-5409 or 542-5666
Units are in Du Quoin, Cutler, Willisville, Tamaroa, & Pinckneyville

Subsidized Housing
Shawnee Enterprises
Du Quoin Village
Du Quoin: (618) 997-5365

Independent Living
Marshall Browning Estates
Du Quoin: (618) 542-1006

Supportive Living
The Manors at Mason Woods
Pinckneyville: (618) 357-9770

POPE COUNTY

Public Housing
Pope County Housing Authority
Golconda: (618) 683-4791
Units are in Golconda & Eddyville

Subsidized Housing
Shawnee Enterprises
Massac Village
Metropolis: (618) 993-0004

Country Village
Metropolis: (618) 993-0004

Independent Living
Twin Oaks Estates
Metropolis: (618) 524-6868

Misty Meadows Senior Living Center
Metropolis: (618) 524-1818
PULASKI COUNTY

Public Housing
Housing Authority of Pulaski County
Mounds: (618) 745-6330
Units are in Mounds, Pulaski, Ullin, Olmsted, Karnak, Grand Chain, & Mound City

Assisted Living
None

Private Units
Diamond Development Corp.
Karnak: (618) 665-4081

SALINE COUNTY

Public Housing
Housing Authority of Saline County
Harrisburg: (618) 252-6381
Units are in Harrisburg, Galatia, Eldorado, Raleigh, & Carrier Mills

Subsidized Housing
Housing Authority of Saline County
Harrisburg: (618) 252-6381
Shawnee Enterprises
Harrisburg: (618) 997-5365

Private Units
McKinley Place Apartments
Stonefort: No phone number

Assisted Living
Harrisburg Villas of Holly Brook and Reflections Memory Care
Harrisburg: 1-866-824-8174

Supportive Living
Brookstone Estates of Harrisburg
Harrisburg: (618) 715-2006
UNION COUNTY

Public Housing
Housing Authority of the County of Union
Anna: (618) 833-5129
Units are in Anna, Cobden, Dongola, & Jonesboro

Subsidized Housing
Housing Authority of the County of Union
Anna: (618) 833-5129
Units are in Cobden, Dongola, Jonesboro, & Wolf Lake

Shawnee Enterprises
Anna: (618) 993-0004

Knollwood Apartments
Anna: (618) 833-7766

Domiciliary Units
Illinois Veteran's Home
Anna: (618) 833-6302

Supportive Living
River to River of Anna
Phone: (618) 833-5495

WILLIAMSON COUNTY

Public Housing
Williamson County Housing Authority
Carterville: (618) 985-2422
Units are in Energy, Hurst, Herrin, Johnston City, Cambria, Crainville, Carterville, & Creal Springs

Housing Authority of the City of Marion
Marion: (618) 997-1258

Subsidized Housing
Shawnee Village
Marion & Energy: (618) 993-0004

Cambria Countryside Village Apartments
Cambria: (618) 544-8645

Assisted Living
Reflections Memory Care – Dementia Unit
Carterville: (618) 988-2889

Villas of Holly Brook - Herrin
Carterville: (618) 993-1997

Hurricane Creek Apartments
Herrin: (618) 988-9540

Angel Acres
Marion: (618) 998-8570

Fifth Season Residential on Radcliffe
Marion: (618) 993-2800

Hawthorn Inn of Liberty Village of Marion
Marion: (618) 993-8600
Includes Memory Care

River to River Community of Marion
Marion: (618) 993-3503

Sunshine Gardens
Marion: (618) 364-0482
Supportive Living
River to River of Marion
Marion: (618) 993-3503

Independent Living
The Villas of Holly Brook
Carterville: (618) 993-1997

Liberty Village of Marion
Parkway Estates
Marion: (618) 993-8600

Private Units
Cambridge Manor Apartments
Herrin: (618) 942-2869

Chesapeake Apartments
Marion: (618) 997-2935
(Subsidized & private pay apartments)

Countryside Village
Cambria: (618) 985-4783 or 544-8645

Ten Oaks Apartments
Carterville: (618) 985-3761

ENA Properties
Marion: (618) 922-9316 or 922-7779
HOUSING

NURSING HOMES
Listed alphabetically by county and town

Illinois Department of Health Care and Family Services – Nursing Home Central Complaint Registry
Phone: 1-800-252-4343
TTY: (217) 547-0466

Ombudsman (resident’s rights)
Shawnee Alliance
Phone: 1-800-642-7773.

FRANKLIN COUNTY

Benton Rehab
1409 North Main Street
Benton: (618) 435-2712

Franklin Hospital
201 Bailey Lane
Benton: (618) 439-3161
Skilled Care

ALEXANDER COUNTY

Aperion Care Center
2001 Cedar Street
Cairo: (618) 734-1700

Helia Healthcare of Benton
1310 Mark Franklin Dr
Benton: (618) 439-3500

Stonebridge Senior Living Center
902 South McLeansboro Street
Benton: (618) 439-4501

West Side Care Center
601 North Columbus Street
West Frankfort: (618) 932-2109

Frankfort Healthcare & Rehab Center
2500 East St. Louis Street
West Frankfort: (618) 932-3236

Homestead House
905 North Jefferson Street
West Frankfort: (618) 932-2725
Beds for Dev. Disabled
NURSING HOMES, continued

GALLATIN COUNTY

Gallatin Manor
900 West Race Street
Ridgway: (618) 272-8831
Includes an Alzheimer’s disease and dementia specialty

HARDIN COUNTY

Rosiclare Rehab & Health Care Center
55 Ferrell Road
P.O. Box 220
Rosiclare: (618) 285-3655

Whispering Oaks
201 Spring Street
Rosiclare: (618) 285-6974
Beds for Dev. Disabled

JACKSON COUNTY

Integrity Healthcare of Carbondale
120 North Tower Road
Carbondale: (618) 549-3355

Manor Court of Carbondale
2940 West Westridge Place
Carbondale: (618) 457-1010
NURSING HOMES, continued

JOHNSON COUNTY

Glen Brook
801 North 1st Street
Vienna: (618) 658-2005
Beds for Dev. Disabled

Hillview Health Care Center
512 North 11th Street
Vienna: (618) 658-2951

MASSAC COUNTY

Metropolis Nursing & Rehab Center
2299 Metropolis Street
Metropolis: (618) 524-2634

Krypton
502 West 8th Street
Metropolis: (618) 524-8996
Beds for Dev. Disabled

Southgate Health Care Center
900 East 9th Street
Metropolis: (618) 524-2683

PERRY COUNTY

Du Quoin Nursing & Rehab
514 East Jackson Street
Du Quoin: (618) 542-4731

Fairview Nursing Center
602 East Jackson Street
Du Quoin: (618) 542-3441

Pinckneyville Health Care Center
708 Virginia Court
Pinckneyville: (618) 357-2493

POPE COUNTY

None
NURSING HOMES, continued

PULASKI COUNTY

None

SALINE COUNTY

Carrier Mills Nursing Home
6789 Route 45 East
Carrier Mills: (618) 994-2323

Brooke Hill
2207 Upchurch Street
Eldorado: (618) 273-2212
Beds for Dev. Disabled

Eldorado Rehab & Healthcare
1001 Jefferson Street
Eldorado: (618) 273-3353

Magnolia Manor Sheltercare
1100 Grant Street
Eldorado: (618) 273-5261

Shawnee Rose Center
1000 West Sloan Street
Harrisburg: (618) 252-0351

Saline Care Center
120 South Land Street
Harrisburg: (618) 252-7405

Shawnee House, Inc.
309 Seright Street
Harrisburg: (618) 252-0518
Beds for Dev. Disabled

UNION COUNTY

Clyde L. Choate Mental Health & Dev. Center
1000 North Main Street
Anna: (618) 833-5161
Beds for Dev. Disabled

Integrity Healthcare of Anna
315 Brady Mill Road
Anna: (618) 833-6343

CIL #2
203 West La Fayette Street
Anna: (618) 833-3322
Beds for Dev. Disabled

Illinois Veteran’s Home
792 North Main Street
Anna: (618) 833-6302
Also, have 12 domiciliary units

Mulberry Manor
612 East Davie Street
Anna: (618) 833-6012

CIL #7
80 Knupp School Lane
Anna: (618) 833-2299
Beds for Dev. Disabled

Spanish Oaks Center
223 West Vienna Street
Anna: (618) 833-8013

Union County Hospital
517 North Main Street
Anna: (618) 833-4511
Skilled Care

Integrity Health of Cobden
430 South Front Street
Cobden: (618) 893-4214
NURSING HOMES, continued

UNION COUNTY, continued

Hidden Valley Care Center
204 South Pecan Street
P.O. Box G
Jonesboro: (618) 833-5740

Jonesboro Rehab & Health Care Center
995 State Route 127 South
Jonesboro: (618) 833-7093

Lincoln Square
202 South Main Street
Jonesboro: (618) 833-2063
Beds for Dev. Disabled

Peachtree Estates
1370 State Route 127 South
Jonesboro: (618) 833-3235
Beds for Dev. Disabled

WILLIAMSON COUNTY

Helia Healthcare of Energy
210 East College Street
Energy: (618) 942-7014

Integrity Healthcare of Herrin
1900 North Park Avenue
Herrin: (618) 942-2525

Shawnee Christian Nursing Center
1901 North 13th Street
Herrin: (618) 942-7391

Maple House Shelter Care
205 East 3rd Street
Johnston City: (618) 983-5731

Liberty House
1304 West Mack Avenue
Marion: (618) 997-9336
Beds for Dev. Disabled

Integrity Healthcare of Marion
1301 East De Young Street
Marion: (618) 997-1365

Franklin-Williamson Human Services
1507 West Rendleman Street
Marion: (618) 993-6030, (618) 997-5336

Parkway Manor
3116 Williamson County Parkway
Marion: (618) 993-8600
Includes Memory Care
SHELTERS & ASSISTANCE FOR THE HOMELESS & WOMEN
Listed alphabetically by county and town

Southern Illinois Coalition for the Homeless
1009 W. Cherry
Marion: (618) 993-0094

ALEXANDER COUNTY

Cairo Women’s Shelter
911 Cedar Street
Cairo: (618) 734-4357

FRANKLIN COUNTY

Women's Center Legal Advocacy
Courthouse
Benton: (618) 438-4118

The Roan Center – The Night Shield Program for Children
301 East Garland Street
West Frankfort: (618) 932-6400

JACKSON COUNTY

Good Samaritan House
701 South Marion Street
Carbondale: (618) 457-5794

Shelter Program
Carbondale: (618) 549-4807 ext. 221

Women’s Center
Abused Women’s Program
610 South Thompson Street
Carbondale: (618) 529-2324, 997-0949, or 1-800-334-2094

MASSAC COUNTY

Guardian Family Service Center
117 West 10th Street
Metropolis: (618) 524-4357 or 524-9922

SALINE COUNTY

Women’s Center
540 N. Commercial Dr, Suite 320
Harrisburg: (618) 294-8641

Wabash Area Development
14 Veterans Drive
Harrisburg: (618) 252-2680 or 963-2387

UNION COUNTY

Bethany Village
414 East Davie Street
Anna: (618) 833-1777
Services: For men & women, includes transitional housing, food pantry, supportive services
SHELTERS & ASSISTANCE FOR THE HOMELESS & CRISIS CENTERS, continued

WILLIAMSON COUNTY

The Lighthouse Shelter
1101 North Madison Street
Marion: (618) 993-8180

The Women’s Center
1111 Anker Drive
Marion:
Domestic Violence Program: (618) 529-2324
Rape Crisis Services: (618) 993-0803
24/7 Hotline: 1-800-334-2094

Williamson County Family Crisis Center
514 North 18th Street
Herrin: (618) 988-8020
OTHER SERVICES

COUNTY SHERIFF OFFICES

<table>
<thead>
<tr>
<th>County</th>
<th>Phone Number</th>
</tr>
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<tbody>
<tr>
<td>Alexander</td>
<td>(618) 734-2141</td>
</tr>
<tr>
<td>Franklin</td>
<td>(618) 438-8211</td>
</tr>
<tr>
<td>Gallatin</td>
<td>(618) 269-3137</td>
</tr>
<tr>
<td>Hardin</td>
<td>(618) 287-2271</td>
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<tr>
<td>Jackson</td>
<td>(618) 687-3822</td>
</tr>
<tr>
<td>Johnson</td>
<td>(618) 658-8264</td>
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<tr>
<td>Massac</td>
<td>(618) 524-2912</td>
</tr>
<tr>
<td>Perry</td>
<td>(618) 357-5215</td>
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<tr>
<td>Pope</td>
<td>(618) 683-4321</td>
</tr>
<tr>
<td>Pulaski</td>
<td>(618) 748-9374</td>
</tr>
<tr>
<td>Saline</td>
<td>(618) 252-8661</td>
</tr>
<tr>
<td>Union</td>
<td>(618) 833-5500</td>
</tr>
<tr>
<td>Williamson</td>
<td>(618) 997-6541</td>
</tr>
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For the “Drug Take Back Program”, call your local Sheriff's department

DEPARTMENT OF HUMAN SERVICES

County Offices, continued

<table>
<thead>
<tr>
<th>County</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
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<tbody>
<tr>
<td>Gallatin</td>
<td>320 East Raymond Street</td>
<td>(618) 253-7161</td>
</tr>
<tr>
<td>Hardin</td>
<td>2301 Metropolis Street</td>
<td>(618) 524-2631</td>
</tr>
<tr>
<td>Jackson</td>
<td>342 North Street</td>
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<tr>
<td>Pope</td>
<td>320 East Raymond Street</td>
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<tr>
<td>Pulaski</td>
<td>422 South Blanche Street</td>
<td>(618) 745-9411</td>
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<tr>
<td>Saline</td>
<td>320 East Raymond Street</td>
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<tr>
<td>Union</td>
<td>1000 North Main Street, Suite B</td>
<td>(618) 833-2118</td>
</tr>
<tr>
<td>Williamson</td>
<td>1107 West De Young Street, Suite 20</td>
<td>(618) 997-6591</td>
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</tbody>
</table>

DEPARTMENT OF HUMAN SERVICES

Division of Transitional Services and Community Operations

Appeals Line: 1-800-435-0774

Illinois Dept. of Health Care and Family Services
- Nursing Home Central Complaint Registry
  Phone: 1-800-252-4343
  TTY: 1-800-547-0466

Office of the Ombudsman Helpline
  Phone: 1-800-843-6154
  TTY: 1-800-252-8903

County Offices

Alexander County
  422 S. Blanche
  Cairo: (618) 745-9411

Franklin County
  1602 North Main Street
  Benton: (618) 439-4351
DEPARTMENT OF HUMAN SERVICES  
(Division of Rehabilitation Services)

DHS Bureau of Blind Services  
342 North Street  
Murphysboro: (618) 244-0331

Regional Offices

Services: Vocational counseling, career guidance, transportation, and financial assistance for an education and/or work skills & job placement. Home Services provide personal care attendants, emergency home response, meals, and other services.

Willow Hall, Suite A  
1000 North Main Street  
P.O. Box 585  
Anna: (618) 833-5115 or TTY at 888-460-5140  
Counties: Alexander, Johnson, Massac, Pulaski, and Union counties.

1602 North Main Street  
P.O. Box 848  
Benton: (618) 439-4334 or TTY at 888-261-2838  
Counties: Franklin and Williamson counties.

342 North Street, Suite D  
P.O. Box 348  
Murphysboro: (618) 565-2835 or TTY at 888-460-5124  
Counties: Jackson and Perry counties.

323 South Maple Street  
Harrisburg: (618) 253-7681 or TTY at 888-460-5123  
Counties: Gallatin, Hamilton, Hardin, Pope, Saline, and White counties.

ENERGY ASSISTANCE AND WEATHERIZATION PROGRAMS

Energy Assistance is help with heating bills, reconnection & prevention of disconnection of utility service, and purchase of fans.

Weatherization is help with insulation and other weather related home improvements.

Crosswalk Community Action Agency  
410 West Main Street  
West Frankfort: (618) 937-3581

Man-Tra-Con  
3000 De Young Street, Suite 800-B (located in back of the Illinois Centre Mall)  
Marion: (618) 937-3581  
Service Area: Franklin & Williamson Counties

Shawnee Development Council  
530 West Washington Street  
Karnak: (618) 634-2201  
Service Area: Alexander, Hardin, Johnson, Massac, Pope, Pulaski, & Union Counties

Wabash Area Development, Inc.  
14 Veterans Drive  
Harrisburg: (618) 252-2680  
Service Area: Gallatin & Saline Counties

Western Egyptian Economic Opportunity Council  
342-A North Street  
Murphysboro: (618) 684-3341 or 965-3458  
Service Area: Jackson County  
- or -  
317 South Washington Street  
Du Quoin: (618) 542-4656  
Service Area: Perry County
### LEGISLATORS - FEDERAL

**The President**  
1600 Pennsylvania Avenue  
Washington, D.C. 20500  
Phone: (202) 456-1111  
TTY: (202) 456-6213  
Website: www.whitehouse.gov  
E-mail: www.whitehouse.gov/contact/whitehouse.gov

**U.S. Senator Dick Durbin (D-IL)**  
711 Hart Senate Office Building  
Washington, D.C. 20510  
Phone: (618) 351-1122 or (202) 224-2152

**U.S. Senator Tammy Duckworth (D-IL)**  
G12 Dirksen Senate Office Building  
Washington, D.C. 20510  
Phone: (618) 677-7000 or (202) 224-2854

**U.S. Congressman Mike Bost (R-12th)**  
1440 Longworth House Office Building  
Washington, D.C. 20515  
Phone: (618) 457-5787 or (202) 225-5661

**U.S. Congressman John Shimkus (R-15th)**  
2217 Rayburn House Office Building  
Washington, D.C. 20510  
Phone: (618) 252-8271 or (202) 225-5271

### LEGISLATORS - STATE

**The Governor**  
207 State House  
Springfield, IL 62706  
Phone: (217) 782-0244  
Website: www.illinois.gov  
E-mail: governor@illinois.gov

**State Senator Paul Schimpf (R-58th)**  
105-D State House  
Springfield, IL 62706  
Phone: (618) 684-1100 or (217) 782-8137

**State Senator Dale Fowler (R-59th)**  
2 N. Vine, 6th Floor  
Harrisburg, IL 62946  
Phone: (618) 294-8951 or (217) 782-5509

**State Representative Terri Bryant (R-115th)**  
207-N Stratton Office Building  
Springfield, IL 62706  
Phone: (618) 684-1100 or (217) 782-0387

**State Representative Dave Severin (R-117th)**  
208-N Stratton Office Building  
Springfield, IL 62706  
Phone: (618) 440-5090 or (217) 782-1051

**State Representative Natalie Phelps Finnie (D-118th)**  
200-9S Stratton Office Building  
Springfield, IL 62706  
Phone: (618) 253-4189 or (217) 782-5131
RURAL DEVELOPMENT CORPORATION

USDA Building
502 Comfort Drive, Suite B
Marion: (618) 993-5396 ext. 4
Fax: (618) 993-3014
Website: www.rurdev.usda.gov/il/index.html

SOCIAL SECURITY

Social Security Voice Menu: 1-800-772-1213
(TTY: 1-800-325-0778)
Operates 24-hours a day
If you have a touch-tone phone, you can
obtain recorded information and some
services 24-hours per day, including
weekends and holidays.
Website: www.socialsecurity.gov

Local Social Security Offices

Federal Building
250 West Cherry Street, Room 104
Carbondale: 1-800-772-1213,
1-877-714-0377
Service Area: Alexander, Jackson, Perry,
Pulaski, and Union counties

18 Veterans Drive
Harrisburg: 1-800-772-1213, 1-866-366-3980
Service Area: Gallatin, Hardin, Johnson,
Massac, Pope, Saline & White counties

1005 Factory Outlet Drive
West Frankfort: 1-800-772-1213,
1-888-223-8869
Service Area: Franklin and Williamson
counties
SUPPORT GROUPS
Times and dates of meetings are subject to change. Listed alphabetically by town.

Alcoholics Anonymous
AA meeting dates, times, & places:
www.southernillinoisaa.org/meetings2.htm

Alzheimer Disease
24-hour help line: 1-800-272-3900
Alzheimer’s Association Greater Illinois Chapter
320 East Walnut Street, Suite A
Carbondale: (618) 985-1095
Active Day Club
Marion: (618) 998-2032
Liberty Village
Marion: (618) 993-8600

Arthritis
Williamson County Programs on Aging
Herrin: (618) 988-1585
Chair exercises, only
Accelerated Therapy Center
Harrisburg: (618) 253-0253
(Rehab Dept)

Bereavement
See “Counseling” or “Grief” support groups.

Blind
American Council for the Blind: 1-800-424-8666

Breast Cancer
Breast Center
Carbondale: (618) 457-2281 ext. 68059

Cancer
Cancer Information & Counseling:
1-800-422-6237
SIH Cancer Support
Carterville: (618) 985-3333 ext. 68315
American Cancer Society
Marion: 1-800-642-7792 or 1-800-227-2345
Look Good, Feel Better
Harrisburg: 1-800-395-5665
SUPPORT GROUPS, continued

Counseling (Individual & Groups)
Choate Mental Health Center
Anna: (618) 833-5161

Fellowship House Alcoholism Prevention and Gambling Treatment Center
Anna: (618) 833-4456 & (618) 833-2194

Union County Counseling Center
Anna: (618) 833-8551

Family Counseling Center
Cairo: (618) 734-2665

Centerstone
Carbondale: (618) 457-6703

Depression / Bi-Polar
Carbondale: (618) 457-3318

Perry County Counseling Center
Du Quoin: (618) 542-4357

Family Counseling Center
Golconda: (618) 683-2461

Massac Mental Health
Metropolis: (618) 524-9368

Centerstone
West Frankfort: (618) 937-6483

Depression
See “Counseling” or “Grief” support groups.

Diabetics
American Diabetes Association
Information: 1-800-445-1667

Diabetes Support Group
Benton: 1-800-342-2383

Divorce
Locator in Illinois: www.divorcecare.org (enter zip code)

Grandparents Raising Grandchildren Support Groups & Resource Centers
Adolescent Health Center
Carbondale: (618) 529-2621
(Provides information about children’s services)

Caritas Family Solutions
Carterville: (618) 985-2000
(Provides information about children’s services)

Lutheran Social Services
Marion: (618) 997-9196
(Provides information about children’s services)

Websites that can help:
www.grandparenting.org
www.aarp.org
www.gu.org

Grief
Warm Line Peer and Family Support by Telephone
Phone: 1-866-359-7953

Christian Covenant Fellowship
Carterville: (618) 985-4011

Grief Share – Our Savior Lutheran Church
Carbondale: (618) 549-1694

Survivors of Loved Ones to Suicide
Carbondale Library
Carbondale: (618) 457-0354

St. Joseph Memorial
Murphysboro: (618) 684-3156
SUPPORT GROUPS, continued

**Head Injury**

See “Stroke & Head Injuries” support groups

**Heart**

Heartland Regional Medical Center
Marion: (618) 998-7000

Cardiac Rehab
Carbondale: (618) 549-0721

**Lung - Breathing**

American Lung Association
Springfield: 1-800-586-4872

Lung Cancer Alliance
Phone: 1-800-298-2436
Website: www.lungcanceralliance.org

**Lupus**

Lupus Foundation of America
Phone: 1-800-258-7872

**Multiple Sclerosis**

National Multiple Sclerosis Society
Website: www.nationalmssociety.org

**Ostomy**

United Ostomy Association of America
Phone: 1-800-826-0826

**Parkinson’s disease**

Parkinson’s Institute
Phone: 1-800-655-2273
Website: www.thepi.org

Parkinson’s disease
Carbondale: (618) 549-7507

**Parolees**

Lutheran Social Services Prison & Family Ministry
Marion: (618) 997-9196

**Smoking Cessation**

Illinois Tobacco Quit Line: 1-866-784-8937

**Stroke & Head Injuries**

Herrin Hospital
Herrin: (618) 942-2171 ext. 35312
Call for information

**Wandering**

See “Alzheimer’s Disease” support groups

**Widowed Persons**

See “Counseling” or “Grief” support groups
UNIVERSITY OF ILLINOIS EXTENSION OFFICES

Anna: (618) 833-6363
Benton: (618) 439-3178
Harrisburg: (618) 252-8391
Marion: (618) 993-3304
Metropolis: (618) 524-2270
Mounds: (618) 745-5200
Murphysboro: (618) 687-1727
Pinckneyville: (618) 357-2126
Ridgway: (618) 272-3022
Simpson: (618) 695-6060
Vienna: (618) 658-5321

VETERAN SERVICES

Marion VA Medical Center
1301 West Enterprise Way
Marion: (618) 997-5311 ext. 54582
Determines eligibility for Veteran-Directed Home Care (a VIP service) and Veteran’s Aides & Attendants

Marion VA Community-Based Outpatient Clinics
1301 West Enterprise Way, Suite 68
Marion: (618) 993-1008
- or -
3404 Heartland Street
Marion: (618) 993-7734
- or -
608 Rollie Moore Drive
Harrisburg: (618) 252-6150
- or -
1130 East Walnut Street
Carbondale: (618) 351-1031

VETERAN SERVICES, continued

Federal Medical Centers:
Marion Veteran’s Administration Medical Center
2401 West Main Street
Marion: (618) 997-5311
(American Legion Dept. 998-5605 or AmVets Dept. ext. 54743)
See page 61 for transportation to Marion VA

Chicago VA Medical Center
Phone: (312) 569-8387
TTY: 1-888-569-5282
Medical Benefits Line: 1-800-827-1000

State Office of Veterans Affairs:
833 South Spring Street
Springfield: 1-800-437-9824
TTY: (217) 524-4645
500 West Main Street
Benton: (618) 435-3678
- or -
713A East Church St
Harrisburg: (618) 253-2005
- or -
Regional Office Building
2309 West Main Street, Suite 122
Marion: (618) 997-3309

In-Home Services
Veteran-Directed Home Care (a VIP service)
Free veteran-directed help in the home
Carterville: 1-888-895-3306 ext. 102

Veteran’s Aides & Attendants
A grant for veterans to help pay for in-home services
Marion: (618) 997-5311
MISCELLANEOUS

AARP
State Office: 1-866-448-3613
55-Alive Classes: 1-888-227-7669
Tax Aide Service (free help filing income taxes): 1-888-227-7669
AARP members receive free initial hour consultation.
Website: www.aarp.org

Abuse of People with Disabilities:
1-866-800-1409 or 1-800-642-7773

Adult Protective Service Referrals:
1-800-642-7773

All Kids & Family Care Health Insurance:
1-866-255-5437

Alzheimer’s Association: (618) 985-1095
Fax: (618) 549-2362
Call for information on support groups.
24-hour help line: 1-800-272-3900

American Cancer Society: (618) 998-9898 or 1-800-642-7792
Website: www.illinoiscancerhelp.org

American Council for the Blind: 1-800-424-8666 (call between 2-5 pm.)

American Diabetes Association:
1-800-342-2383

American Heart Association: 1-800-242-8721

American Kidney Fund: 1-800-638-8299

American Lung Association: 1-800-586-4872

American Red Cross: (217) 787-7602

Attorney General’s Office: (618) 529-6400
TTY: (618) 529-6403
Consumer Hotline: 1-800-243-0607

Benefit Access Application: 1-800-252-8966
Lower fee for license plates & Rides Free card for metropolitan areas

Benefits Checkup Website (determines an individual’s benefits):
www.benefitscheckup.org

Cancer Information & Counseling:
1-800-422-6237

Care Trak: 1-800-842-4537
Tracking equipment used by local officials to help find wandering people with dementia and other related conditions
Website: www.caretrak.com

Caritas Family Solutions: (618) 985-2000

Center for Independent Living & ITAC:
(618) 457-3318 or 252-7233
TTY distribution, free CapTel phones, information for disabled, vision, and hearing impaired
Website: www.ccdionline.org

Coalition of Citizens with Disabilities in Illinois:
1-800-433-8848 or (217) 522-7016 (Voice & TTY)
Website: www.ccdionline.org

Coleman Tri-County Visually Impaired Program:
(618) 252-4201

Create a Smile Thrift Shop: (618) 534-5347

Delta Center: (618) 734-2665
TTY: (618) 734-1350

Healthy Southern Illinois Delta Network:
www.HSIDN.org

Department of Insurance
Springfield: (217) 782-4515
TTY: (217) 524-4872

Do Not Call Registry: 1-888-382-1222
Easter Seals Society: www.easterseals.com

Eldercare Locator: 1-800-677-1116 (M-F)
National information on aging
Website: www.eldercare.gov

Epilepsy Foundation: 1-800-332-1000
Website: www.Epilepsy Foundation.org

Equip for Equality: 1-800-758-0559
TTY: 1-800-610-2779

Eye Care America: 1-800-272-3937
Website: www.eyecareamerica.org

Governor’s Office of Citizens Assistance:
1-800-642-3112

Guardianship & Advocacy: (618) 833-4897

Illinois Assistive Technology Program:
(217) 522-7985
Fax: (217) 522-8067
Voice & TTY: 1-800-852-5110 (Illinois only)

Illinois Network of Centers for Independent Living: 1-800-587-1227 or (217) 525-1308 (Voice & TTY)
Website: www.incil.org

Illinois Secretary of State: 1-800-252-8980

Illinois Senior HelpLine: 1-800-252-8966
Information about senior services in Illinois

Land of Lincoln Legal Assistance:
(618) 457-7800 or 1-800-642-5335
1-877-342-7891 (state in-take & referral)

Legal Information Self Help Legal Center
Email: selfhelp@siu.edu
Website: www.law.siu.edu

Lions of Illinois Foundation: (815) 756-5633 or 1-800-955-5466
Assists low-income individuals with eye exams and glasses, sometimes with hearing aids

Literacy - Illinois Adult Learning Hotline:
1-800-321-9511

Lutheran Social Services of Illinois:
(618) 997-9196

Medicare claims & general information
Part A or B claims: 1-800-633-4227
Medical Equipment: 1-800-633-4227
Railroad Retirement: 1-800-833-4455 or 1-800-842-5252
TTY: 1-800-820-1202

Medicare Fraud and Abuse: 1-800-447-8477 or 1-888-895-3306

Salvation Army: (618) 993-5854

Senior Health Insurance Program – SHIP:
1-800-548-9034
See pages 3 & 5-11 for local assistance at senior centers

www.SIFamilies.org
**OTHER SERVICES**

**MISCELLANEOUS, continued**

Senior Programs, Hospital-Based

- New Beginnings Program (Massac Memorial Hospital): (618) 524-7370 ext. 171
- Second Act (Southern Illinois Healthcare): 1-877-480-4040
- Senior Care (Franklin Hospital): (618) 435-4731
- Our Healthy Circle (Heartland Regional Medical Center): (618) 998-7333
- Our Healthy Circle (Union County Hospital): (618) 833-4511 ext. 4359
- Senior Life Solutions (Pinckneyville Community Hospital): (618) 357-8811
- Senior Renewal (St. Joseph Memorial Hospital): (618) 684-3156 ext. 55130

Southern Illinois Center for Independent Living (SICIL): (618) 457-3318
Website: www.SICIL1.org


Southern Illinois Learning in Retirement: (618) 536-7751

Southern Illinois Radio Information Service (SIRIS is for the blind and visually impaired): (618) 453-2808

Specialized Care for Children: (618) 997-4396 or 1-800-322-3722
TTY: (217) 785-4728
Website: dscc.uic.edu

Statewide Independent Living Council of Illinois
1 Old State Capitol Plaza, Suite 716
Springfield: (217) 744-7777 (voice/TTY)
Website: www.silcofillinois.org

Tax-Aide Service (AARP’s free help filing income taxes): 1-888-227-7669

Veteran-Directed Home Care (a VIP service): See page 54
Program Eligibility Guidelines

As of Sept 2018

For up-to-date amounts go to www.egyptianaaa.org/EligibilityGuidelines.html

Limits change in January for these programs:

Medicare, Part A - Hospital deductible for first 60 days is $1,340, days 61-90 is $335 per day, and days 91-150 is $670 per day. Skilled nursing facility deductible for first 20 days is $0 and days 21-100 is $167.50 per day.

Medicare, Part B – Premium is $109.40 per month and deductible is $183 per year.

Medicare Part D – Deductible is $400, beneficiary pays all costs when drugs costs exceed $3,759. Catastrophic coverage begins when drug costs exceed $7,509.

Social Security - under age 65, $1 of benefits withheld for each $2 of wages earned over $17,040. No limit after reaching full retirement age.

Limits change in February for these programs:

Medicaid - Medical card - monthly income limit is $1,012 for 1 person ($2,000 assets) and $1,372 for 2 ($3,000 assets). Apply at Dept. of Human Services.

SSI - Supplements income – monthly income limit is up to $750 for 1 person ($2,000 assets) and $1,125 for 2 ($3,000 assets). Apply at Social Security.

Prevention of Spousal Impoverishment - spouse at home keeps up to $2,739 income per month and $109,560 of assets. Spouse in nursing home or on Community Care Program keeps up to $30 of income per month and $2,000 of assets. Apply at Dept. of Human Services.

QMB - Pays Medicare premiums, deductible, and co-pay. Monthly income limit is up to $1,012 for 1 person or up to $1,372 for 2. Apply at Dept. of Human Services.

SLIB / SLMB - Pays Medicare Part B premium - monthly income from $1,012 up to $1,214 for 1 person and $1,372 up to $1,646 for 2. Apply at Dept. of Human Services.

QI - Pays a small portion of the Medicare Part B premium. Monthly income is between $1,212 up to $1,366 for 1 person and $1,646 up to $1,852 for 2. Apply at Dept. of Human Services.

Limits change in summer for these programs:

Illinois Farmers Market Coupons - coupons to buy fresh food and vegetables at area Farmers Markets for people age 60+. Monthly income limit is $1,872 for 1 person and $2,358 for 2 people.

SNAP - Assistance buying food. Monthly income limit is $2,023 for 1 person and $2,743 for 2. Asset limit is $3,000 if age 60 or older ($2,000 otherwise.) Apply at Dept of Human Services.

Energy Assistance (LIHEAP) - Helps with heating. Monthly income limit is $1,518 for 1 person and $2,058 for 2 people.

Weatherization Program - winterizes the home. Monthly income limit is $1,518 for 1 person and $2,058 for 2 people.

Limits rarely change except as noted:

Benefits Access Application - Lower fee for license plates & Rides Free card in metropolitan areas - annual income limit is $27,610 for 1 person, $36,635 for 2 people and $45,657 for 3 or more people.

Community Care Program – In-Home Services & Adult Day Services - asset limit is $17,500. Apply with Dept. on Aging.

General Homestead Exemption a reduction in a home owner’s property assessed value. Usually granted automatically, but if not, apply at the county assessor’s office.

Senior Citizen Homestead Exemption – a reduction of your home’s assessed value. Applicant must be aged 65 or older and live on the property. Apply at the county assessor’s office.

Senior Citizens Assessment Freeze Exemption - Freezes the assessed value of home. Income limit is $65,000 per year. Owner must be age 65 or older, live in the home, and pay taxes on the property. Apply and renew annually at county assessor’s office.

Homestead Exemptions for Veterans and the Disabled – Additional exemptions may available for these individuals. Use this link to find out more: www.revenue.state.il.us/LocalGovernment/PropertyTax/taxrelief.htm
TRANSPORTATION

PUBLIC TRANSPORTATION

Airports
- Benton Municipal Airport: (618) 435-3526
- Harrisburg / Raleigh Airport: (618) 253-7806
- Metropolis Airport: (618) 524-9976
- Southern Illinois Airport (Carbondale): (618) 529-1721
- Veterans Airport of Southern Illinois (Marion-Herrin): (618) 993-3353

American Cancer Society
Phone: 1-800-642-7792
Routes: Road to Recovery Program in Illinois or within 100 miles of the state line.
Volunteers can provide transportation to and from cancer treatment centers with an American College of Surgeons approved cancer program. Three days advanced notice is required.
Cost: None

Amtrak
401 South Illinois
Carbondale: 1-800-872-7245
-and-
20 North Chestnut Street
Du Quoin: 1-800-872-7245

BART Transportation
Phone: 1-800-284-2278
Website: www.bartshuttle.com
Routes:
1. Transportation to these locations in St. Louis: airport, train & bus stations, hospitals, and doctors.
2. Call 3 days in advance,
3. Pickup points are in Anna, Benton, Cairo, Carbondale, Carterville, De Soto, Du Quoin, Johnston City, Marion, Murphysboro, Pinckneyville, Vergennes, and West Frankfort.
Cost: Depends on pickup point and destination. There are discounts for additional travelers in the family.

Cab Companies – Listed by County

Jackson County
- Ace Taxi (Carbondale): (618) 549-8294
- Crosstown Cab (Murphysboro): (618) 684-3506

Perry County
- Johnson Transportation (Du Quoin): (618) 542-4222

Williamson County
- AB’s City Cab (Herrin): (618) 942-5287
- Red Top Cab (Marion): (618) 997-1098

Department of Human Services
Requests handled by First Transit
Phone: 1-877-725-0569
1. Rider must be on the state medical program and need transportation.
2. Transportation must be preapproved by First Transit.
3. Requests for transportation are scrutinized carefully.
4. Approved provider of transportation must be used.
5. Provider must make an application to the Department of Human Services to become approved.
Cost: None for eligible people
Greyhound Bus Lines  
401 South Illinois Avenue  
Carbondale: 1-800-231-2222  
- or -  
2100 West Main Street  
Marion: (618) 997-6158

Hospital and Health-related Transportation Providers  
Care-A-Van (Herrin): (618) 942-5900. It serves a 15 mile radius of Herrin Hospital. They will take patients to and from hospital and hospital-related doctor appointments. Curb-to-curb service with assistance from family is appreciated. Monday-Friday from 8am to 3:30pm. No cost, but donations are accepted.

Jackson County Mass Transit District  
Phone: (618) 549-0304, 1-866-884-7433  
M-F from 7am to 5:30pm  
Fax: (618) 457-0171  
Routes: Routes by appointment in Jackson County.

Rides Mass Transit District  
Gallatin, Hardin, and Pope Counties:  
1-877-667-6119  
Saline: (618) 252-4662,  
Williamson: (618) 993-1900  
Saturdays call (618) 252-4662  
Website: www.ridestmtd.com  
Routes: Call for information on routes.  
Cost: Senior passes available from Golden Circle senior centers. For all others, a small fare may be charged. Advanced tickets with discounts are available for purchase.

Rides Plus Call Center  
Phone: 1-844-220-1243 or (618) 215-3761  
Times: Monday-Friday, 8am to 5pm  
Services: If patients have any problems scheduling a ride, this free service assists the patient to find affordable transportation. 24-hour reservation is requested.

Saluki Express – Rides  
Southern Illinois University-Carbondale  
Phone: (618) 993-1900 (M-F from 8am to 4:30pm)  
Routes: Carbondale. Call for information. Routes and hours vary when SIUC is not in session. The public may ride buses  
Cost: A small fare is charged to non-students

Shawnee Mass Transit District (formerly SMART Transportation)  
Phone: (618) 658-8380, 1-866-577-6278  
Routes: By appointment in Alexander, Johnson, Massac, Pulaski, and Union counties. Routes to Marion, Carbondale, Paducah, and Cape Girardeau available.  
Cost: The fare depends on travel distance and group affiliation.

South Central Mass Transit District  
Phone: 1-800-660-7433, option #6 for Franklin County, option #5 for Perry County  
Routes: Franklin & Perry Counties  
Hours: M-F, 8:30am to 5pm  
Cost: The fare depends on travel distance and group affiliation
TRANSPORTATION

SENIOR TRANSPORTATION

For senior centers in Alexander, Johnson, Massac, Pulaski, and Union counties look under “Southern Most Area Rural Transportation”

For senior centers in Gallatin, Hardin, Pope, Saline, and Williamson look under “Rides Mass Transit District.”

Franklin County Senior Services
West Frankfort: (618) 937-3511
Routes: Franklin County.

Gold Plate Program of Perry County
Phone: (618) 542-3511
Routes: Perry County.

Murphysboro Senior Center
Phone: (618) 687-1641
Routes: Murphysboro area.

Senior Adult Services
Phone: (618) 457-4151
Routes: Jackson County.

Sunshine Inn
Phone: (618) 833-6734 (to the nutrition site, only)
Routes: Anna / Jonesboro.

Williamson County Programs on Aging
Phone: (618) 988-1585
Routes: Williamson County.

TRANSPORTATION FOR PEOPLE WITH DISABILITIES

Southern Illinois Center for Independent Living (SICIL) – On case-by-case bases, SICIL is able to provide wheelchair accessible transit necessary for consumers to meet their goals to participate in community activities.

VA HEALTH CARE SYSTEMS

Volunteer Transportation Van (VTN) Program
Phone: (618) 993-4179
Routes: Transportation to Marion, Evansville, and St. Louis VA Centers.
Cost: No cost for eligible veterans

Assisted Transportation
Phone: (618) 993-9074
Routes: To the Marion VA & Tri-State area
Contact your local Outpatient Clinic.
ABUSE & NEGLECT

Attorney General’s Office: Page 55 consumer fraud, crime victim assistance, and public information
Adult Protective Services: Page 4 under “Shawnee Alliance” Care Coordinators work with victims to resolve abuse, exploitation, or neglect of older people and adults with disabilities
Also, look under … “Shelters”

ADULT DAY SERVICES

Adult Day Services: Page 12, & 32, supervision, activities, and meals for frail older individuals

ADVANCE DIRECTIVES

Durable Power of Attorney for Property in Illinois allows you to authorize another person to make decisions about your personal and business property in the event you are unable to do so. Durable Power of Attorney for Health Care in Illinois allows you to authorize another person to make decisions about your health care when you are unable to, due to illness or disability. The Power of Attorney for Health Care is more flexible and more powerful than a Living Will.
Illinois Senior HelpLine: Page 56 obtain free copies of the Power of Attorney forms and or the Living Will form
Living Will in Illinois enables you to legally authorize, in advance, the withholding of life-sustaining procedures should you become terminally ill or injured. The Living Will is prepared while you are able to make independent decisions.
SIUC Legal Services for the Elderly: Page 4 general legal services including Wills, Guardianship, Powers of Attorney, and other legal problems

ALZHEIMER DISEASE & DEMENTIA

Adult Day Services: Pages 12 & 32, supervision, activities, and meals for frail older individuals
Aging & Memory Clinics: page 27
Alzheimer’s Association: Page 55 information on dementia and support groups
SIU Family Medicine – Memory & Aging Clinic: Information and assessment for dementia. Call: (618) 536-6621 ext. 267 for information or for an appointment.
Family Counseling Center – Memory Disorder Program: Information and assessment for dementia. Call: Vienna: (618) 658-2611 Golconda: (618) 683-2461 Elizabethtown: (618) 287-7010
Support Groups: Pages 51-53

ASSISTIVE DEVICES

Look under “Blind & Disabled”

ASSISTED LIVING

Assisted Living & Supportive Living: Pages 12 & 34-39, listed by county

BENEFIT ACCESS APPLICATION

Pages 55 & 58 lower fee for license plates & Rides Free pass for metropolitan areas

BLACK LUNG

Respiratory Disease Clinics – Page 33

BLIND & DISABLED

Adult Day Services: Pages 12 & 32, supervision, activities, and meals for frail older individuals
Associations: Pages 55-57, associations for AARP, Alzheimer, Arthritis, the Blind, Cancer, Diabetes, Heart, Kidney, etc
Centers for Independent Living: Pages 17 & 56-57, services for people with disabilities
Disability Services: See “Disabilities” below
Easter Seals Society: Page 56
Guardianship & Advocacy: Page 56 State guardian of last resort
Home Modifications: Pages 5-11 senior centers have limited funds for minor changes to homes to make them accessible (bath rails, raised toilet seats, ramps, etc.)
Illinois Assistive Technology Program: Page 56, information about assistive devices for disabled and older people
Illinois Relay Center: Pages 17 & 20, relays voice & video messages for the hearing impaired for no charge
Office of Rehabilitation: Page 48, State agency for the blind & disabled
Talking Book Center: Page 17, books & magazines on audio tape

CASE MANAGEMENT

Case Management: Page 4, under “Shawnee Alliance” Works with frail older people to determine eligibility for various programs, develops care plans, and makes referrals
Egyptian Area Agency on Aging: Page 3 general information and referrals
Eldercare Locator: Page 56, locates senior services anywhere in the USA at www.eldercare.gov
Illinois Senior HelpLine: Page 56, locates senior services anywhere in Illinois
Senior Centers: Pages 5-11, provide information & assistance and make referrals
Southern Illinois Case Coordination: Page 17, case management for people with disabled persons under age 60

CHILDREN’S SERVICES

Look under “Grandparents Raising Grandchildren”

COMMUNITY CARE PROGRAM

Community Care Program: Pages 4 & 12-13, is for frail older people who are in danger of nursing home placement. The older person is assessed and, if found eligible, may receive in-home services and/or adult care services. This program does not provide care 24-hours a day.
Assessment and Case Management: Page 12, a Care Coordinators determines eligibility and develops a care plan to fit the older individual’s need
Choices for Care: Page 12, everyone applying for admission to a nursing home must be informed of all care options in the community by Care Coordinators
Adult Day Services: Pages 12 & 32, supervision, activities, and meals for frail older individuals
Assisted Living & Supportive Living: Pages 12 & 34-39
In-Home Services: Pages 4-13, 32 & 58, housekeeping, errands, transportation, personal care, and health monitoring
Veteran-Directed Home Care (a VIP service): Page 54, veteran-direct in-home care
Veteran’s Aides & Attendants: Page 54, a grant for veterans to help pay for in-home services

CONSUMER PROTECTION

Look under “Disputes & Legal Assistance”

COUNSELING

Cancer Information and Counseling: Pages 51 & 55
Counseling Centers: Pages 14-16, counseling, alcohol and substance abuse, and support groups
Friendship Line: 1-800-971-0016 (suicide intervention, emotional support, elder abuse counseling, well-checks, grief, and referrals)
Gerontology & Caregivers Counseling: Page 4 under “Shawnee Alliance” Individual counseling, usually in the home
Psychiatric Services: Page 14-16, 24-hour crisis intervention and short-term, in-patient assistance with mental illness
Support Groups: Pages 51-53

DEMENTIA

Look under “Alzheimer’s Disease & Dementia”

DENTAL CARE

Affordable Dentures: 1-800-336-8873
Cobden Dental Clinic: general dentistry accepts medical cards, insurance and has a sliding fee scale, call (618) 893-4005
Community Health Centers: Pages 27-28
Community Health and Emergency Services Clinics: Cairo (618) 734-4400
Harrisburg (618) 253-8450
Tamms (618) 747-2391
Rosiclare (618) 285-3930
Sliding fee scale based on income
All procedures except dentures and root canals
Create A Smile: (618) 534-5347 or 985-4964
Illinois Centre Healthcare – Dental: Sliding fee scale based on family size and income. Some procedures discounted, but not all, call (618) 519-9200
Marion VA Hospital: Must have been 100% disabled or had trauma to mouth while in service, or former POW. Call (618) 997-5311 ext. 54109 or 993-4109
Shawnee Dental Center: Sliding fee scale based on family size and income. Some procedures discounted, but not all, call (618) 684-2321, 519-9901, or 969-8600
SIUC Community Dental Center: Medicaid patients, only, call (618) 453-2353
SIUC Dental Hygiene Clinic: Cleaning and x-rays, only, call (618) 453-8826

DISABILITIES
Equip for Equality: Pages 18 & 56, legal assistance for persons with disabilities
Services for People with Disabilities: Pages 17-21 & 61
Southern Illinois Case Coordination: Page 17, case management for people with disabled persons under age 60
Southern Illinois Center for Independent Living: Pages 17 & 57

DISASTER ASSISTANCE
American Red Cross: Page 55

DISPUTES & LEGAL ASSISTANCE
Attorney General’s Office: Page 55, consumer fraud, crime victim assistance, and public information
Crisis Centers: Pages 45-46, assistance and shelter for victims of domestic abuse
Equip for Equality: Pages 18 & 56, legal assistance for people with disabilities
Guardianship & Advocacy: Page 56, State guardian of last resort
Governor’s Office of Citizens Assistance: Page 56
Illinois Armed Forces Legal Aid Network: 855-452-3526, free statewide legal aid hotline
Land of Lincoln Legal Services: Page 56, legal assistance for low-income individuals
Ombudsman: Page 4 under “Shawnee Alliance” Help for residents (and their families) of assisted living facilities and nursing homes.
Legal Information - Self Help Legal Center: Page 56
Senior Health Insurance Program (SHIP): Page 56, helps people with Medicare and other health insurance understand claims
SIUC Domestic Violence Clinic: Page 4, representation in a Court of Law for intervention in domestic violence cases
SIUC Legal Services for the Elderly: Page 4, general legal services including Wills, Guardianship, Powers of Attorney, and other legal problems
SIUC Veterans Legal Assistance Program: Page 4, free legal assistance to veterans

DOMESTIC VIOLENCE & SHELTERS
See “Abuse and Neglect” above
Women’s Centers and Shelters: Look under “Shelters”

DRIVER’S LICENSE
Illinois Driver’s License Examining Station: driving tests, photo identification cards, discount on license plate fee, and special license plates and parking permits; call 1-800-252-2904
Senior Centers: Pages 5-11, information on Rules of the Road Review Courses and application for Benefit Access Application (lower fee license plates)

DRUGS
Look under “Income Assistance”

EDUCATION
Community Colleges: call (217) 785-0123 for colleges which offer continuing education classes with some discounts for seniors
Southern Illinois Learning in Retirement: Page 56, adults share interests and expertise
ELDER ABUSE AND NEGLECT PROGRAM

Look under “Abuse and Neglect”

ELECTED OFFICIALS

Federal and State: Page 49, for Southern Illinois

EMPLOYMENT AND JOB TRAINING

Community Colleges: Job training. Call (217) 785-0123
Employment & Job Training: Pages 3 & 21-23
Senior Employment Program: Pages 3 & 23, help with resume, job interviewing skills, job training, and help finding employment

EPILEPSY FOUNDATION

www.Epilepsy Foundation.com
1-800-332-1000

EYE GLASSES

Look under “Vision Aids”

FOOD & MEALS

Food Pantries: Pages 24-26
Food Stamps: (SNAP) - Pages 47 & 58 apply at the county office of the Department of Human Services
Illinois Hunger Hotline: Page 24
Senior Citizen Centers: Pages 5-11, hot meals for older people at congregate sites and home delivered meals

GRANDPARENTS RAISING CHILDREN

Child Care Resource & Referral: Page 21
Counseling: Pages 14-16
Income Assistance: Pages 47 & 58, assists low-income individuals’ pay for medical bills. Apply at your local Dept. of Human Services office
Support Groups: Pages 51-53
Gap-Filling: Pages 5-11, help at senior centers making purchases for children that are not allowed by other programs

HEALTH CARE & MONITORING

Also, see “Income Assistance” for help to pay for health care costs and drugs.
Adult Day Services: Pages 12 & 32 supervision, social activities, and light recreation for frail older individuals.
County Health Departments: Page 27
Emergency Response Systems (Lifeline): Pages 4, 12, 29 & 48, useful for shut-ins or older people living alone. The emergency response equipment is attached to the phone line and activated by a push of a button
Home Health Care Agencies: Pages 29-30, in-home nursing & therapy for homebound patients
Hospice: Page 30, nursing, medications, and pain control for terminally illness for support and practical help for patient and family
Hospitals: Pages 30-31
Hospital Senior Programs: Page 57
Medical Assistance: Page 47 county offices of Department of Human Services assist low-income individuals pay for medical bills
Medicare Coverage & Claims: Page 56
Medical Equipment and Supplies: Page 30
Medical Transportation: Page 59
Private Duty Nursing: Page 32
Rehabilitation & Therapy: Pages 32-33
Respiratory Disease Program: Page 33
Rural Health Clinics: Pages 27-28
Senior Health Insurance Program (SHIP): Page 56, helps people with Medicare and other health insurance understand claims

HEARING AIDS

Illinois Relay Center: Pages 17 & 20, telephone & video assistance for the hearing impaired and others wanting to phone the hearing impaired
Lions of Illinois Foundation: Page 56
Talking Book Center: Page 17, books recorded on audio tape
The Foundation for Sight & Sound: 1-888-580-8886
The Starkey Hearing Foundation: Hearing Now Program: 1-800-328-8602 or apply at http://starkeyhearingfoundation.org/programs/hearnow
HOMELESS SHELTERS

Look under “Shelters”

HOMEMAKER

Look under “Community Care Program” and “Respite Care”

HOUSING & MAINTENANCE

Assisted Living, Independent Living, & Domiciliary Units: Pages 12 & 34-39, check availability by county

Energy Assistance & Weatherization Programs:

Pages 48 & 58, assistance paying for utility bills and insulation and other weather related improvements to homes of low-income individuals

Habitat for Humanity: Page 34, homes built by volunteers for low-income individuals.

Homeless Shelters: Look under “Shelters”

Housing: Pages 34-46 by county

Low Interest Loans: Page 50, Rural Development Corporation (formerly the FmHA) provides low interest loans for improving, renovating, or building homes for low-income individuals

Nursing Homes: Pages 40-44 by county

Public Housing: Pages 34-39 by county

Renovations & Modifications: Pages 5-11 senior centers have limited funds for minor changes to homes to help make them accessible (bath rails, raised toilet seats)

Southern Illinois Coalition for the Homeless: Look under “Shelters”

Subsidized Housing: Pages 34-39 by county

INCOME ASSISTANCE

Case Management: Page 4 under “Shawnee Alliance” Care Coordinators assist frail older people determine eligibility for various programs, develop a care plan, and make referrals

Benefits Access Application: Pages 55 & 58 lower fee on license plates & Rides Free pass in metropolitan areas

Energy Assistance: Pages 48 & 58 assistance paying for utility bills

Food Pantries: Pages 24-26

Food Stamps (SNAP): Pages 47 & 58, apply at the county offices of Department of Human Services

Medicaid (Medical Assistance): Pages 47 & 58, assists low-income individuals’ pay for medical bills. Apply at your local Dept. of Human Services office

Public Aid: Page 47, apply at the local Dept. of Human Services office

QI-1: Pages 47 & 58, pays the premium on Medicare, apply at the local Dept. of Human Services office

QMB: Pages 47 & 58, pays the premium, deductible, and co-insurance on Medicare for low-income individuals. Apply at the local Dept. of Human Services office

Reverse Mortgages: Get help from “Case Management” or “Senior Centers”

Senior Centers: Pages 5-11, outreach workers provide information and assistance and make referrals

SLMB or SLIB: Pages 47 & 58, pays the monthly Part B Medicare premium for low-income individuals, apply at the local Dept. of Human Services office

Social Security Offices: Page 50 assistance with retirement, disability, and low-income supplemental income benefits

Supplemental Security Income: Page 50 Social Security offices assist low-income individuals with supplemental income

Weatherization Program: Pages 48 & 58, insulation and other related improvements to homes of low-income individuals

INFORMATION ON SERVICES

Look under “Case Management”

Benefits Checkup - Page 55

Egyptian Area Agency on Aging - Page 3 general information and referrals

Eldercare Locator - Page 56 locates senior services anywhere in the USA:

www.eldercare.gov

Illinois Senior HelpLine - Page 56 locates senior services anywhere in Illinois

Senior Centers - Pages 5-11 provide information & assistance and make referrals
IN-HOME SERVICES

Look under “Community Care Program”, “Disabilities”, or “Respite Care”

Veteran-Directed Home Care (a VIP service):
Page 54, veteran-directed in-home care

Veteran’s Aides & Attendants: Page 54, a grant for veterans to help pay for in-home services

INSURANCE

Get help from agencies listed under “Case Management” and “Senior Centers”

Senior Health Insurance Program (SHIP):
Page 56, helps people with Medicare and other health insurance understand claims

LEGAL ASSISTANCE

Look under “Disputes and Legal Assistance”

LEGISLATORS

Federal and State: Page 49

LIVING WILLS

Look under “Advance Directives”

JOB TRAINING

Look under “Employment”

MEALS

Look under “Food & Meals”

MEDICAL

Look under “Health Care & Monitoring”

MEDICARE

Medicare Coverage and Claims: Page 56
Medicare Fraud and Abuse: Page 56, Medicare fraud and abuse hotline.
QI: Pages 47 & 58, pays the premium on Medicare, apply at the local Dept. of Human Services office
QMB: Pages 47 & 58, pays the premium, deductible, and co-insurance on Medicare for low-income individuals, apply at the local Dept. of Human Services office

SLMB or SLIB: Pages 47 & 58, pays the monthly Part B Medicare premiums for low-income individuals, apply at the local Dept. of Human Services office

Senior Health Insurance Program (SHIP):
Page 56, helps people with Medicare and other health insurance understand claims

MEMORY DISORDERS

Look under “Alzheimer’s Disease”

MENTAL HEALTH

Look under “Counseling”

MONEY MANAGEMENT

Money Management Program: Page 4 under “Shawnee Alliance”. Volunteers help older people who need help with paying bills and writing checks

NURSING HOMES

Choices for Care & Money Follows the Person:
Page 4, under “Shawnee Alliance” helps anyone applying for admission to a nursing home or already in a nursing home to become informed of all care options in the community by Care Coordinators

Medicaid and Spousal Impoverishment: Pages 47 & 58, assists with the cost of nursing homes, spousal Impoverishment helps couples keep more income & assets when one enters a nursing home, apply at county offices of the Dept. of Human Services, also see “Shawnee Alliance” on Page 4

Nursing Homes: Pages 40-44 by county

Ombudsman: Page 4, under “Shawnee Alliance” helps residents of assisted living and nursing homes and their families, provides information on how to choose a nursing home

Ombudsman HelpLine: page 47

Psychiatry in nursing homes: Page 14
OUTREACH

Senior Centers: Pages 5-11, provide information and assistance and make referrals

PAYING BILLS

Look under “Income Assistance”
Look under “Money Management”

POWERS OF ATTORNEY

Look under “Advance Directives”

PRESCRIPTION DRUGS

Look under “Income Assistance”

PROPERTY TAX RELIEF

Look under “Case Management” and “Taxpayer Assistance”

Property Tax Deferment: Call your county treasurer’s office for assistance
Senior Homestead Exemption & Senior Citizen Property Tax Assessment Freeze: Page 58, call your county supervisor of assessments for assistance.
Taxpayer Assistance: Call AARP at 1-888-227-7669

PUBLIC AID

Look under “Income Assistance”

RECREATION

National Park Visits: Golden Age Passport is available for a small fee. Check with the nearest national park or recreation area.
Senior Centers: Pages 5-11, recreational and social activities for older adults

REFERRAL AGENCIES

Look under “Case Management” or “Senior Centers”

RESPITE CARE

Look under “Community Care Program”

Adult Day Services: Pages 12 & 32, supervision, social activities, meals, and light recreation for frail older individuals.
Assisted Living & Supportive Living: Pages 12 & 34-39 by county
In-Home Services: Pages 4-13, 32 & 58, housekeeping, errands, transportation, personal care, and health monitoring
In-Home Care as Respite: Pages 5-11 respite from care in the home
Private Pay Sitters: Pages 30-31
Senior Centers: Pages 5-11, offer limited in-home respite care for family caregivers of seniors and grandparents raising grandchildren
Veteran-Directed Home Care (a VIP service): Page 54, veteran-directed in-home care
Veteran’s Aides & Attendants: Page 54, a grant for veterans to help for in-home services

SENIOR CENTERS

Senior Centers: Pages 5-11, services include information, assistance, referrals, congregate & home delivered meals, and transportation for seniors, family caregivers, and grandparents raising grandchildren

SHELTERS

Shelters & Assistance for the Homeless & Women: Pages 45-46
Southern Illinois Coalition for the Homeless: Page 45

SOCIAL SECURITY

Look under “Income Assistance”
Social Security Office: Page 50, assistance with retirement, disability, and low-income supplemental income benefits

SUPPORT GROUPS

Associations: Pages 55-57, associations for AARP, Alzheimer, Arthritis, Blind, Cancer, Diabetes, Heart, Kidney, Lung, etc. often have their own support groups
Counseling Centers: Pages 14-16, support groups, outpatient assistance with mental illness, and alcohol and substance abuse
Support Groups: Pages 51-53, support groups
with varied interests and goals; times, dates,
and locations of meetings are subject to change

TAXPAYER ASSISTANCE

Look under “Property Tax Relief”
Free Tax Aide: help filing taxes through AARP at
1-888-227-7669
Problems Resolution Office: Call the IRS at
1-800-829-1040 for assistance
Special Tax Credit: (deductions for qualified
individuals who care for aged adults and aged
individuals on disability), call the Internal
Revenue Service at 1-800-829-3676 for
assistance
Taxpayer Assistance: Call AARP at
1-888-227-7669

TELEPHONE

Illinois Tele-Relay Center: Page 17
Lifeline and Linkup Assistance: Page 57
Southern Illinois Center for Independent Living:
Pages 17 & 58

THERAPY

Rehabilitation & Therapy: Pages 32-33

TRAINING

Look under “Education” or “Employment &
Training”

TRANSPORTATION

Community Care Program: Pages 4 & 12-13,
in-home workers of the Community Care
Program transport eligible older people
Medical Transportation: Page 60
Senior and Public Transportation: Pages 59-61,
transportation in Southern Illinois

UTILITY BILLS

Energy Assistance: Pages 48 & 58, low-income
individuals can receive assistance with their
utility bills
Low Interest Loans: Page 50, the Rural
Development Corporation provides low
interest loans for improving, renovating, or
building homes for low-income individuals

Weatherization Program: Pages 48 & 58
insulation and related improvements to homes
of low-income individuals

VETERAN SERVICES

Illinois Armed Forces Legal Aid Network:
855-452-3526, free statewide legal aid hotline
Federal and State Offices of Veteran’s Affairs:
Page 54 assistance with income, medical, and
other benefits for veterans
SIUC Veterans Legal Assistance Program:
Page 4, free legal assistance to veterans
Veteran-Directed Home Care (a VIP service):
Page 54, free veteran-directed in-home care
Veteran’s Aides & Attendants: Page 54, a grant
for veterans to help pay for in-home services

VISION AIDS

Lions of Illinois Foundation: Page 56, assists
low-income individuals with eye exams &
glasses and with hearing aids

VOLUNTEER OPPORTUNITIES

Senior Health Insurance Program (SHIP):
Page 56, helps people with Medicare and other
health insurance understand claims
Money Management Program: Page 4 under
“Shawnee Alliance”. Volunteers help people
who need help with paying bills and writing
checks
Ombudsman: Page 4, under “Shawnee Alliance”,
trained staff and volunteers visit and help
residents in assisted living facilities and
nursing homes
Senior Centers: Pages 5-11, a variety of
opportunities to help older people, such as
delivering meals, assisting in the dining room,
and transporting older people
WOMEN'S SHELTERS

Look under “Shelters”
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This Aging & Disability Resource Guide for Southern Illinois is dedicated to all of our current and past members of our Board of Directors and Advisory Council who have led our agency in a direction that has helped thousands of people in Southern Illinois. Their dedication and perseverance is greatly appreciated for helping us to deliver better services in our effort to help people maintain their independence and remain in their own homes in the community for as long as possible.